

CityCheers

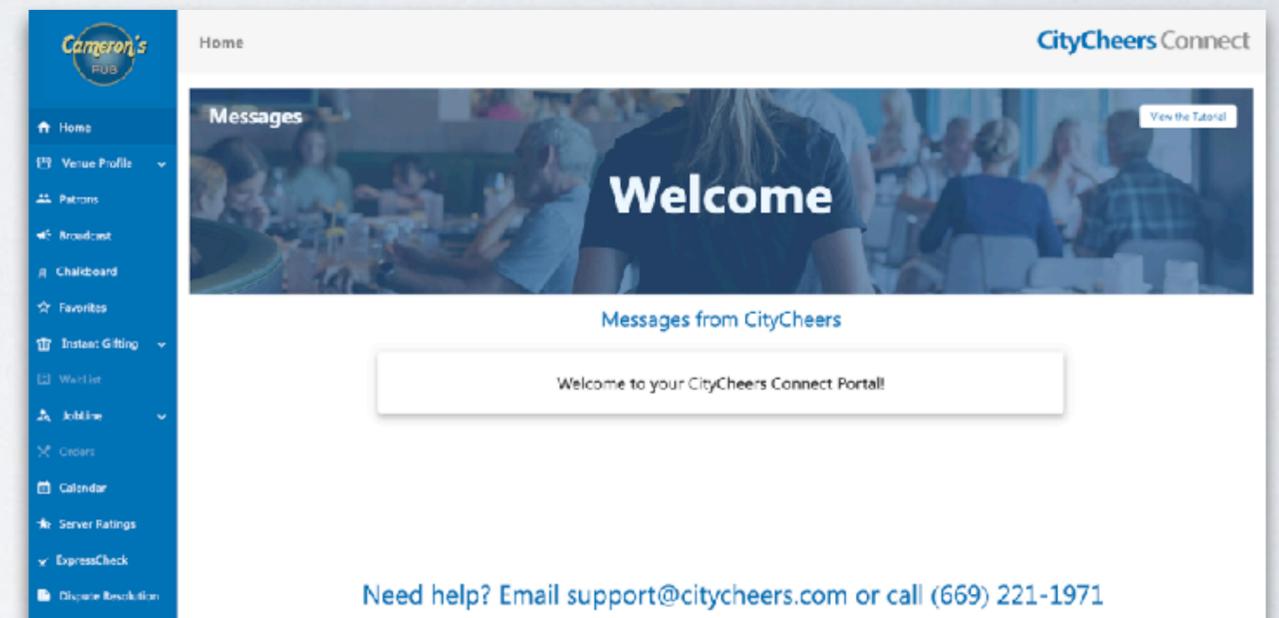
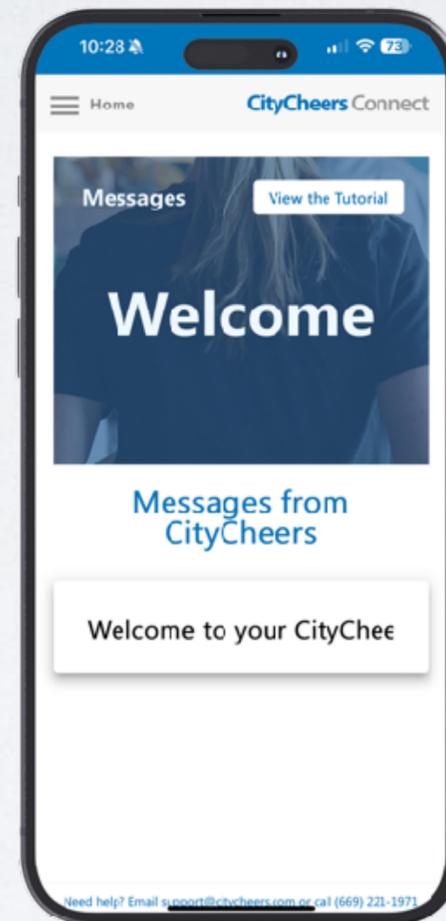
America's Hospitality SuperApp

Connect Portal - Tutorial

Connect Portal

The CityCheers Connect Portal gives you full control over your app experience—update features, manage content, and reach your guests instantly with broadcasts and push notifications.

Your Customer Success representative will supply you with your login credentials.



Connect Portal can be accessed from a laptop, tablet, or mobile device

Explore new features on our Message Center

Need help locating your credentials? Just email connect.citycheers.com with your name and restaurant, or call 408-831-6500 — we're happy to help.

Venue Profile

Hours of Operations - About Us

Update your hours - These changes will appear instantly in the app when you hit save.

“About Us” - Your story builds trust, creates connection, and turns first-time guests into regulars.

Cameron's PUB

Home
Venue Profile
Hours & Tagline/Slogan
About Us
Search Terms
Patrons
Broadcast
Chalkboard
Favorites
Instant Gifting
WaitList
JobLine
Orders
Calendar
Server Ratings
ExpressCheck
Dispute Resolution

Hours & Tagline/Slogan

Open 24 Hours

Day	Start Time	End Time	More
<input checked="" type="checkbox"/> Sunday	8:00 AM - 3:00 PM		<input checked="" type="checkbox"/> More
<input checked="" type="checkbox"/> Monday	8:00 AM	10:00 PM	<input type="checkbox"/> More
<input checked="" type="checkbox"/> Tuesday	8:00 AM	10:00 PM	<input type="checkbox"/> More
<input checked="" type="checkbox"/> Wednesday	8:00 AM	10:00 PM	<input type="checkbox"/> More
<input checked="" type="checkbox"/> Thursday	8:00 AM	10:00 PM	<input type="checkbox"/> More
<input checked="" type="checkbox"/> Friday	8:00 AM	12:00 AM	<input type="checkbox"/> More
<input checked="" type="checkbox"/> Saturday	8:00 AM	12:00 AM	<input type="checkbox"/> More

5:00 PM - 10:00 PM

Save Changes

Tagline/Slogan

Tagline or Slogan

Where Comfort Meets Classic

Character Count: 27 / 60

Clear Save

About Us

B I U

We're all about simple pleasures done right: hearty plates, cold drinks, and a warm, laid-back atmosphere that feels like your home away from home. Whether you're here for a quick bite, catching a game, or spending the evening swapping stories over pints, there's always a seat waiting for you. At Cameron's, everyone's a regular — even on their first visit.

Character Count: 359 / 333

Clear Save

History

B I U

Our Story:
Cameron's Pub started with a simple idea: great food, cold drinks, and a place where everyone feels at home. In 2002, Cameron O'Malley combined his Irish roots with a love for classic American pub fare to create the kind of neighborhood spot he always wanted. What began as a small corner hangout quickly became a local favorite — where birthdays are toasted, stories are shared, and strangers become friends. Today, we're proud to keep that tradition alive, serving up scratch-made comfort food, ice-cold drinks, and plenty of good times.

Character Count: 550 / 333

Clear Save

Venue Profile

Search Terms

Select the Search Terms that best describe your bar or restaurant.

These selections improve how your venue appears in customer searches on the app, making it easier for guests to discover you based on what they're looking for.

Tap Basic or Advanced to view more options.

Cameron's PUB

Search Terms

Venue Types

<input checked="" type="checkbox"/> Restaurant	<input checked="" type="checkbox"/> Bar / Lounge	<input checked="" type="checkbox"/> Sports Bar	<input type="checkbox"/> Bowling Alley
<input type="checkbox"/> Country-Western	<input type="checkbox"/> Fast Food	<input type="checkbox"/> Ice Cream Parlor	<input type="checkbox"/> Microbrewery
<input type="checkbox"/> Movie Theater	<input type="checkbox"/> Pub	<input type="checkbox"/> Steakhouse	<input type="checkbox"/> LGBTQ I
<input type="checkbox"/> Other			
<input type="checkbox"/> Buffet	<input type="checkbox"/> Casino	<input checked="" type="checkbox"/> Cocktail Bar	<input type="checkbox"/> Coffee House
<input type="checkbox"/> Comedy Club	<input type="checkbox"/> Country Club	<input type="checkbox"/> Deli	<input type="checkbox"/> Diner
<input type="checkbox"/> Dive Bar	<input type="checkbox"/> Event Planning	<input type="checkbox"/> Fine Dining	<input type="checkbox"/> Gentlemen's Club
<input type="checkbox"/> Go-Karts	<input checked="" type="checkbox"/> Golf Course	<input type="checkbox"/> Health Club	<input type="checkbox"/> Hookah Bar
<input type="checkbox"/> Hotel	<input type="checkbox"/> Juice Bar	<input checked="" type="checkbox"/> Lounge	<input type="checkbox"/> Martini Bar
<input type="checkbox"/> Mini Golf	<input type="checkbox"/> Night Club	<input type="checkbox"/> Officiant	<input type="checkbox"/> Piano Bar
<input type="checkbox"/> Retail Store	<input type="checkbox"/> Salon	<input type="checkbox"/> Social Club	<input type="checkbox"/> Tequila Bar
<input type="checkbox"/> Theater	<input type="checkbox"/> Waterfront	<input type="checkbox"/> Weddings	<input type="checkbox"/> Wine Bar
<input type="checkbox"/> Winery	<input type="checkbox"/> Arcade	<input type="checkbox"/> Bakery	
<input type="checkbox"/> Basic			

Cuisine

<input checked="" type="checkbox"/> American	<input type="checkbox"/> Asian	<input type="checkbox"/> BBQ	<input type="checkbox"/> Breakfast
<input checked="" type="checkbox"/> Burgers	<input type="checkbox"/> Cajun	<input checked="" type="checkbox"/> European	<input type="checkbox"/> Mexican
<input type="checkbox"/> Middle-Eastern	<input type="checkbox"/> Pizzas	<input type="checkbox"/> Seafood	<input type="checkbox"/> Steaks
<input type="checkbox"/> Thai	<input type="checkbox"/> Vegan	<input type="checkbox"/> Other	
<input type="checkbox"/> Advanced			

Entertainment and Features

<input type="checkbox"/> Axe Throwing	<input checked="" type="checkbox"/> Billiards	<input checked="" type="checkbox"/> Cornhole	<input type="checkbox"/> Dancing
<input type="checkbox"/> Darts	<input type="checkbox"/> DJ	<input type="checkbox"/> Happy Hour	<input type="checkbox"/> Karaoke
<input type="checkbox"/> Large Screen TVs	<input type="checkbox"/> Live Music	<input type="checkbox"/> Pickleball	<input type="checkbox"/> Trivia
<input type="checkbox"/> Advanced			

Save

Patrons

See everyone who has paid on the app or favorited your venue

See guests that are currently checked into your bar or restaurant.

See all guests - Filter by zip code and age.

Patrons

Total patrons: 3600

Search patron

Here Right Now

Email	First Name	Last Name	Zip	Age	Created
b...	Bob	Frazier	33410	78	12/09/23
m...	Mia	Jerva	60025	57	07/31/20
d...	DI	LaFerge	95118	54	08/28/12
m...	Jodi	Marciano	97229	63	04/20/20
p...	Peter	Dille	28451	45	07/23/22
t...	Peter	Quill	78586	64	01/05/15
e...	Evan	Brammer	97220	37	12/10/20
d...	Diana	Prince	67114	49	01/05/15
t...	Tyler	Durden	95118	32	01/05/15

Items per page: 15 1 - 9 of 9

All Patrons

Email	First Name	Last Name	Zip	Age	Created
a...	adam	Bomb	91765	60	09/17/23
a...	Allie	Robinson	75007	22	05/23/24
a...	Amanda	Ramos	75240	27	10/15/24
b...	Ben	Conner	22701	39	02/29/24
b...	Bob	Lopez	95120	70	01/16/24

Broadcasts

Connect with your guests to drive traffic and revenue

Select whether to send via Email, Push Notification or Both - Choose your Audience

Create your message - Write a subject line & message content.

Set an Expiration date

Upload a high - resolution image to grab attention

Broadcast

Send a Cheer to your patrons!

Send Via:

- Email (3408 patrons)
- Push (3408 patrons)

Who do you want to reach?
All

Message Subject*

Karaoke Night is BACK at Cameron's!

Message content:

Think you've got pipes? Or just enough courage after a pint or two? Either way—grab the mic and show us what you've got this Friday at 8pm!

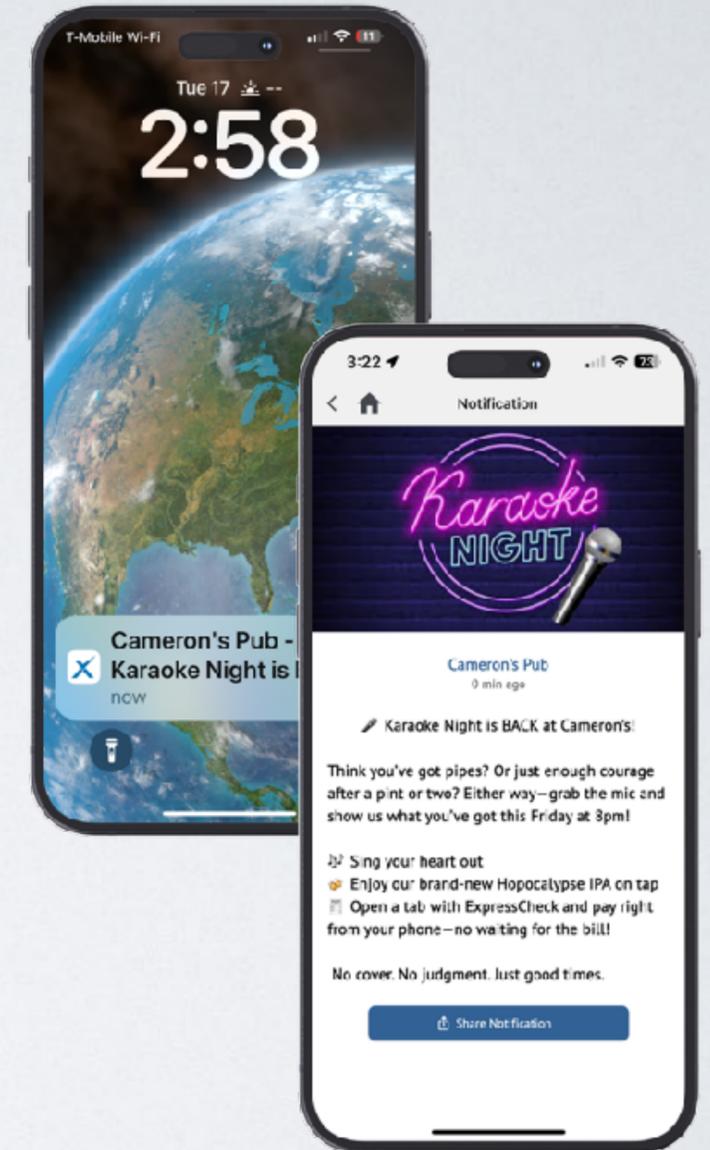
Sing your heart out

- Enjoy our brand-new Hopocalypse IPA on tap
- Open a tab with ExpressCheck and pay right from your phone—no waiting for the bill!

No cover. No judgment. Just good times.

Expires Date* 6/20/2025 Expires time* 12:00 AM Attached Image: karaoke night.jpg Attach a Reward

Send It!

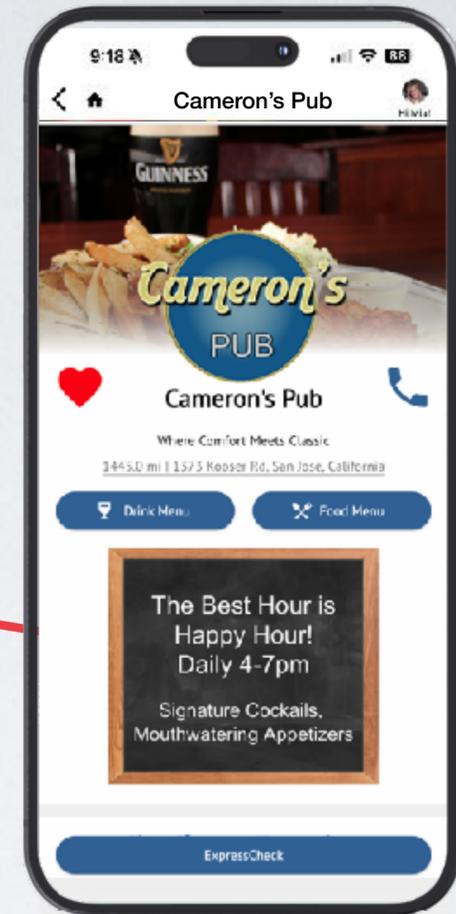


Shows up on all your patrons phones

Chalkboard

Keep your guests in the know

The screenshot shows the 'Chalkboard' management interface. On the left is a blue sidebar with navigation options: Home, Venue Profile, Patrons, Broadcast, Chalkboard, Favorites, Instant Gifting, WaitList, JobLine, Orders, Calendar, Server Ratings, and ExpressCheck. The main area is titled 'Chalkboard' and features a text editor with a toolbar (F, B, I, U, A, A, list icons) and a preview window. The preview window shows a chalkboard with the text: 'The Best Hour is Happy Hour! Daily 4-7pm' and 'Signature Cocktails, Mouthwatering Appetizers'. Below the preview is a 'Select board' dropdown menu with options: Black and Gold, Black Neon, Black w/red checkerboard, Blackboard (selected), Blue with Silver, and Casino. To the right of the dropdown is a 'Display Chalkboard' toggle switch set to 'On' and a 'Save' button.



- Add your daily specials & events
- Hit save & Chalkboard is live
- Choose from a variety of styles & backgrounds

Favorites

Showcase your signature dishes and drinks

CityCheers Favorites

Title*

Description*

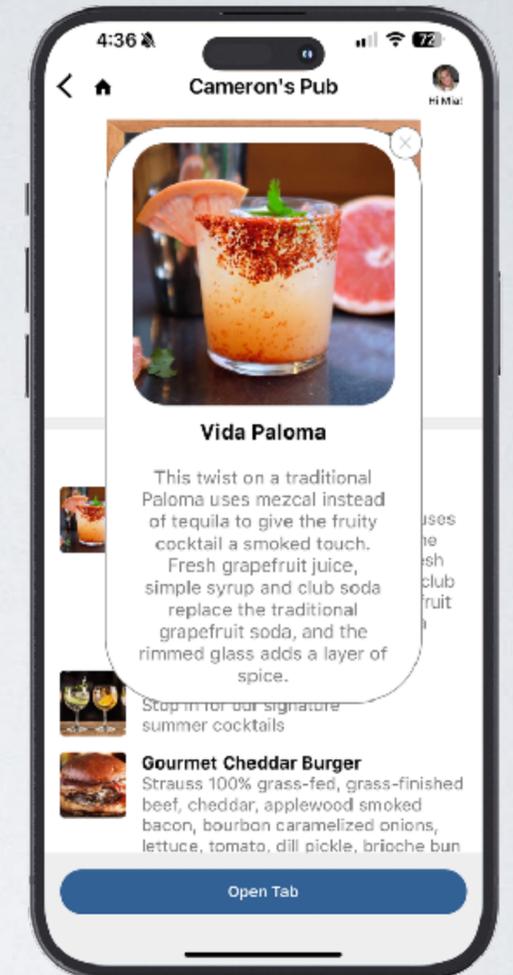
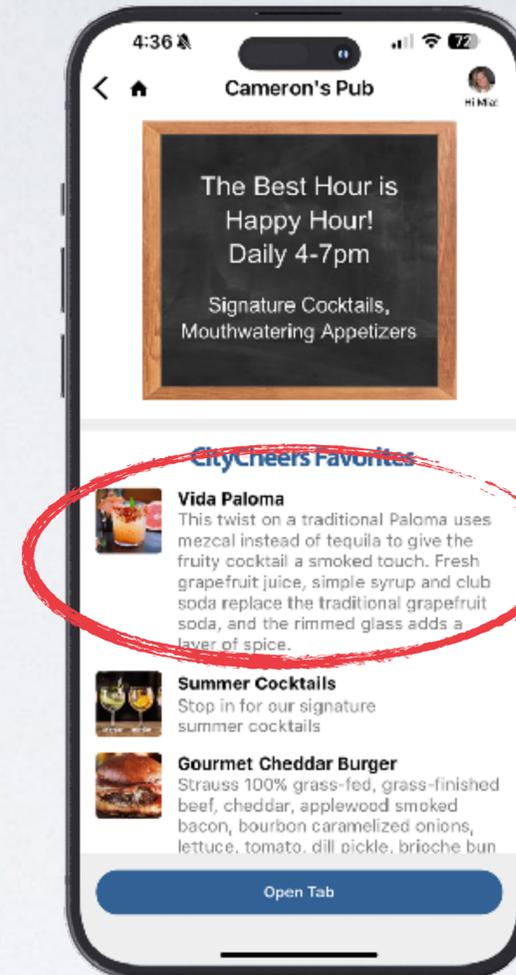
Tagline

Upload Image

Active

Clear Add New

- Vida Paloma**
This twist on a traditional Paloma uses mezcal instead of tequila to give the fruity cocktail a smoked touch. Fresh grapefruit juice, simple syrup and club soda replace the traditional grapefruit soda, and the rimmed glass adds a layer of spice.
- Summer Cocktails**
Stop in for our signature summer cocktails
Stay cool on a hot summer day
- Gourmet Cheddar Burger**
Strauss 100% grass-fed, grass-finished beef, cheddar, applewood smoked bacon, bourbon caramelized onions, lettuce, tomato, dill pickle, brioche bun
- Waffle Burger**
A juicy half pound burger nestled between 2 Belgian waffles. Sharp cheddar, peppered bacon and a tangy, sweet maple bourbon bbq sauce on top it off.
Waffles aren't just for breakfast!
- Nachos**
nachos



- Add a title and description for your item
- Add an optional "Tagline" - This appears italicized when the favorite is tapped.
- Add photos to get 'em hungry (or thirsty)

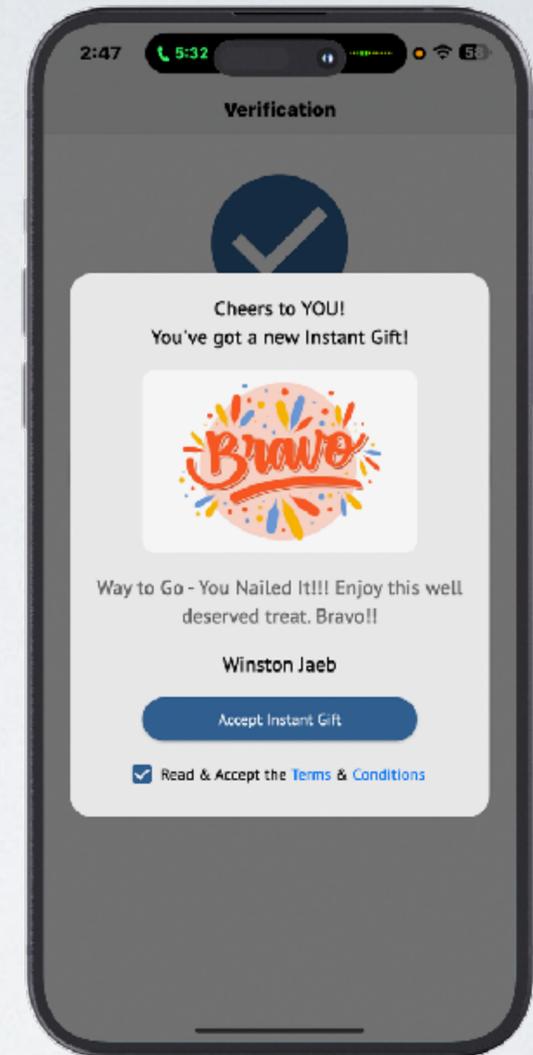
Toggle items off and on - go to the edit symbol and uncheck the active box

Tap any Favorite to expand and view full details

Instant Gifting

Guests can purchase Gift Cards at any CityCheers Venue

The screenshot displays the CityCheers Connect web interface. The top navigation bar includes the Cameron's PUB logo and the CityCheers Connect title. The main content area is divided into two sections: 'Instant Gifting / Purchased Instant Gifts' and 'Instant Gifting / Templates'. The 'Purchased Instant Gifts' section features a table with columns for Patron Name, Patron Email, Issued, Purchased Amount, Remaining Balance, Expires, Purchased By, and Fee. The 'Templates' section lists various gift card templates such as 'All Occasion', 'Congratulations', 'Birthday', 'Thank You', and 'Sports', each with an 'Add Image' button. A modal window is open over the templates, showing a list of image files with their names and file names. Red arrows point from the 'Purchased Instant Gifts' and 'Templates' sections to the corresponding sections in the mobile app screenshot on the right.



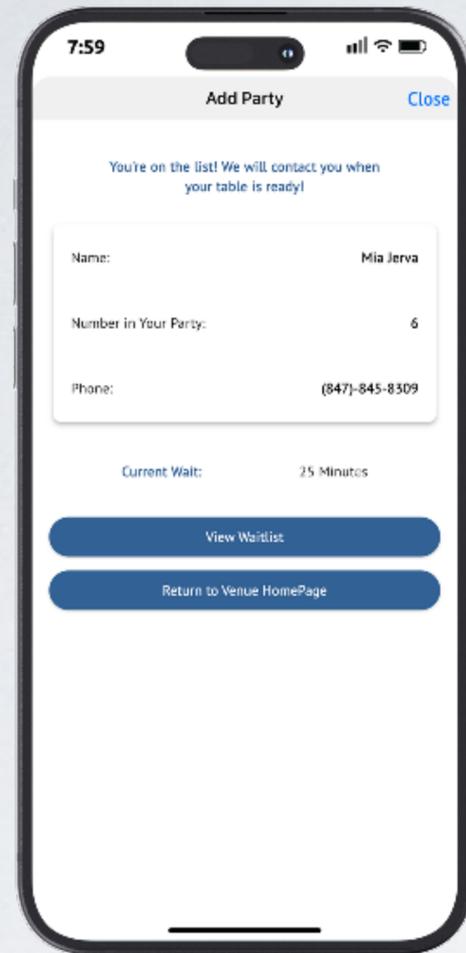
- See all purchased Gift Cards
- View available Gift Card templates OR add your own

Once purchased - the guest is notified and the Gift Card is held in the app

Waitlist

Toggle Feature: I-Pad Based Waitlist

Adjust your wait-time and cap your party size



The web interface for "Cameron's PUB WaitList" features a blue sidebar menu with options: Home, Venue Profile, Patrons, Broadcast, Chalkboard, Favorites, Instant Gifting, Purchased Instant Gifts, Templates, WaitList, JobLine, and Orders. The main content area includes a "Status" toggle set to "On", "Current Time 4:03 PM", and "Current Wait Time: 26 Minutes". A horizontal slider is set to 26 minutes. Below this is a table of guests:

Source	Name	Check In	Est Wait	Party
Mobile	Mia J	3:26 PM	3:56 PM	4
Waitlist	john smith	3:30 PM	3:30 PM	2

To the right of the table is a form to "Add to list" with fields for "Name*", "Phone Number*", and "Guests in Party*", and an "Add to list" button. A "Max Party Size" input field is circled in red and contains the number "8".

When the table is ready - Call your guest with an automated message

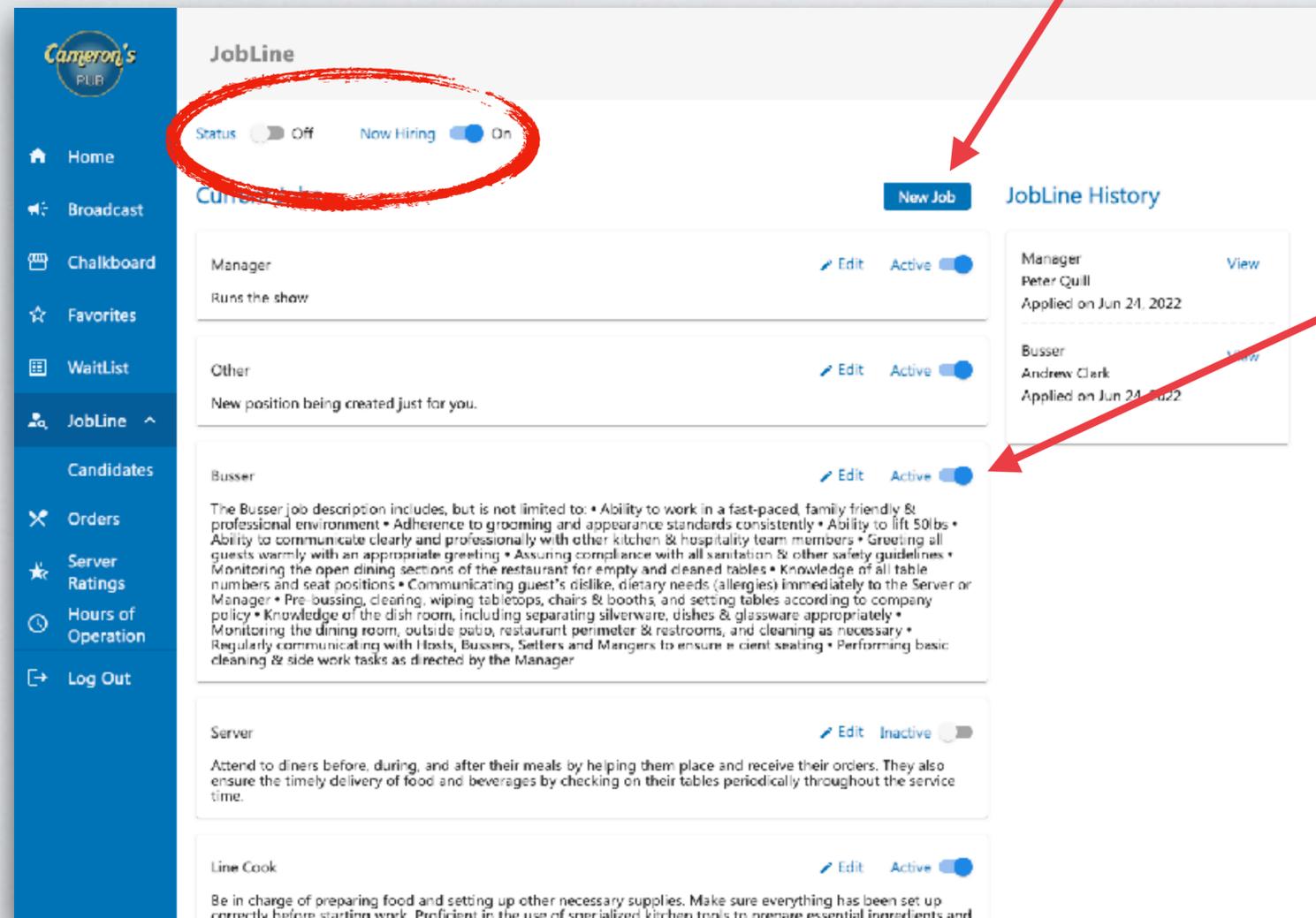
See guests who have added themselves to the list OR add guests yourself

Jobline

Create job postings & turn on "Now Hiring"

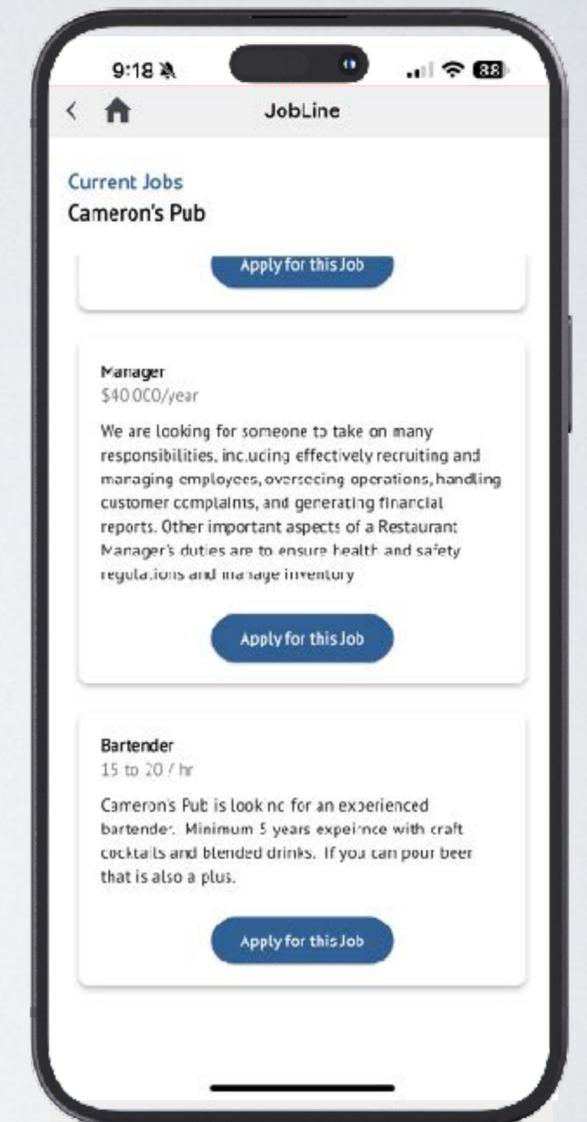
Adjust your Status and Now Hiring buttons at the top

Click "New Job" to begin a job posting



Toggle the active button to make it live

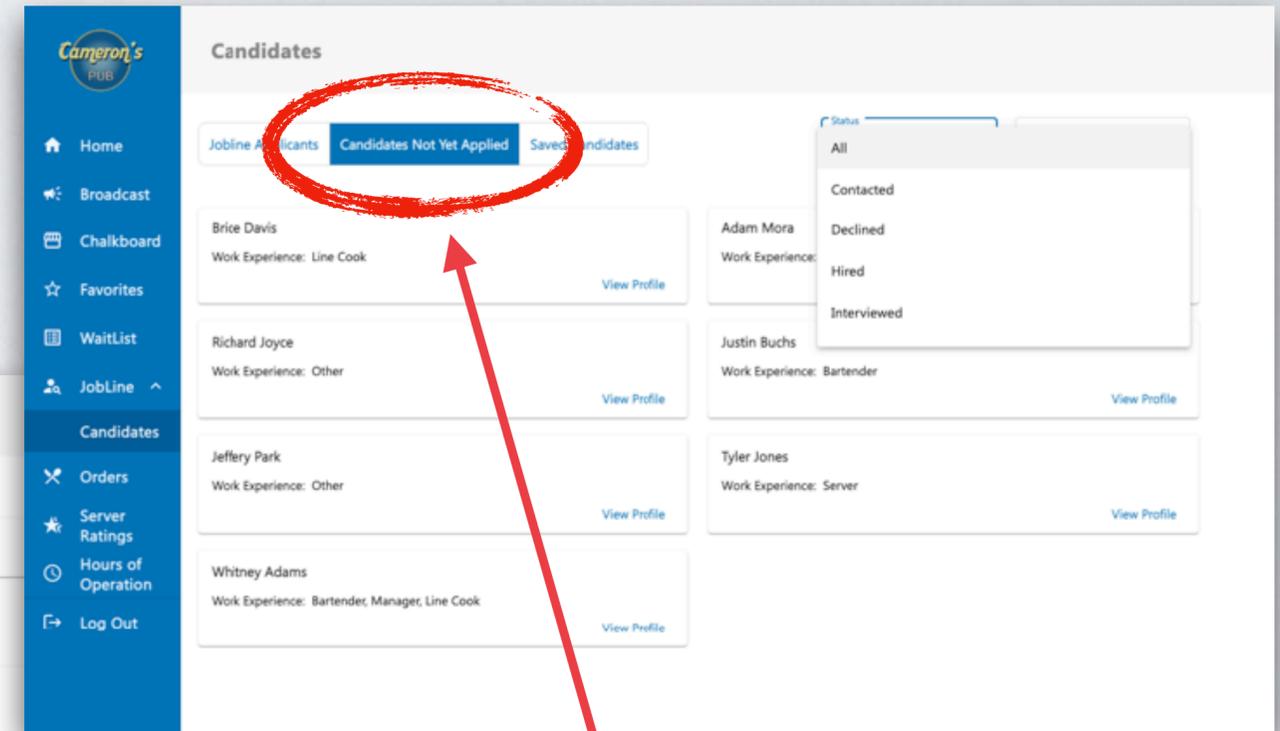
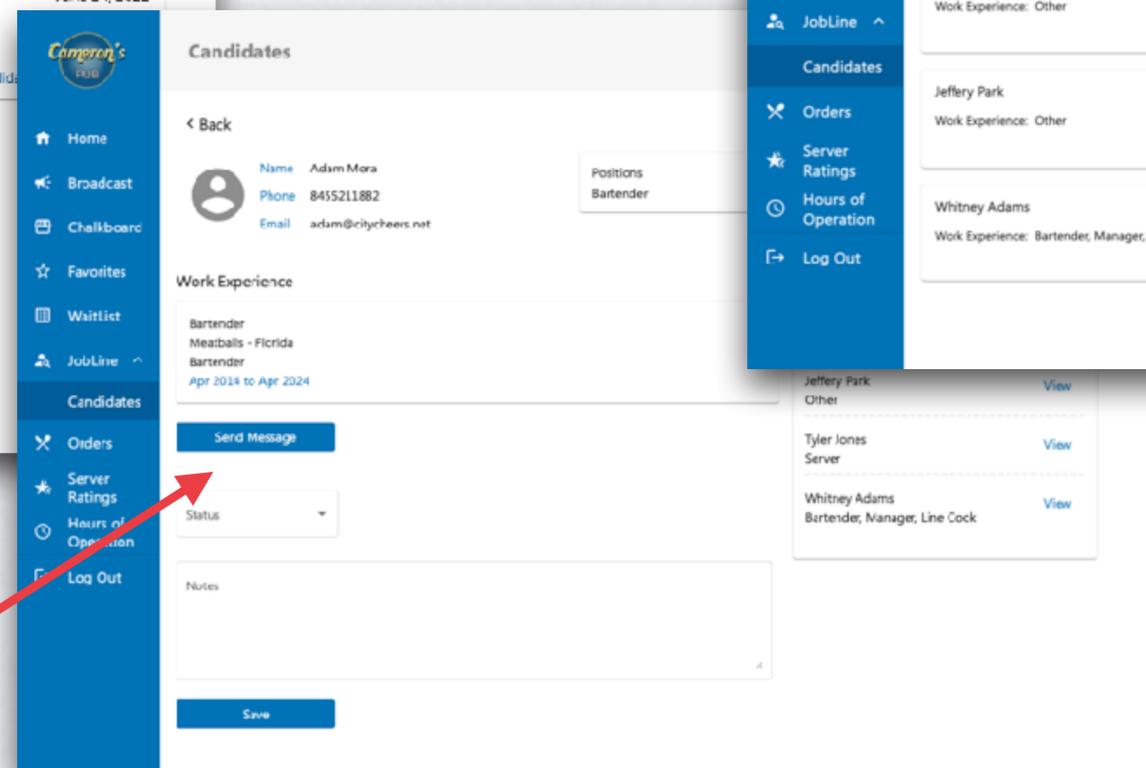
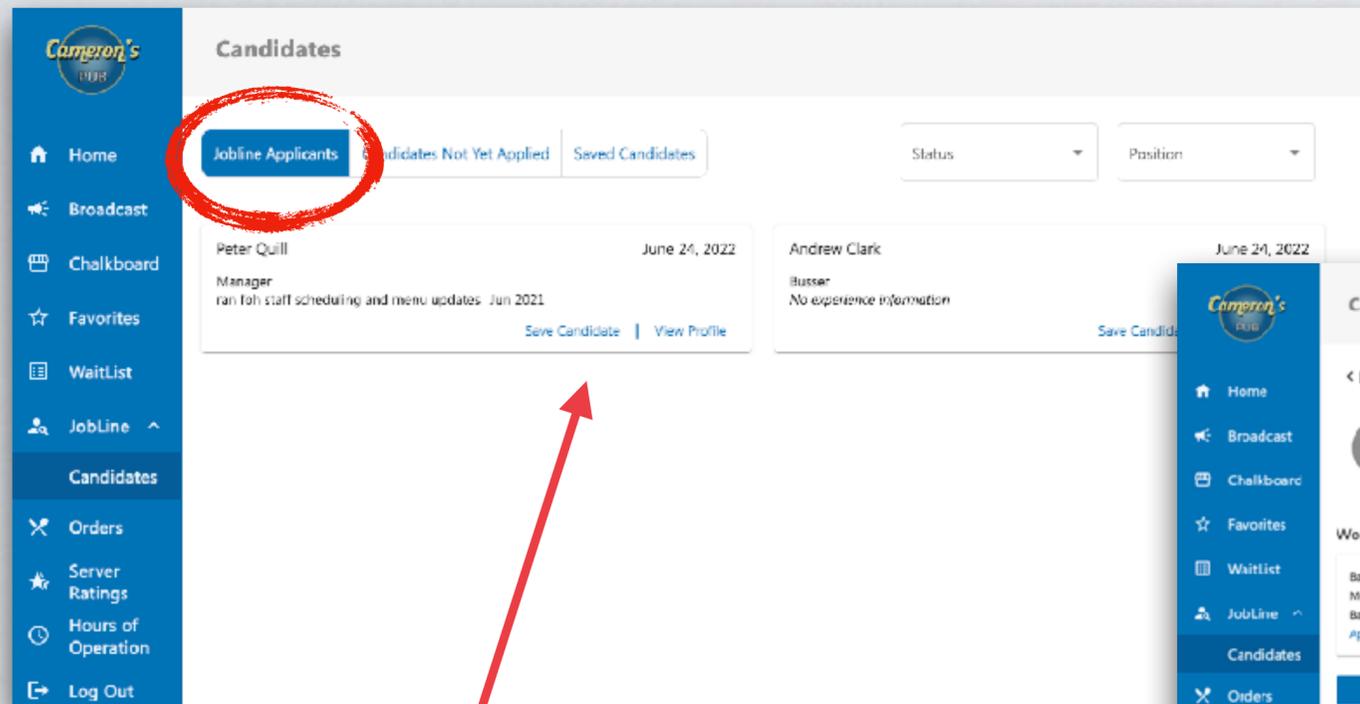
Create multiple listings and choose which ones are active.



Jobline

Find qualified candidates

“Jobline Applicants” has candidates that have applied for your positions

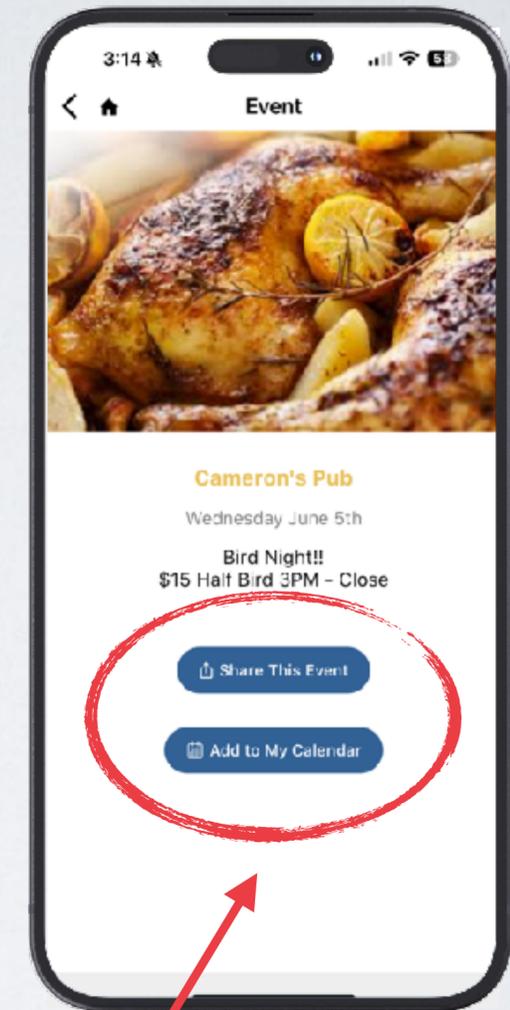
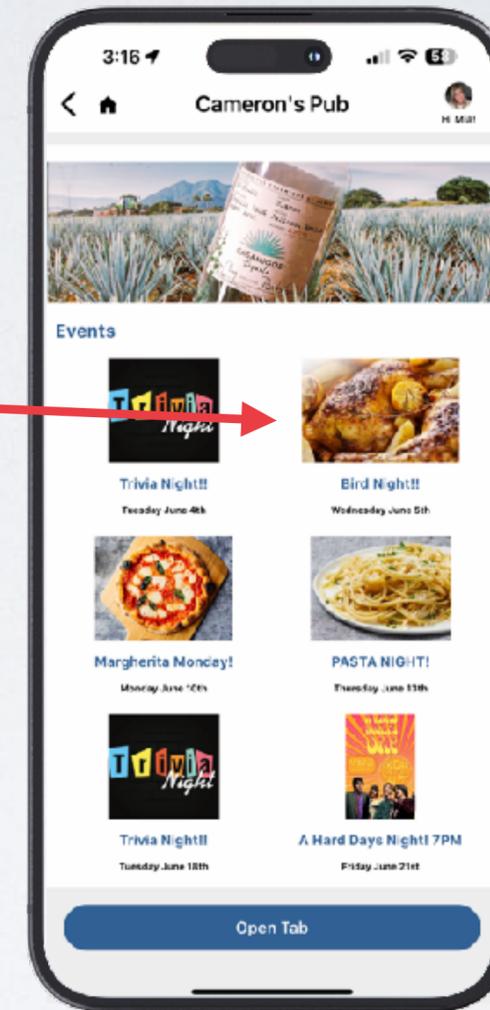
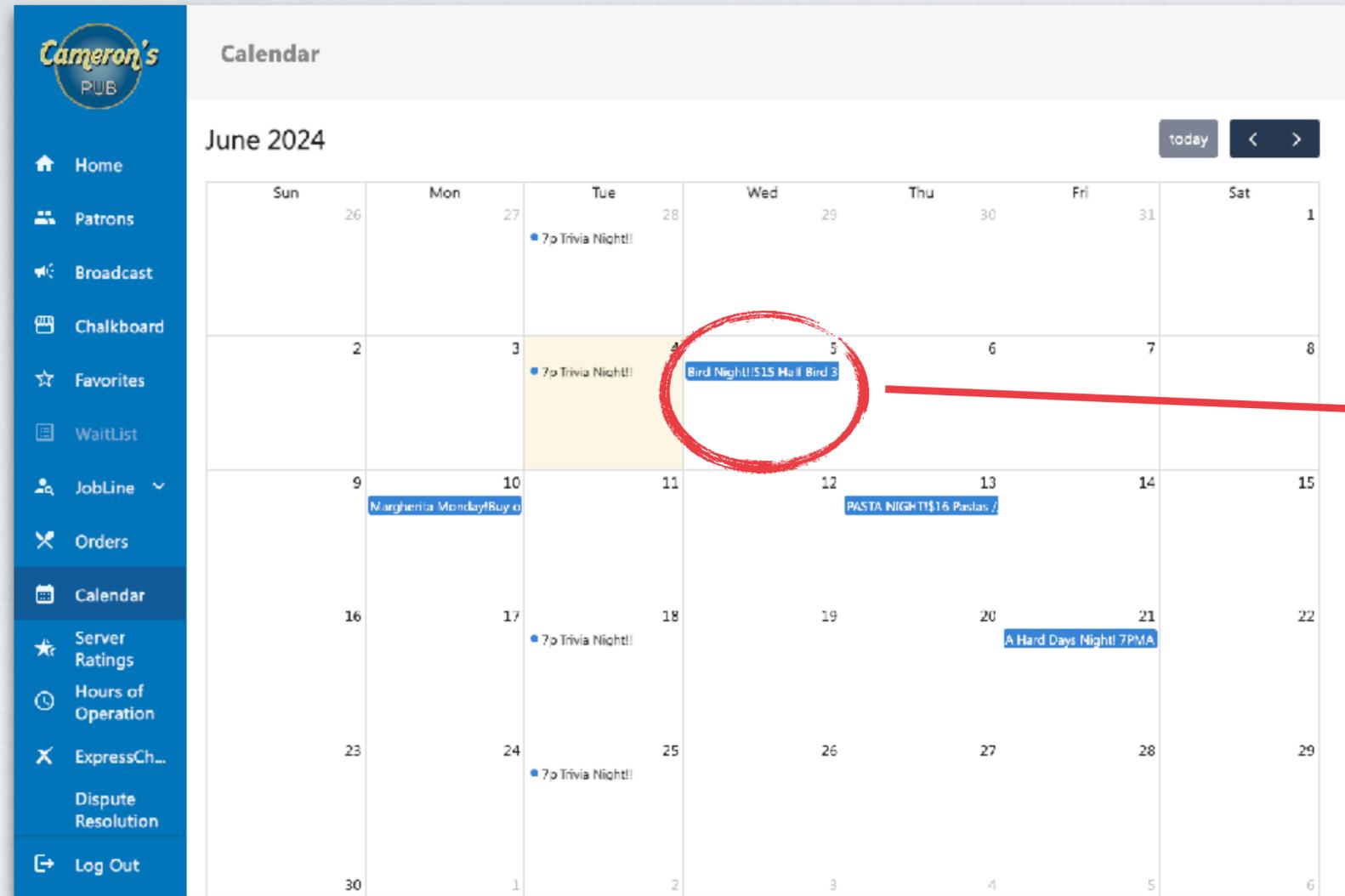


Save the candidate to view later or send a personalized message and update their status.

View “Candidates Not Yet Applied” but have profiles on the app

Calendar

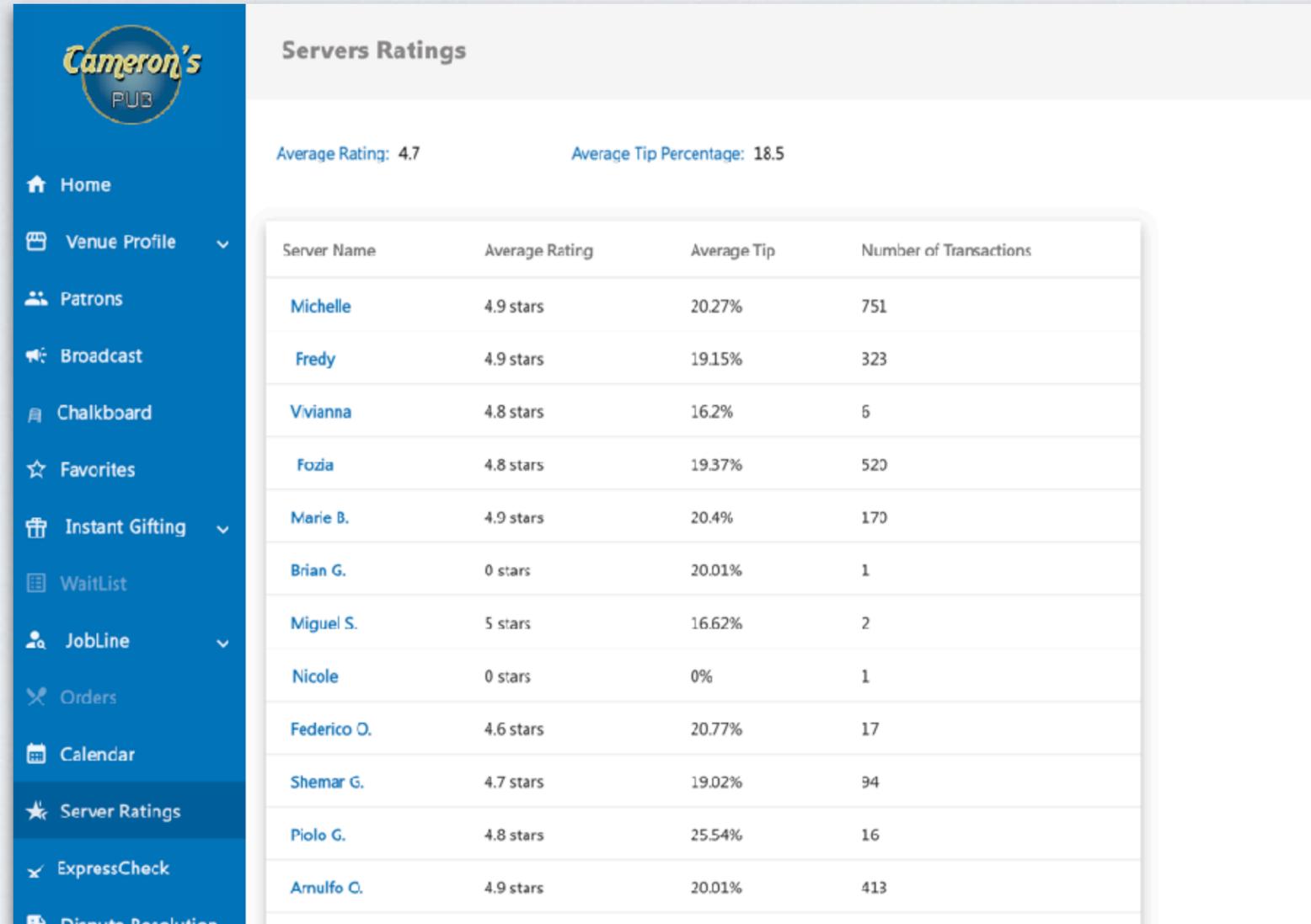
Adjust hours of operation anytime



- Add daily events or recurring weekly events
- Add a high resolution photo
- Guests can share your events with their contacts or add them to their calendar

Server Ratings

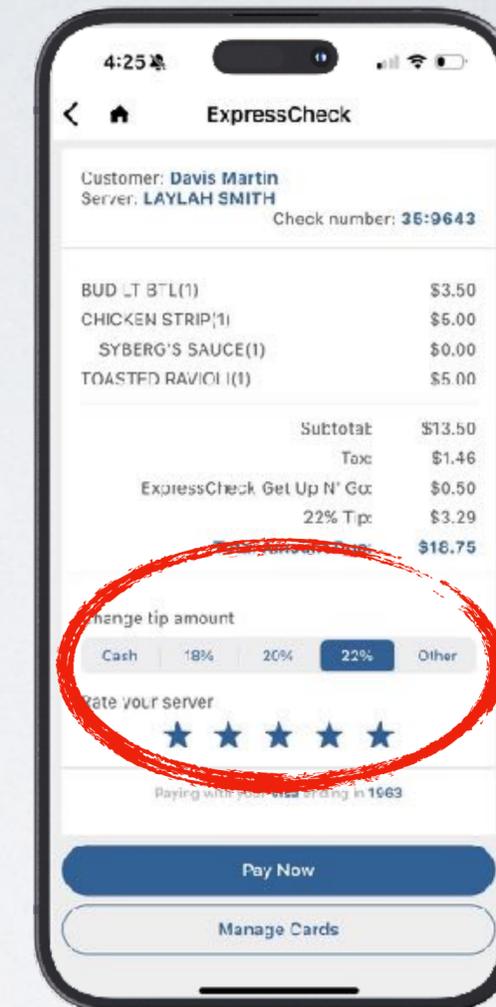
Guests can rate their service when using ExpressCheck



Servers Ratings

Average Rating: 4.7 Average Tip Percentage: 18.5

Server Name	Average Rating	Average Tip	Number of Transactions
Michelle	4.9 stars	20.27%	751
Fredy	4.9 stars	19.15%	323
Vivianna	4.8 stars	16.2%	6
Fozia	4.8 stars	19.37%	520
Marie B.	4.9 stars	20.4%	170
Brian G.	0 stars	20.01%	1
Miguel S.	5 stars	16.62%	2
Nicole	0 stars	0%	1
Federico O.	4.6 stars	20.77%	17
Shemar G.	4.7 stars	19.02%	94
Piolo G.	4.8 stars	25.54%	16
Amulfo C.	4.9 stars	20.01%	413



- View individual server's & restaurant average ratings & tip percentages
- Click on individual server to see ratings from specific guests

ExpressCheck

View your ExpressCheck activity and history

ExpressCheck

Portal History

Reports

Checked In

Andrew Clark Diana Prince Jean Grey Peter Quill

Assigned

Tyler Durden
Table #14

Please select an action for Andrew Clark

UnAssign Charge Profile

Walkout

Charge the total plus a 20% tip to the patron's card?

Cancel Yes

- View ExpressCheck Transaction History

- See guests checked in or assigned

- If a customer leaves without paying, you can charge them from this portal

Dispute Resolution

Protects against chargebacks & fraud

Guest opens a tab - Geo location is taken

Guest closes a tab - Biometric Signature is taken

Visit Log (abdbb7d4)

Patron information



Name: Mia Jerva
Email address: miajerva@gmail.com
Phone number: 8478458309
Zip code: 60025

Phone and user validated via Multifactor Authentication
Date of validation: 12/12/2023 1:53 PM

Venue information

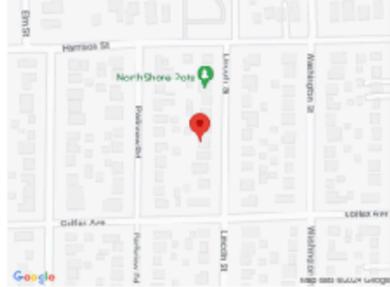
Name: Dylan's Bar & Grill
Phone number: 4088316500
Address: 4403 Central Expy
City: Dallas
State:
Zip code: 75205
Venue location: 32.819199, -96.788101



Visit Log (abdbb7d4)

Open tab

Name: Dylan's Bar & Grill
Patron selected open a tab at the venue at: 01/15/2024 4:29 PM
Phone location: 42.361166, 87.808757



Patron validated via phone biometrics at: 01/15/2024 4:29 PM
Biometric Authentication type: Face ID
Biometric token:
 54c02270ed744b5e77b03f8e410b7072d92>41bb223ac88adfd53ad825ca58C

Pay tab

Name: Dylan's Bar & Grill
Patron selected Pay tab at the venue at: 01/15/2024 4:31 PM
Server Name: Joe Wheeler
Check: #55410
Tip selection: Percent
Tip amount: \$ 2.96
Check total: \$ 15.27
Transaction completed date and time: 01/15/2024 4:32 PM
Card: Mastercard, **** 3267
Auth code:
Phone location:

Patron validated via phone biometrics at: 01/15/2024 4:31 PM
Biometric Authentication type:
Biometric token:

Visit Log (abdbb7d4)

From: Dylan's Bar & Grill <noreply@citycheers.com>
To: Mia Jerva <miajerva@gmail.com>
Subject: ExpressCheck receipt from Dylan's Bar & Grill on 01/15/2024 16:32:04

Thank you for using ExpressCheck at Dylan's Bar & Grill.

This is your receipt for \$18.27 charged to your Visa.

Check #: 55410

Order Details:

Fried Cheese Sticks	\$9.99
Bud Light Bottle	\$4.00
Expck Reward Club Fee	\$0.50
Subtotal:	\$14.49
Tax:	\$0.82
20% Tip:	\$2.96
Total Amount:	\$18.27



We hope you enjoyed your visit!

ID: abdbb7d4

Patron Profile

Location Validation

Guest Check