

CityCheers

America's Hospitality SuperApp

ExpressCheck One Touch

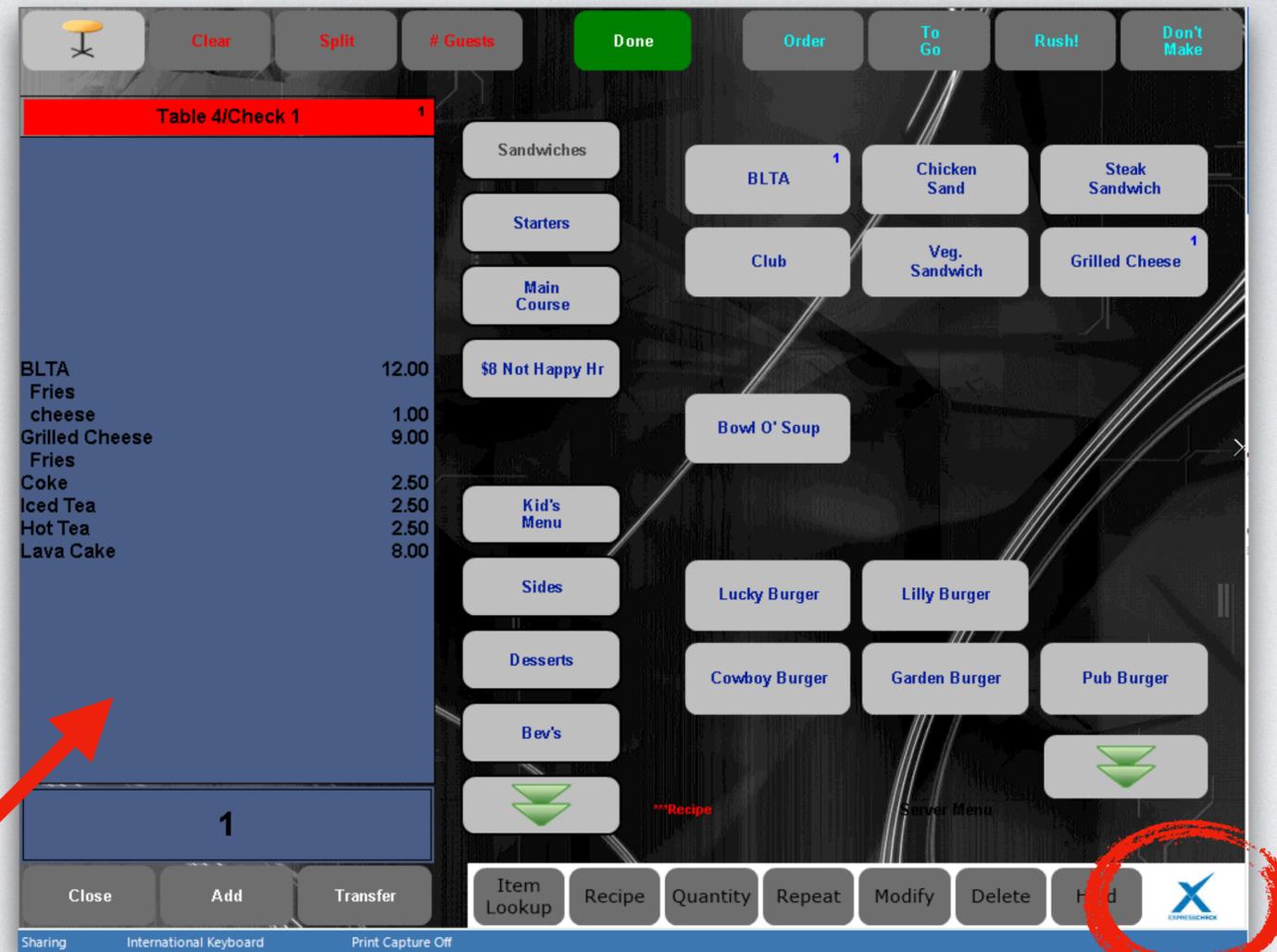
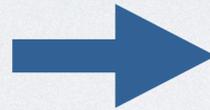
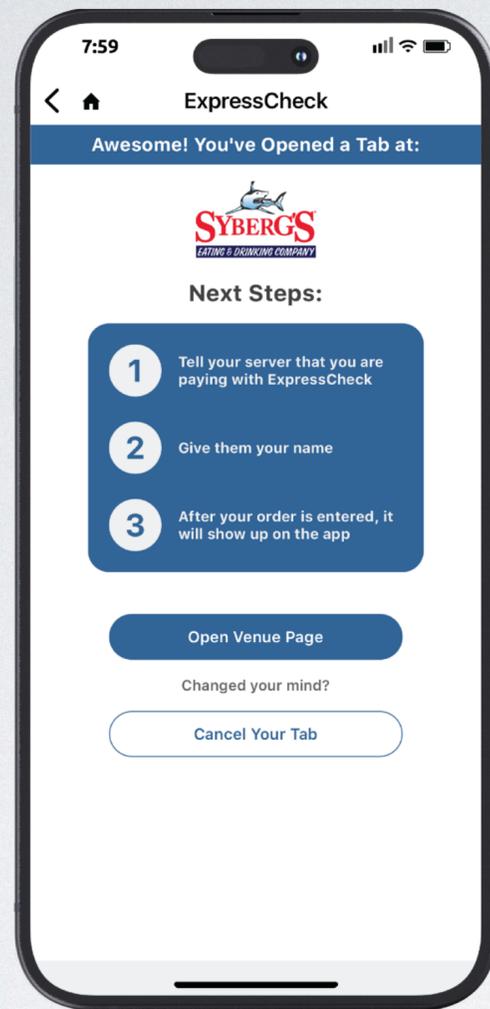
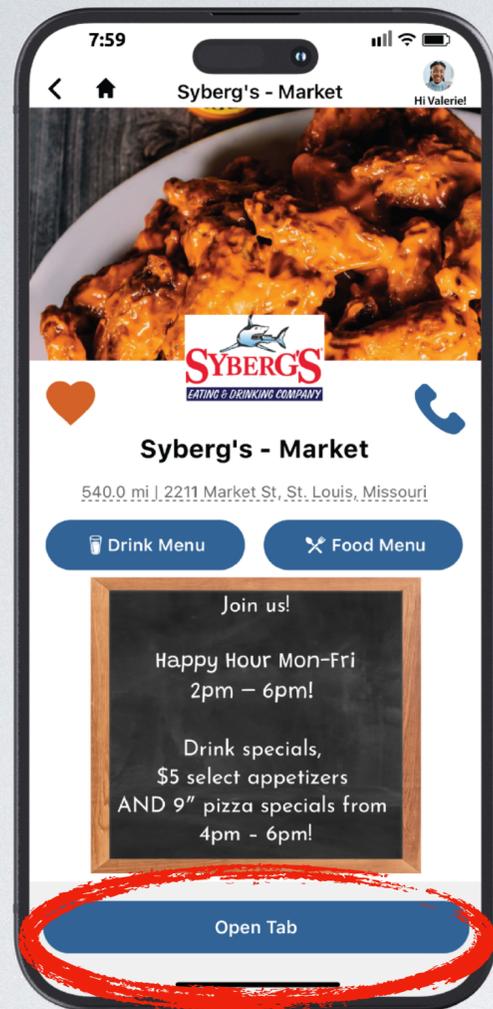
Aloha POS - Tutorial



ExpressCheck Transaction

Ticket can be assigned at any point in the meal

Create the Ticket



Guest taps Open Tab

They are informed to give the server their name

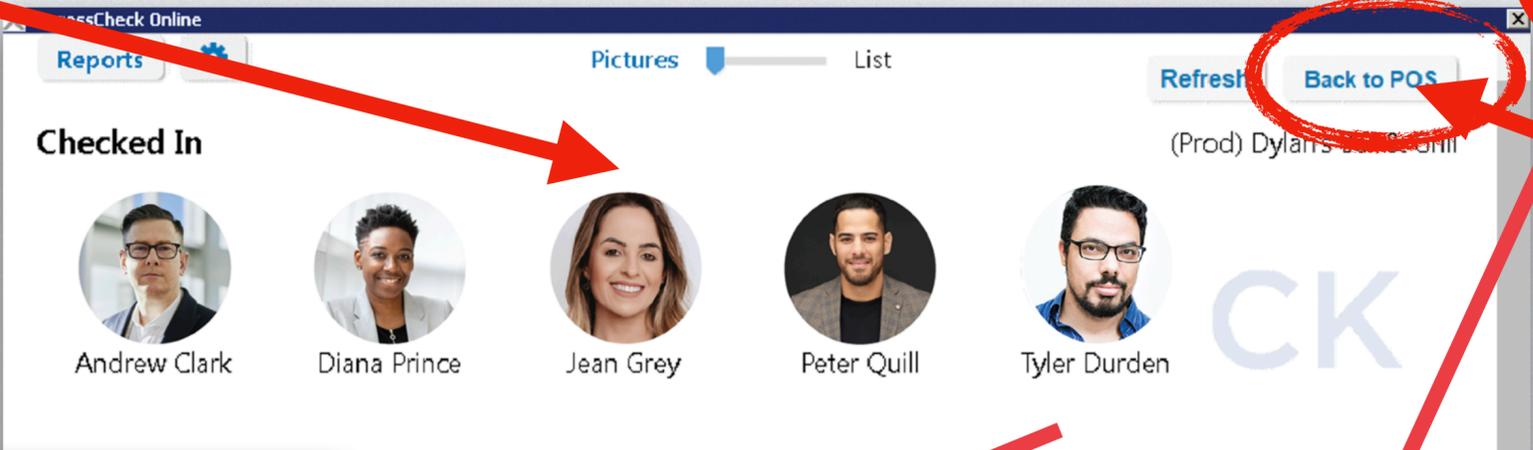
Take the order & write down guest's name
Create the ticket

2 Tap the ExpressCheck icon

Assign the Ticket

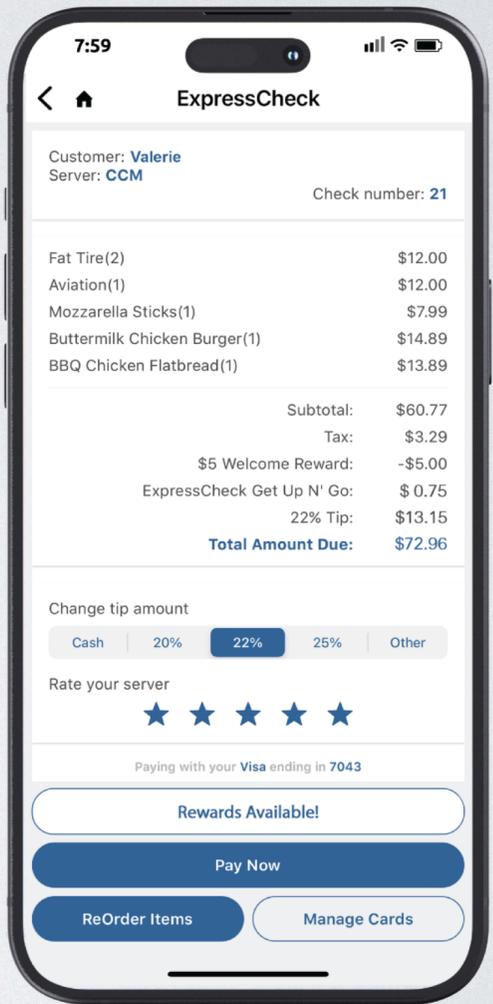
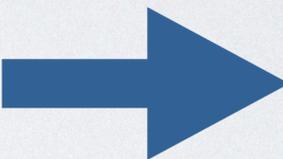
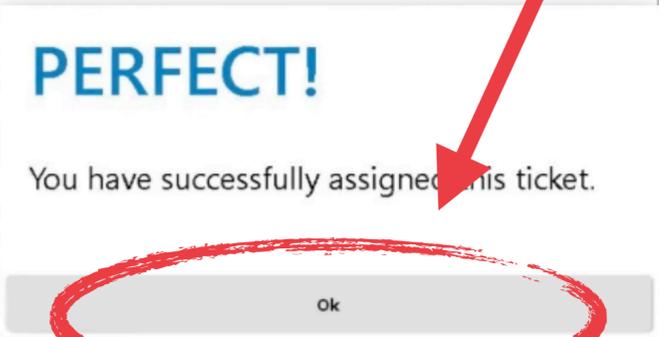
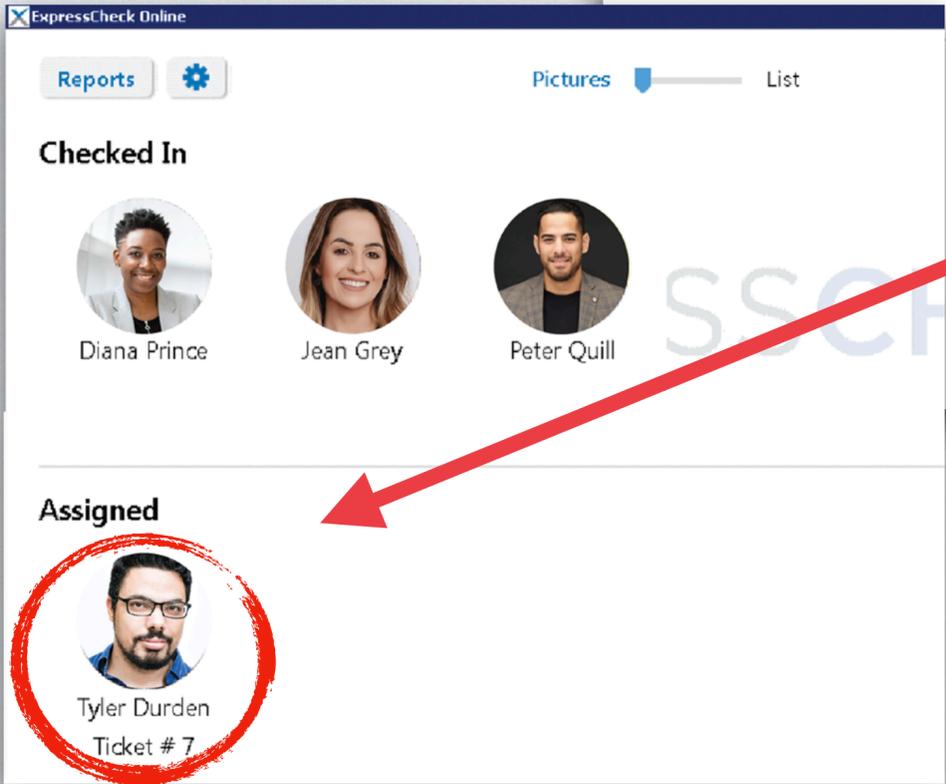
1

Tap the Guest's face to assign



2

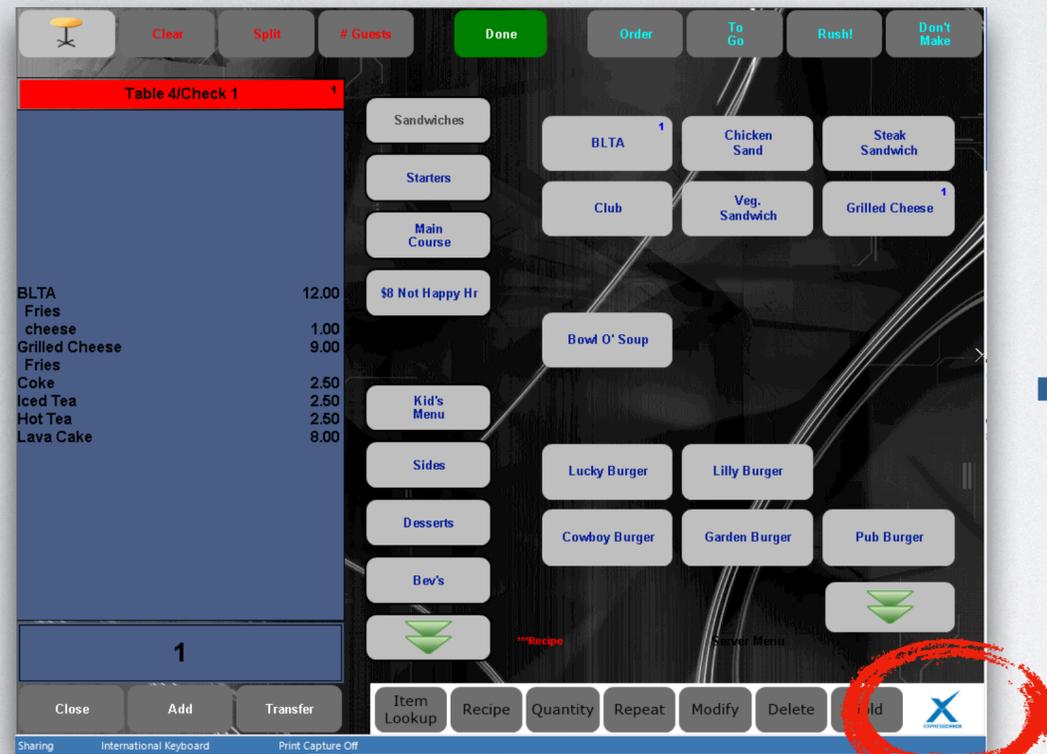
Tap OK - then Back to POS



* Anything added to the ticket will appear in the app

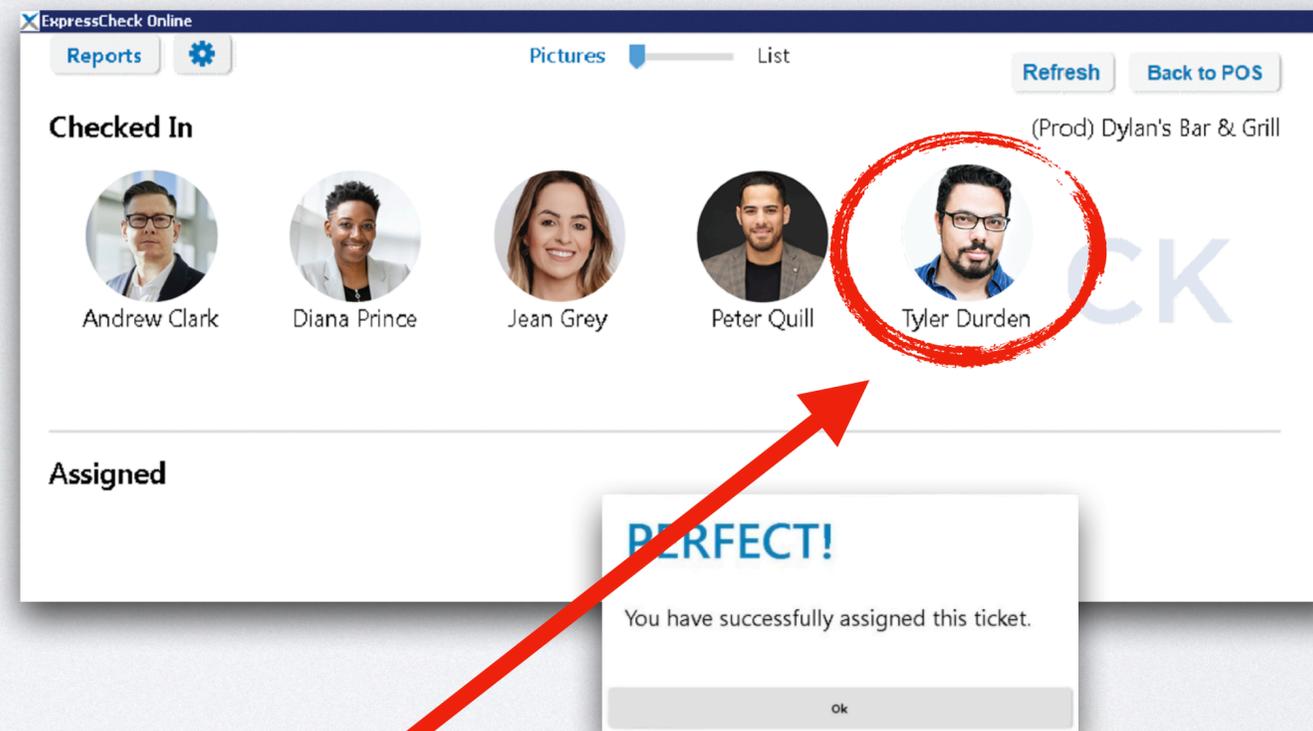
* The ticket can be assigned at any point in the meal

If the ticket is already created - open it on the POS



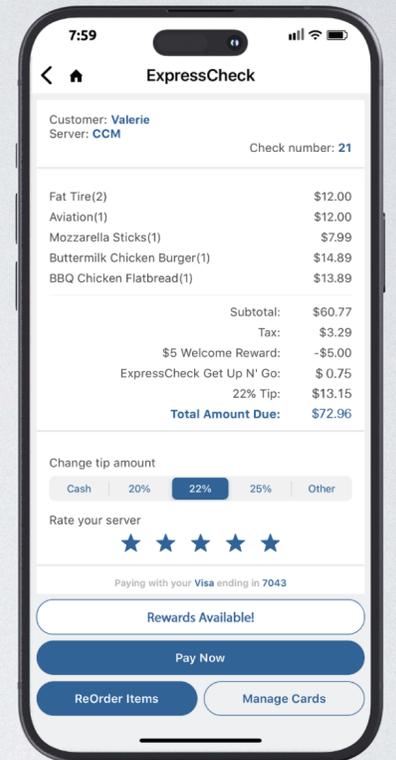
1

Open the check & tap the ExpressCheck icon

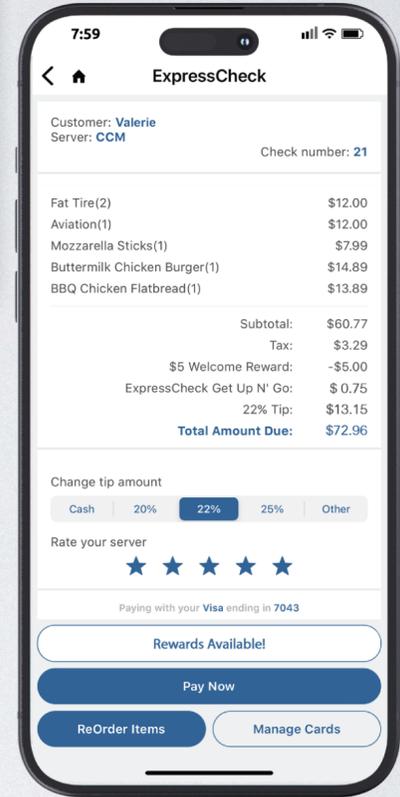
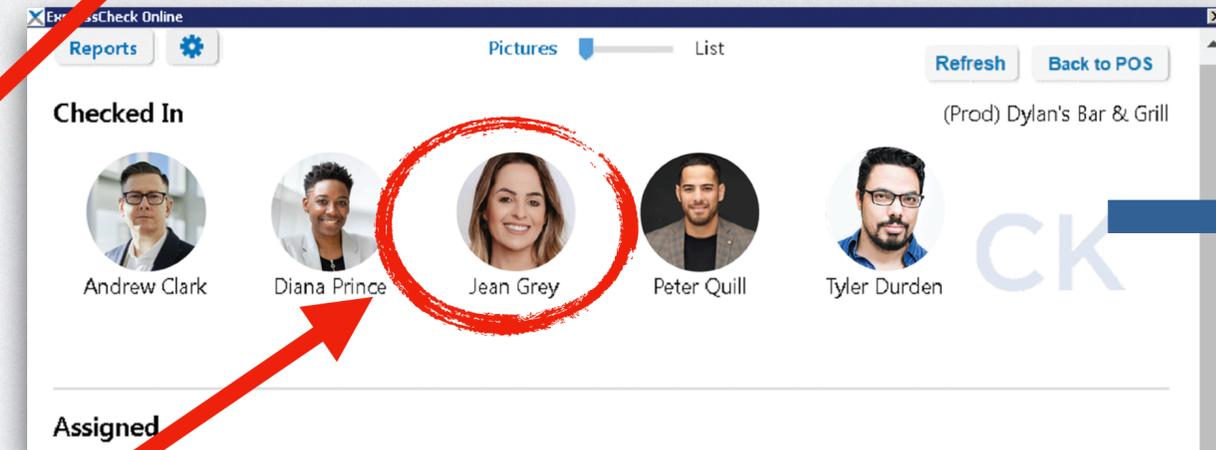
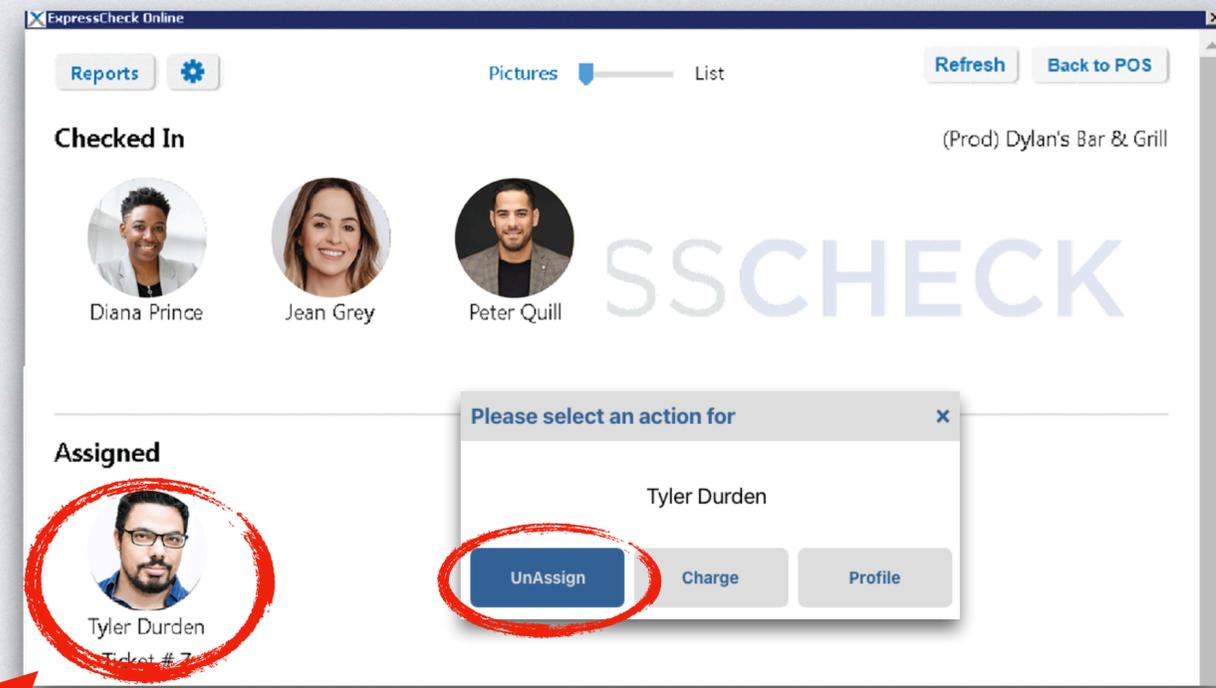
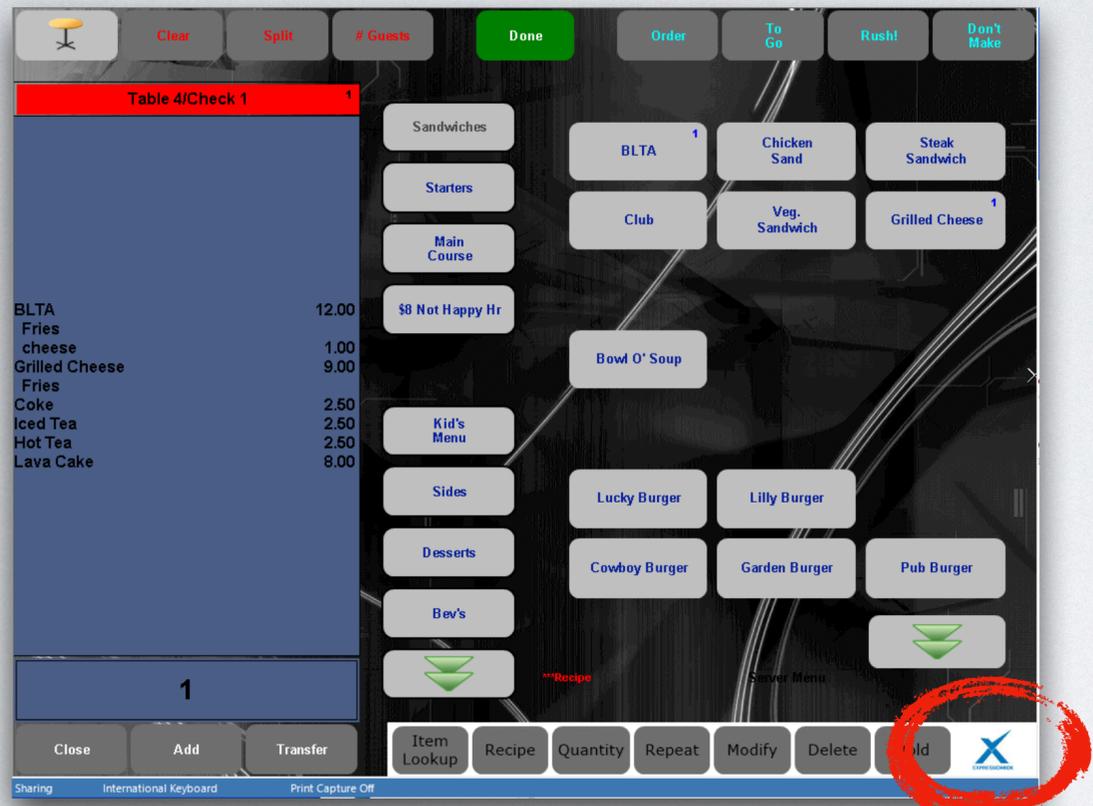


2

Tap the guest you want to assign
- Tap ok - Back to POS



Wrong Check Assigned?



1

Tap the ExpressCheck icon

2

Tap the Guest to un-assign

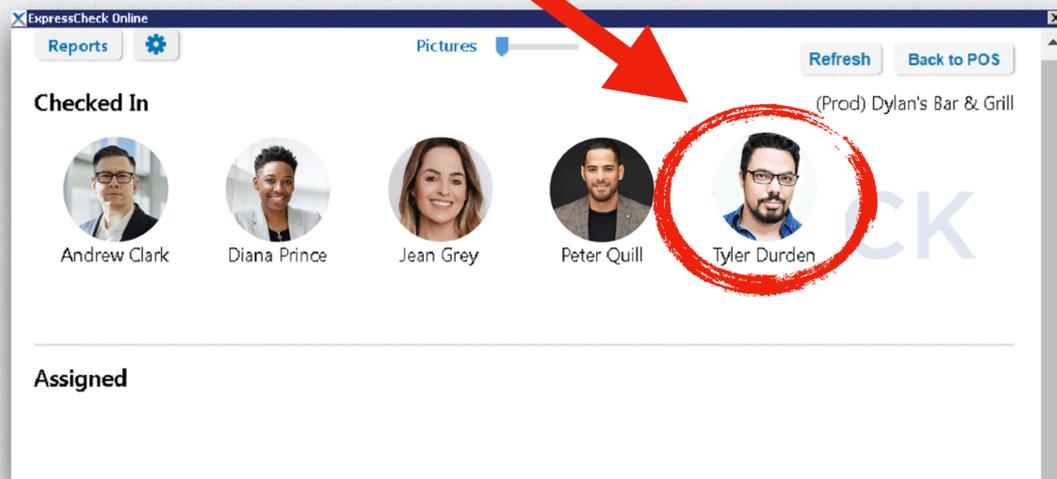
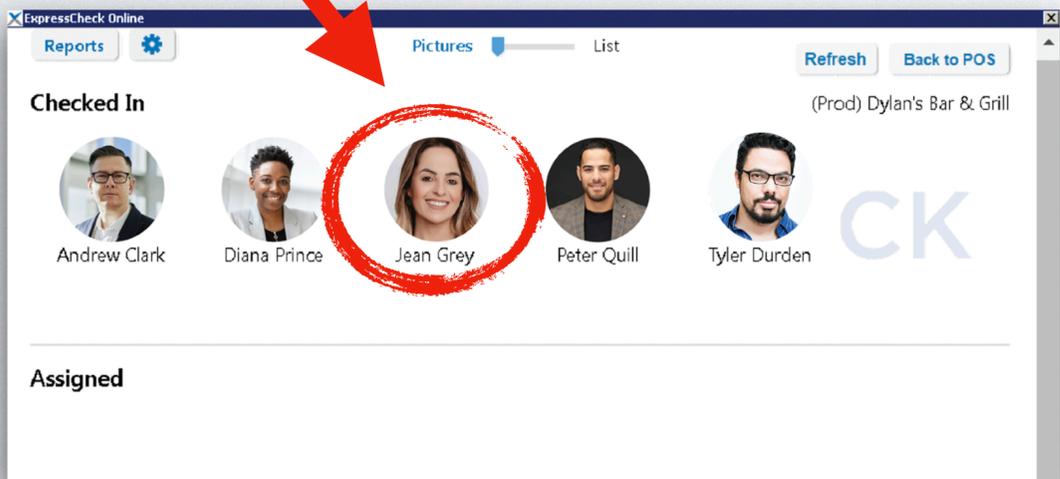
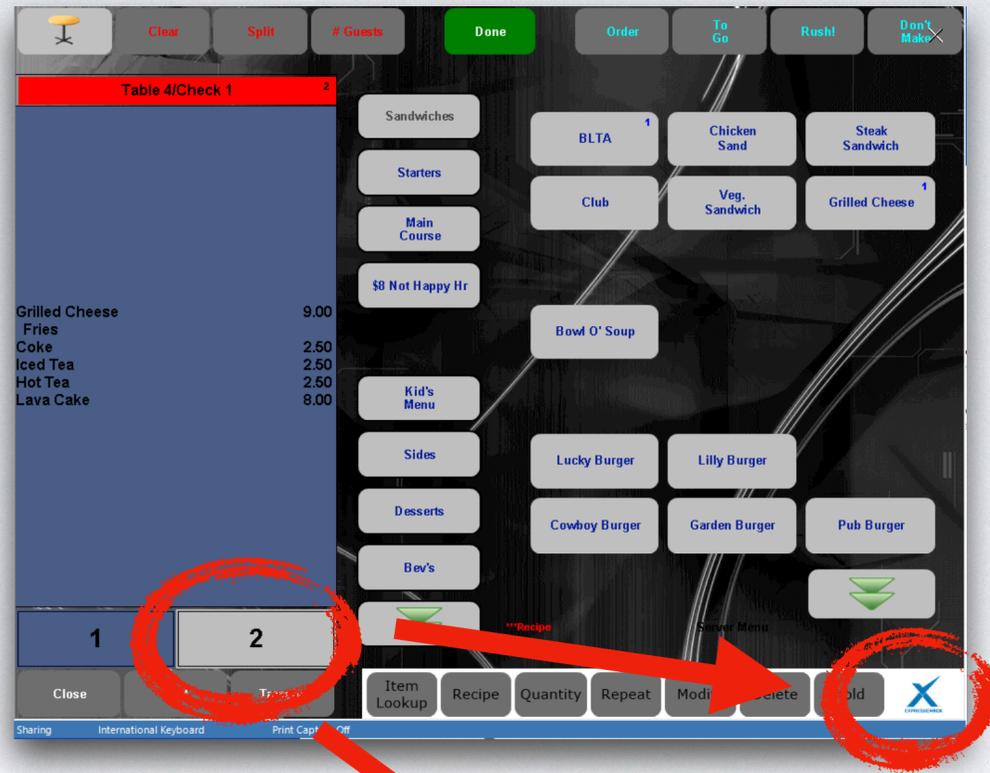
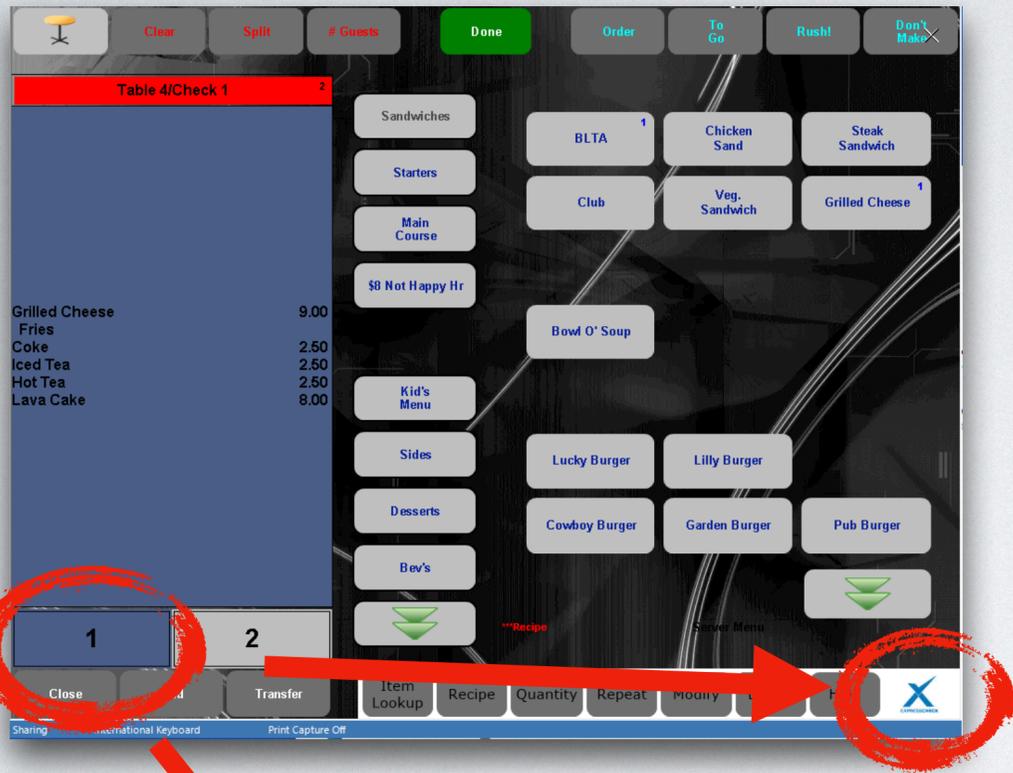
3

Servers - Reassign the correct guest.
Bartenders - Leave Portal > access check > Hit ExpressCheck > assign correct guest



Splitting the check

Each guest gets their own ticket



1

Split the ticket

2

Access the first seat & tap the ExpressCheck icon

3

Assign the first guest

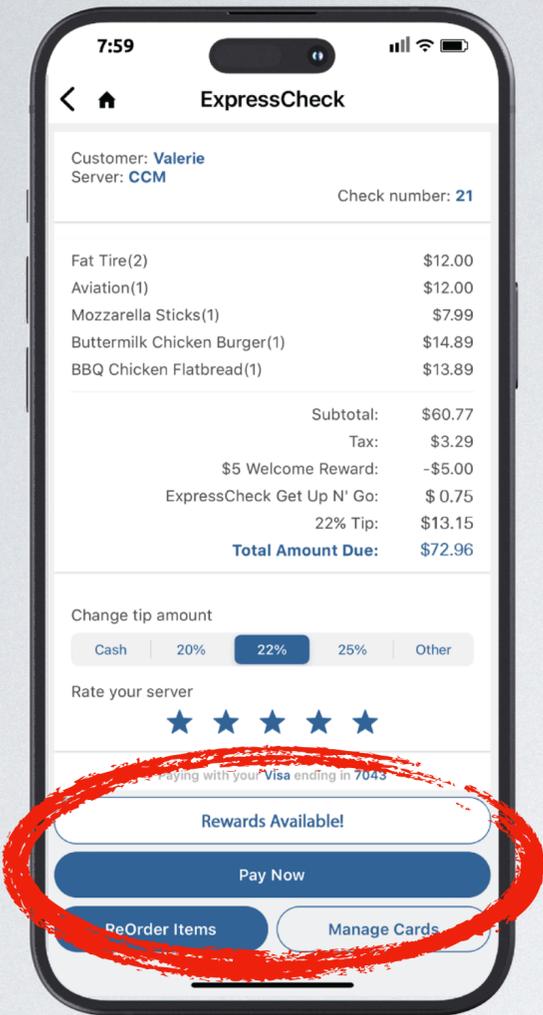
4

Repeat the process with the remaining guests

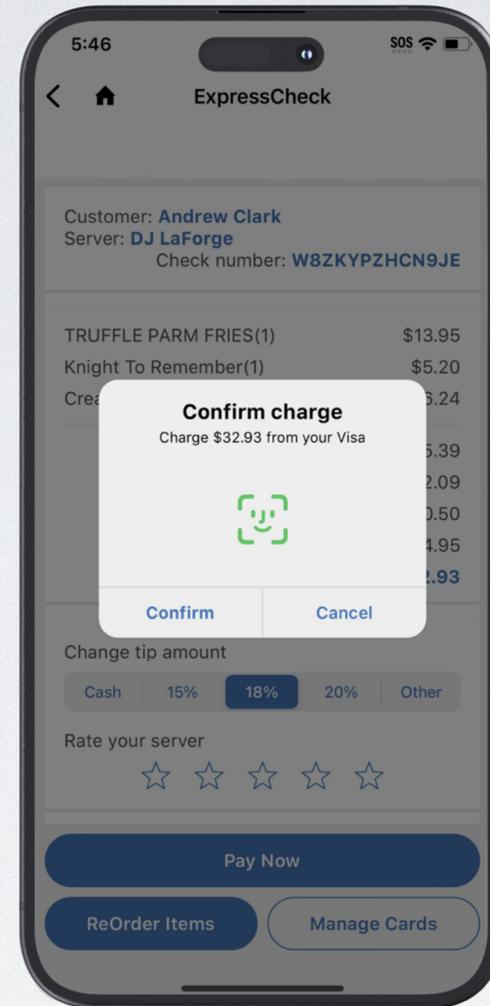
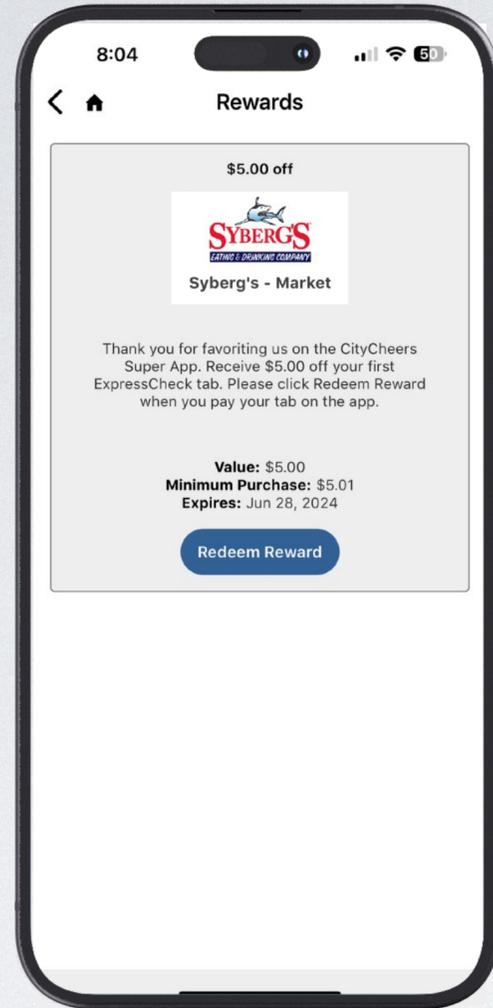


ExpressCheck

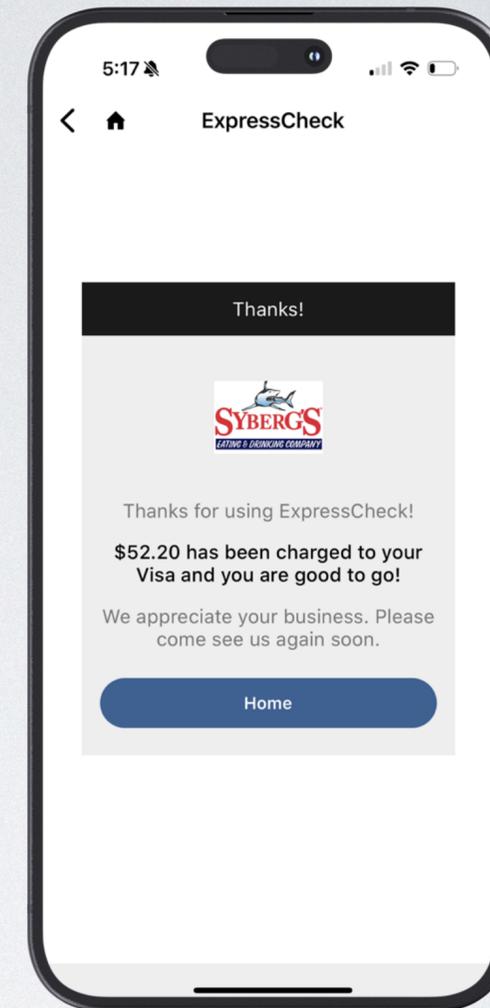
Guest experience



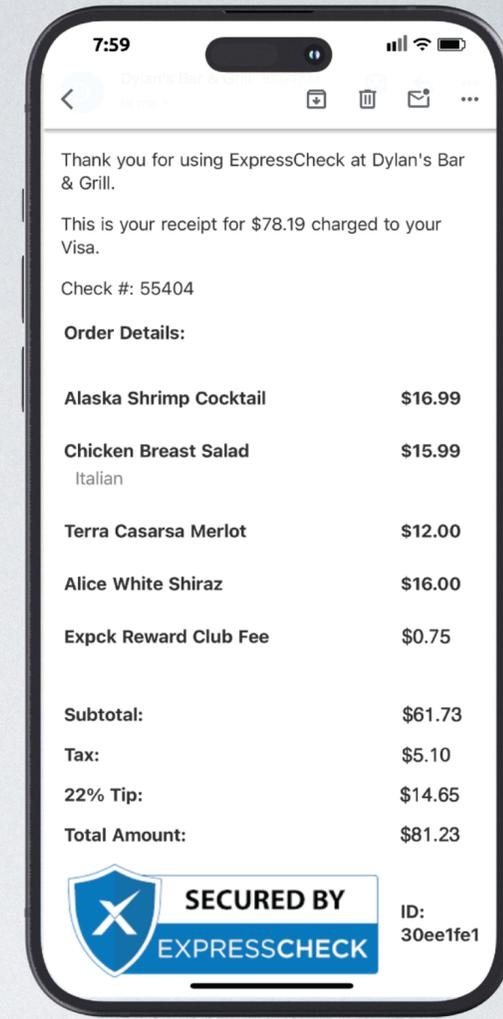
Tab is sent to the guests phone. Rewards are available in the app



Double verification protects you and the guest



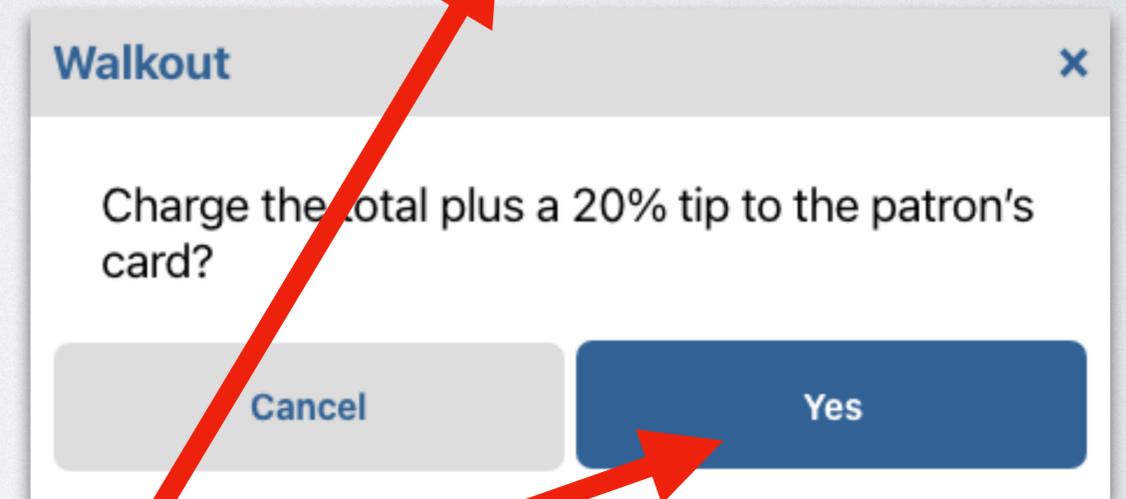
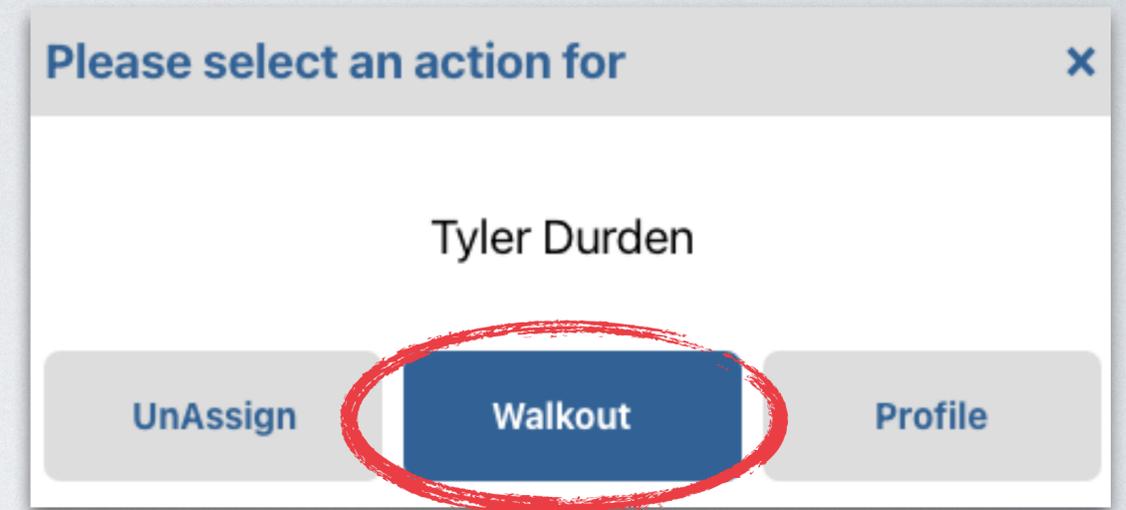
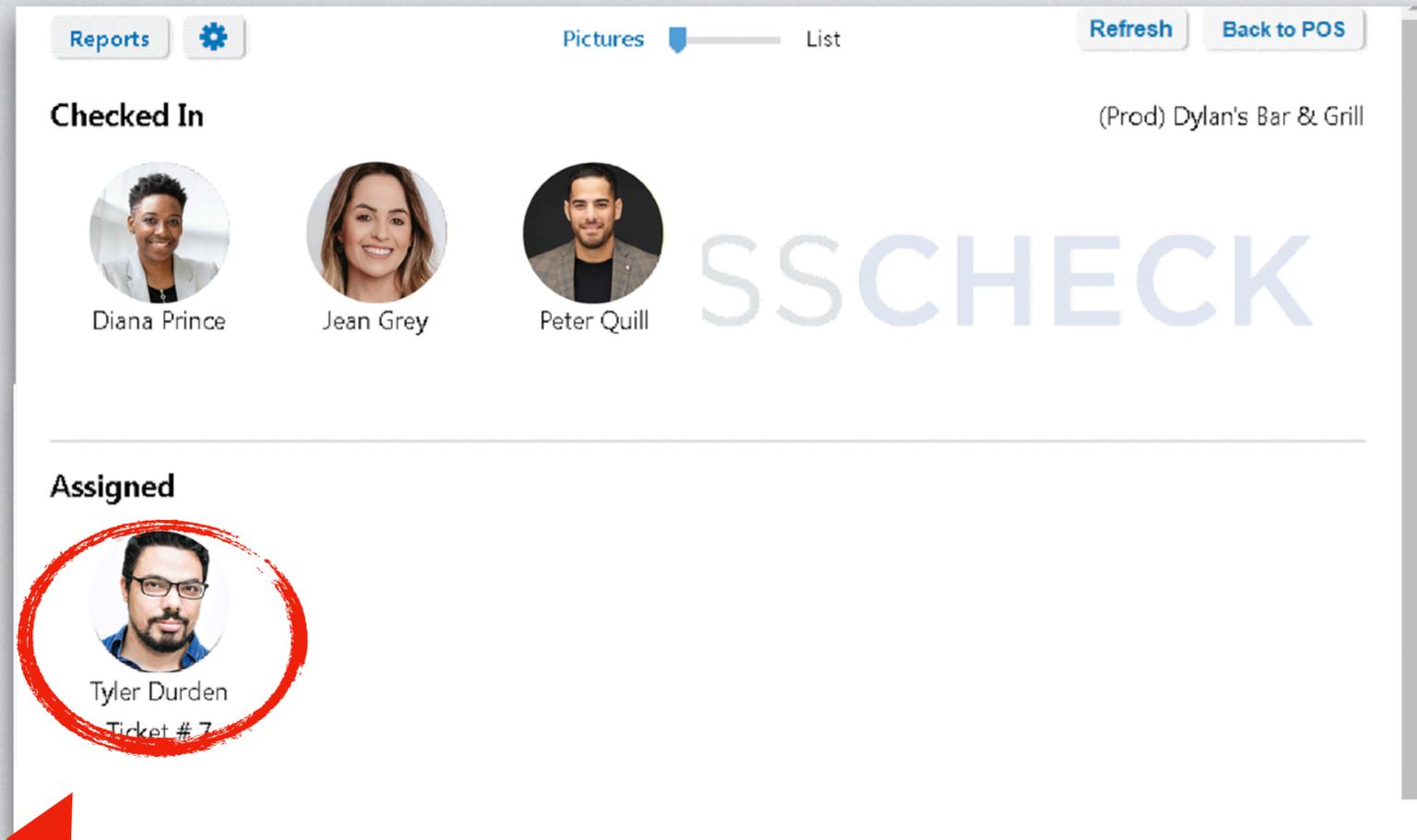
Receipts are saved in the app and emailed to the guest





Walkouts

Manually & Auto Close



1

Access the ExpressCheck Portal
then

Tap the face of the guest who
has left without paying

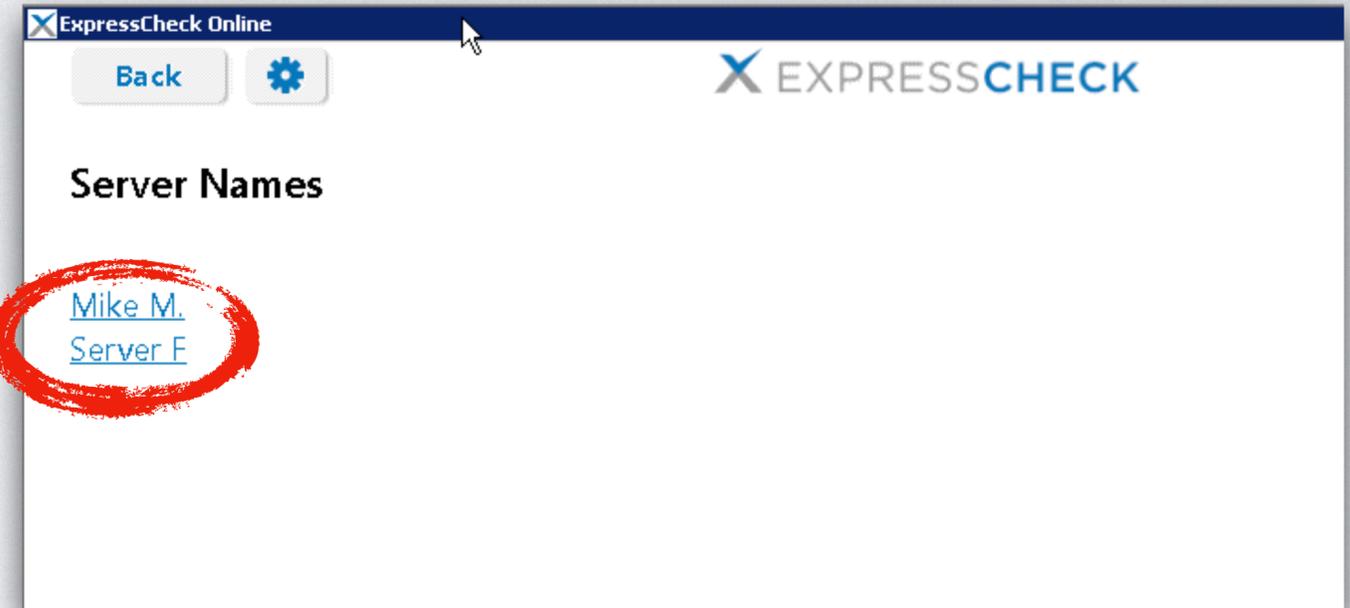
2

Tap Walkout
then

Yes to add a 20% tip

View Tips - Reporting Screen

Tap the ExpressCheck Icon to open the portal



ExpressCheck Online

Back [Settings Icon]

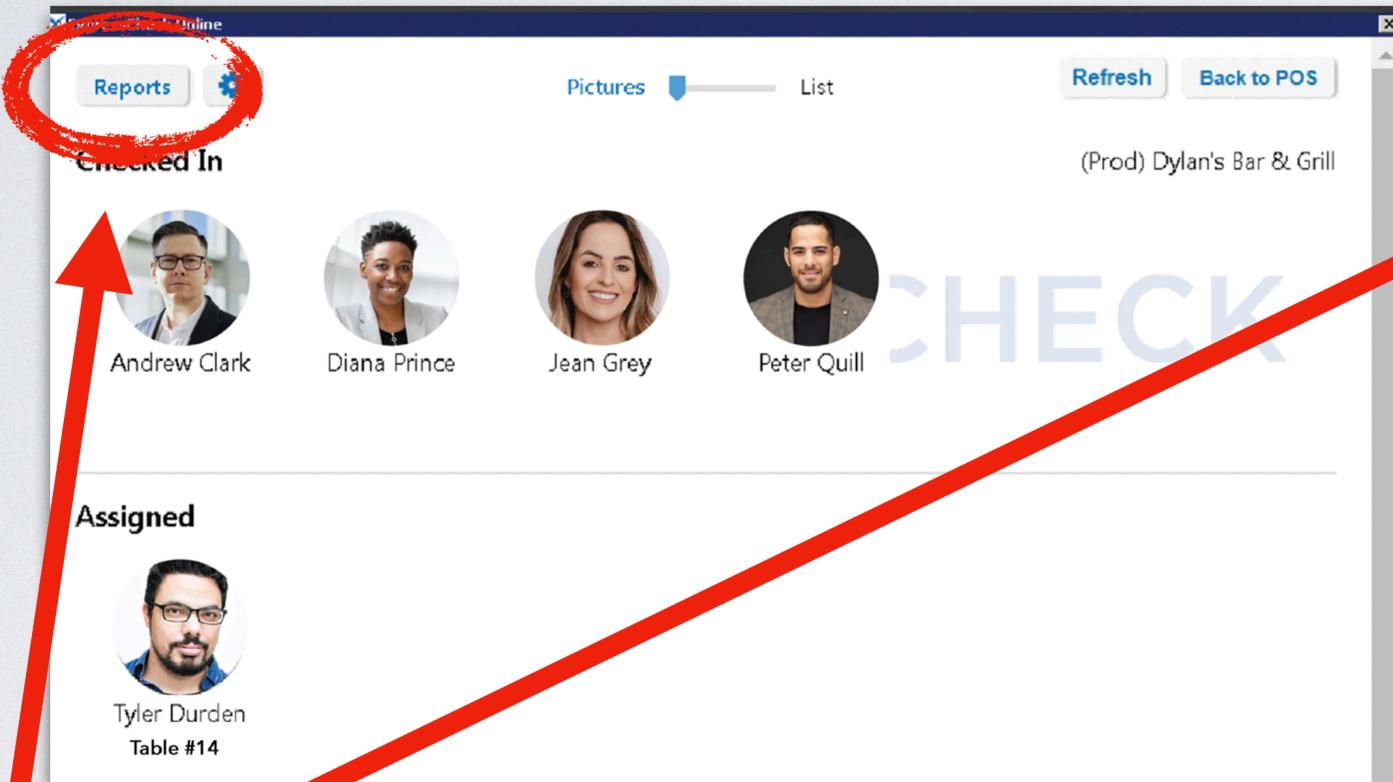
EXPRESSCHECK

Refresh Back to POS

ExpressCheck transaction for Mike M.: (Prod) Dylan's Bar & Grill

Date Range: 09/16/2022 09/16/2022 Submit

Date	Time	Patron Name	Total	Tip
2022-09-16	2:23 PM	Peter Quill	21.29	4.29
2022-09-16	2:22 PM	Diana Prince	14.99	3.03
2022-09-16	2:17 PM	Tyler Durden	22.99	4.80
2022-09-16	2:01 PM	Tyler Durden	12.00	2.64
2022-09-16	2:01 PM	Jean Grey	12.00	2.40
2022-09-16	11:04 AM	Jean Grey	4.00	0.88
2022-09-16	10:59 AM	Tyler Durden	11.99	2.73
Totals			99.26	20.77



1

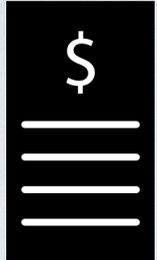
View Tips & Totals

2

Tap Reports then your name

CityCheers EXPRESSCHECK

Server Benefits



Eliminate printing checks and processing credit cards



No more walkouts - Guests can be charged plus a 20% tip



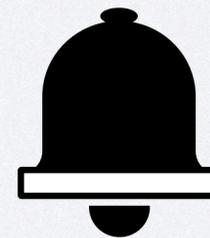
Turn tables faster - Cover 2-3 more tables every shift



Tips are automatically adjusted in the POS



More time to upsell food and drinks - Larger checks



CityCheers “Alerts” message your guests, encouraging repeat visits

Next Steps

Training & Guest Adoption

- 1** Download the CityCheers App
- 2** Run an ExpressCheck transaction
- 3** Make sure signage is out - pass out menu cards
- 4** Inform guests they will receive a \$5 sign up reward

Questions & Additional Information

Technical Questions: Call the Help Line
669-221-1971

CityCheers Customer Success
connect@citycheers.net
408-831-6500

For more tutorials and videos, visit
citycheers.com
Restaurant Resources tab