



ConnectPortal Tutorial

This guide explains how to manage all your venue's features, content, and quickly and confidently.

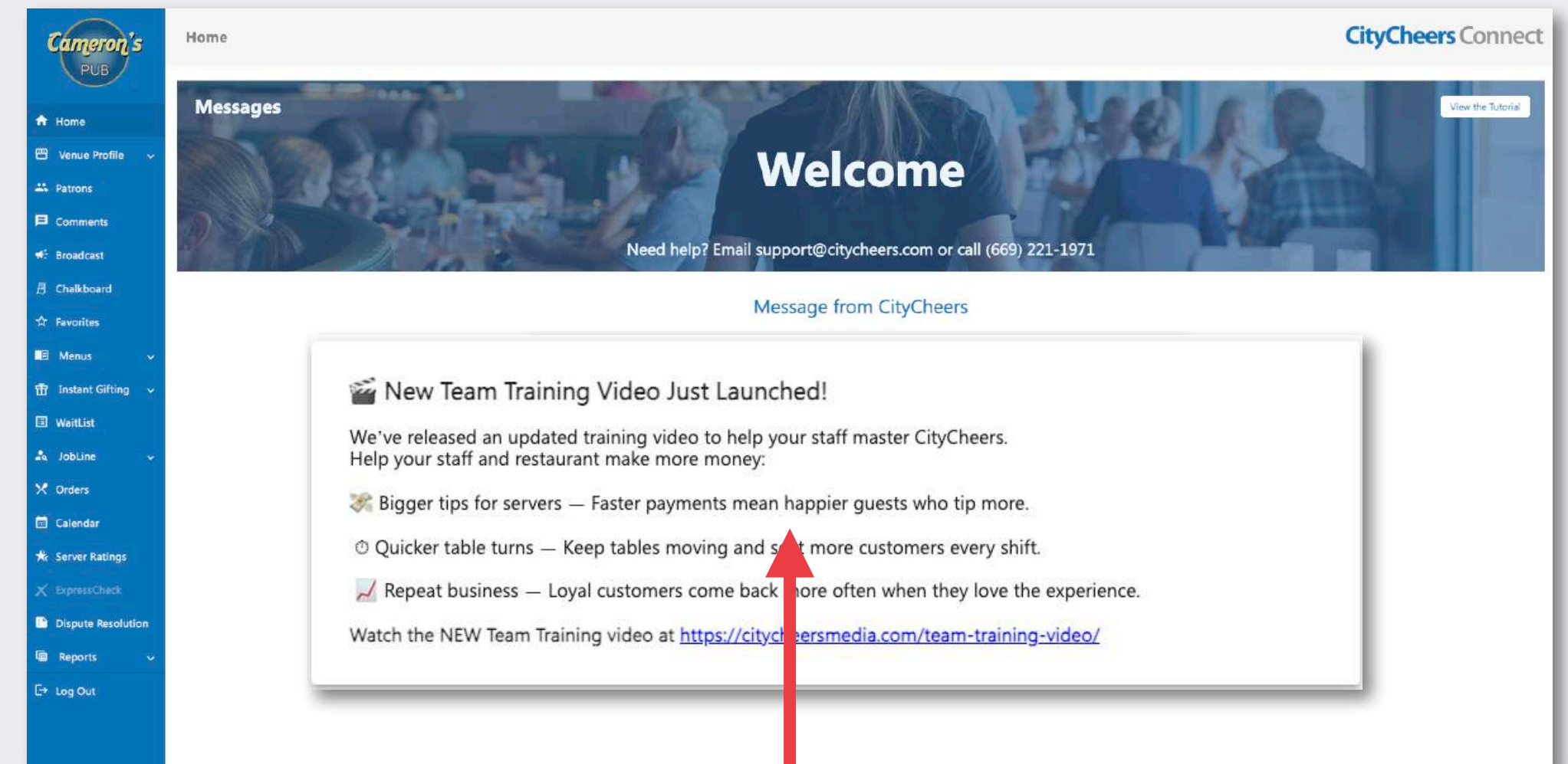
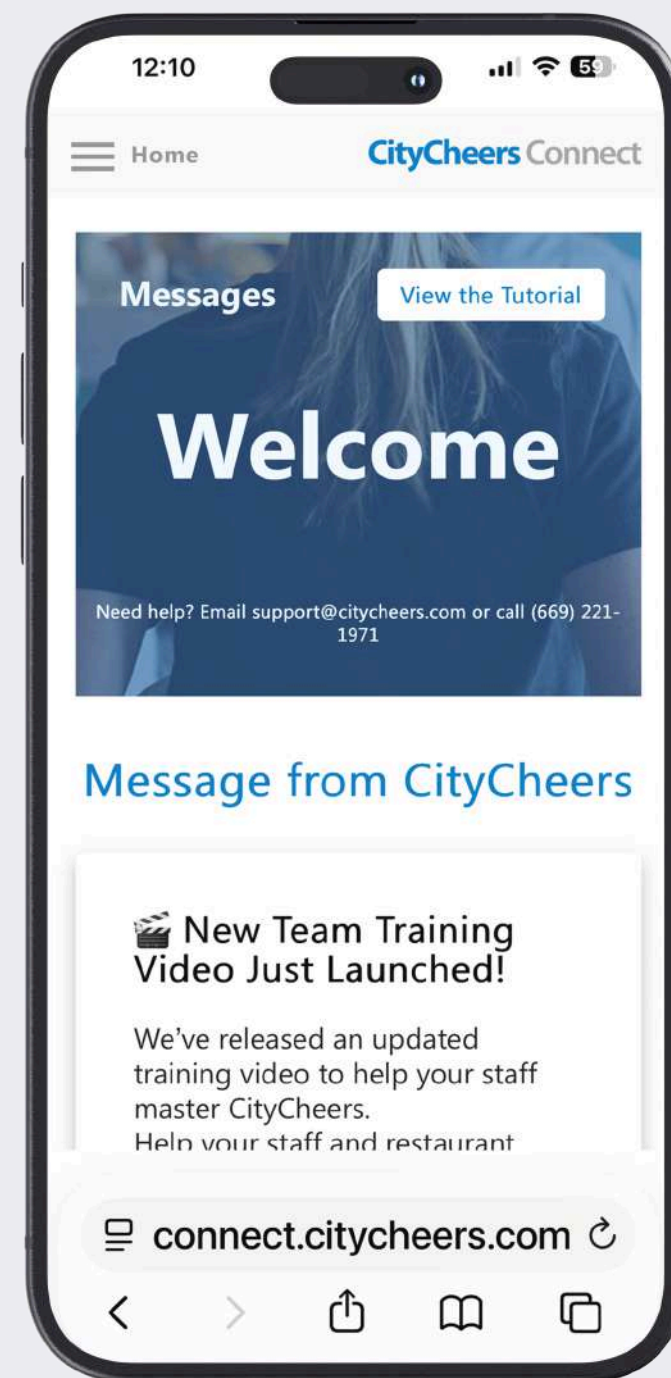
Connect Portal

The CityCheers Connect Portal gives you full control over your app experience. Update features, manage content, and reach your guests instantly with broadcasts and push notifications.

Your Customer Success representative will supply you with your login credentials.



Connect Portal can be accessed from a laptop, tablet, or mobile device



Explore new features on our Message Center

Access your Connect Portal at connect.citycheers.com with your name and the name of your restaurant, bar, or tavern. Questions? Email connect@citycheers.net or call (408) 831-6448. We're happy to help!

Venue Profile

Hours & Tagline/Slogan - About Us

Add your Hours of Operation & Tagline or Slogan
They will appear instantly in the app
when you hit save.

Cameron's PUB

Home
Venue Profile
Hours & Tagline/Slogan
About Us
Search Terms
Patrons
Comments
Broadcast
Chalkboard
Favorites
Menus
Instant Gifting
WaitList
JobLine
Orders
Calendar
Server Ratings
ExpressCheck
Dispute Resolution

Hours & Tagline/Slogan

Hours of Operation

Open 24 Hours

Day	Start Time	End Time	More
<input checked="" type="checkbox"/> Sunday	8:00 AM	3:00 PM	<input checked="" type="checkbox"/> More
<input type="checkbox"/> Monday			<input type="checkbox"/> More
<input checked="" type="checkbox"/> Tuesday	8:00 AM	10:00 PM	<input type="checkbox"/> More
<input checked="" type="checkbox"/> Wednesday	8:00 AM	10:00 PM	<input type="checkbox"/> More
<input checked="" type="checkbox"/> Thursday	8:00 AM	10:00 PM	<input type="checkbox"/> More
<input checked="" type="checkbox"/> Friday	8:00 AM	12:00 AM	<input type="checkbox"/> More
<input checked="" type="checkbox"/> Saturday	8:00 AM	12:00 AM	<input type="checkbox"/> More

5:00 PM - 10:00 PM

Save Changes

Tagline/Slogan

Tagline or Slogan
Where Comfort Meets Classic

Character Count: 27 / 60

Clear Save

Add your About Us & History
Your story builds trust, creates connection,
and turns first-time guests into regulars.

About Us

B I U

We're all about simple pleasures done right: hearty plates, cold drinks, and a warm, laid-back atmosphere that feels like your home away from home. Whether you're here for a quick bite, catching a game, or spending the evening swapping stories over pints, there's always a seat waiting for you. At Cameron's, everyone's a regular — even on their first visit.

Character Count: 359 / 333

Clear Save

History

B I U

Our Story:
Cameron's Pub started with a simple idea: great food, cold drinks, and a place where everyone feels at home. In 2002, Cameron O'Malley combined his Irish roots with a love for classic American pub fare to create the kind of neighborhood spot he always wanted. What began as a small corner hangout quickly became a local favorite — where birthdays are toasted, stories are shared, and strangers become friends. Today, we're proud to keep that tradition alive, serving up scratch-made comfort food, ice-cold drinks, and plenty of good times.

Character Count: 550 / 333

Clear Save

Venue Profile

Search Terms

Select the Search Terms that best describe your restaurant or bar.

These selections improve how your venue appears in customer searches on the app, making it easier for guests to discover you based on what they're looking for.

Tap Basic or Advanced to view more options.

Cameron's PUB

- Home
- Venue Profile
- Hours & Tagline/Slogan
- About Us
- Search Terms**
- Patrons
- Comments
- Broadcast
- Chalkboard
- Favorites
- Menus
- Instant Gifting
- WaitList
- JobLine
- Orders
- Calendar
- Server Ratings
- ExpressCheck
- Dispute Resolution
- Reports

Search Terms

Venue Types

<input checked="" type="checkbox"/> Restaurant	<input checked="" type="checkbox"/> Bar / Lounge	<input checked="" type="checkbox"/> Sports Bar	<input type="checkbox"/> Bowling Alley
<input checked="" type="checkbox"/> Country-Western	<input type="checkbox"/> Fast Food	<input type="checkbox"/> Ice Cream Parlor	<input type="checkbox"/> Brewery
<input type="checkbox"/> Movie Theater	<input type="checkbox"/> Pub	<input type="checkbox"/> Steakhouse	<input type="checkbox"/> LGBTQ+
<input type="checkbox"/> Pizzeria	<input type="checkbox"/> Other		
<input type="checkbox"/> Buffet	<input type="checkbox"/> Casino	<input checked="" type="checkbox"/> Cocktail Bar	<input type="checkbox"/> Coffee House
<input type="checkbox"/> Comedy Club	<input type="checkbox"/> Country Club	<input type="checkbox"/> Deli	<input type="checkbox"/> Diner
<input type="checkbox"/> Dive Bar	<input type="checkbox"/> Event Planning	<input type="checkbox"/> Fine Dining	<input type="checkbox"/> Gentlemen's Club
<input type="checkbox"/> Go Karts	<input type="checkbox"/> Golf Course	<input type="checkbox"/> Health Club	<input checked="" type="checkbox"/> Hookah Bar
<input type="checkbox"/> Hotel	<input type="checkbox"/> Juice Bar	<input checked="" type="checkbox"/> Lounge	<input type="checkbox"/> Martini Bar
<input type="checkbox"/> Mini Golf	<input type="checkbox"/> Night Club	<input type="checkbox"/> Officiant	<input type="checkbox"/> Piano Bar
<input type="checkbox"/> Retail Store	<input type="checkbox"/> Salon	<input type="checkbox"/> Social Club	<input type="checkbox"/> Tequila Bar
<input type="checkbox"/> Theater	<input checked="" type="checkbox"/> Waterfront	<input type="checkbox"/> Weddings	<input type="checkbox"/> Wine Bar
<input type="checkbox"/> Winery	<input type="checkbox"/> Arcade	<input type="checkbox"/> Bakery	

Cuisine

<input checked="" type="checkbox"/> American	<input type="checkbox"/> Asian	<input type="checkbox"/> BBQ	<input type="checkbox"/> Breakfast
<input checked="" type="checkbox"/> Burgers	<input type="checkbox"/> Cajun	<input checked="" type="checkbox"/> European	<input type="checkbox"/> Mexican
<input type="checkbox"/> Middle-Eastern	<input type="checkbox"/> Pizza	<input type="checkbox"/> Seafood	<input type="checkbox"/> Steaks
<input type="checkbox"/> Thai	<input type="checkbox"/> Vegan	<input type="checkbox"/> Gluten Free	<input type="checkbox"/> Farm to Table
<input type="checkbox"/> Other			

Entertainment and Features

<input checked="" type="checkbox"/> Axe Throwing	<input checked="" type="checkbox"/> Billiards	<input checked="" type="checkbox"/> Cornhole	<input type="checkbox"/> Dancing
<input checked="" type="checkbox"/> Darts	<input type="checkbox"/> DJ	<input type="checkbox"/> Happy Hour	<input type="checkbox"/> Karaoke
<input type="checkbox"/> Large Screen TVs	<input type="checkbox"/> Live Music	<input type="checkbox"/> Pickleball	<input type="checkbox"/> Trivia
<input type="checkbox"/> Dog Friendly			

Basic (circled in red)

Advanced (circled in red)

Patrons

See everyone who has paid on the app or favorited your venue

See guests that are currently checked into your bar or restaurant.

Click on the Patron email address and see the patron profile.

See all guests, filter by zip code and age.

Patrons

Total patrons: 3600

Search patrons

Here Right Now

Email	First Name	Last Name	Zip
b.***@gmail.com	Bob	Frazier	33410
m.***@gmail.com	Mia	Jerva	60025
d.***@gmail.com	DJ	LaForge	95118
r.***@gmail.com	Jodi	Marciano	97229
p.***@gmail.com	Peter	Dille	28451
t.***@gmail.com	Peter	Quill	78586
e.***@gmail.com	Evan	Brammer	97220
d.***@gmail.com	Diana	Prince	67114
t.***@gmail.com	Tyler	Durden	95118

Items per page: [dropdown]

Patron Profile

Patron Name: DJ LaForge
Birth Month: November
Phone: 408-781-3456
Email: dj@citycheers.net
First ExpressCheck Transaction: 09/14/2017

Age: 55
Zip: 95118
Signup Date: 08/28/2012
Last ExpressCheck Transaction: 12/09/2025

Block Patron

Preferences

Global Preferences: Clean silverware
Venue-Specific Preferences: Makers Mark manhattan
Dietary preferences: No onions
Favorite Entree: Moms old fashioned beetloaf
Venue Preferences: Prefer patio seating

Venue Info

Cameron's Pub
Favorite Date: 05/30/2023

Loyalty: Type: Punchcard (ExpressCheck based)
Punches Needed: 5
Patron's Punches (5): [Progress Bar]

Notes

Leave a comment [input field] [Save]

All Patrons

Email	First Name	Last Name	Zip	Age	Created
a.***@gmail.com	adam	Bomb	32765	40	09/17/23
a.***@gmail.com	Allie	Robinson	75007	22	05/23/24
a.***@gmail.com	Amanda	Ramos	75240	27	10/15/24

Comments

Real-Time Guest Feedback

Choose who will receive the comments.

Have the ability to contact the guest or report the comment to CityCheers.

The screenshot displays the 'Comments' management interface for 'Cameron's PUB'. The left sidebar contains navigation options: Home, Venue Profile (Hours & Tagline/Slogan, About Us, Search Terms), Patrons, Comments (selected), Broadcast, Chalkboard, Favorites, Menus, Instant Gifting, and WaitList.

The main content area is titled 'Comments' and includes a 'Settings' section with two toggle switches:

- 'Receive Comments via Email*' with the email address 'net71@mac.com' and a checked toggle.
- 'Receive Comments via SMS Text*' with the phone number '4087813456' and a checked toggle.

Red arrows point from the text 'Enable email, SMS, or both to stay in the loop.' to the checked toggle switches. A 'Save Changes' button is located below the settings.

Below the settings is a 'Patron Comments' table:

Date/Time	Comment	Patron Email	Report
Feb 10, 2026, 2:13	Susie did a great job as our server. I was with my mom and we had a	Jaysmith10@gmail.co	Report
Feb 2, 2026, 10:24	Great pancakes. Best syrup	abc@gmail.co	Report
Jan 10, 2025, 7:46	Trivia Night was a blast. Wish you did it more than once a	def@gmail.co	Report
Dec 15, 2025, 11:57	Great Holiday	xyz@gmail.co	Report
Oct 25, 2025, 8:45	I like your daily dinner specials. The Coconut Shrimp was	out@gmail.co	Report
Aug 1, 2025, 1:22	Great Holiday	cbe@gmail.co	Report

Broadcasts

Connect with your guests to drive traffic and revenue

Select whether to send via Email, Push Notification or Both. Choose your Audience.

Create your message - Write a subject line & message content.

Set an Expiration date.

Upload a high-resolution image to grab attention.

Broadcast

Send a Cheer to your patrons!

Send Via:

- Email (3408 patrons)
- Push (3408 patrons)

Audience: All

Message Subject*

Message content:

Think you've got pipes? Or just enough courage after a pint or two? Either way—grab the mic and show us what you've got this Friday at 8pm!

🎤 Sing your heart out
🍷 Enjoy our brand-new Hopocalypse IPA on tap
📱 Open a tab with ExpressCheck and pay right from your phone—no waiting for the bill!

No cover. No judgment. Just good times.

Send Now Send Later

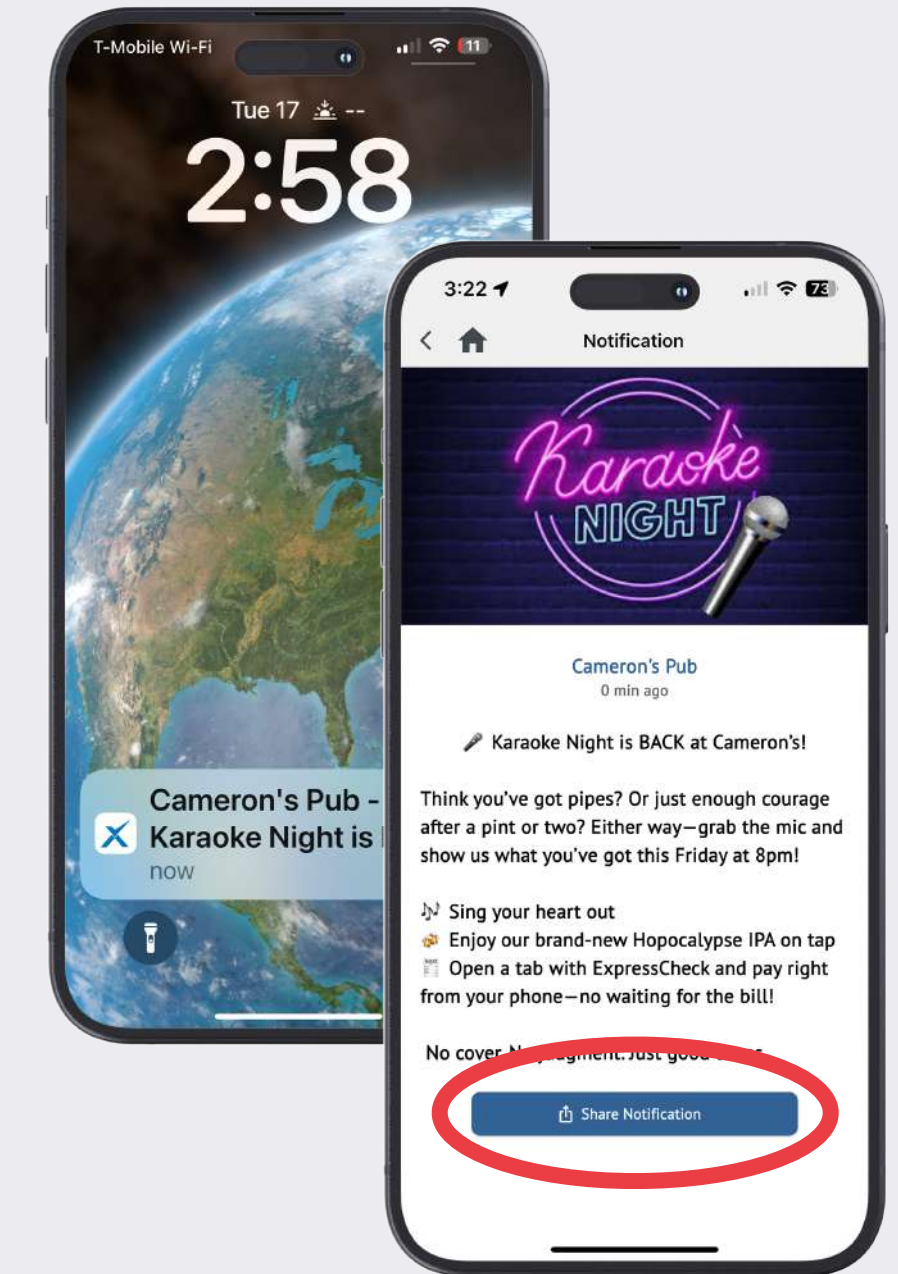
Date* Time*

Expires Date Expires Time

Attached Image: karaoke night.jpg

Attach a Reward

Send It!



Shows up on all your patrons' phones. Notification can be shared with contacts.

Broadcasts have two options: Send Now and Send Later. Rewards may be attached to a Broadcast.

Virtual Chalkboards

Keep your guests in the know

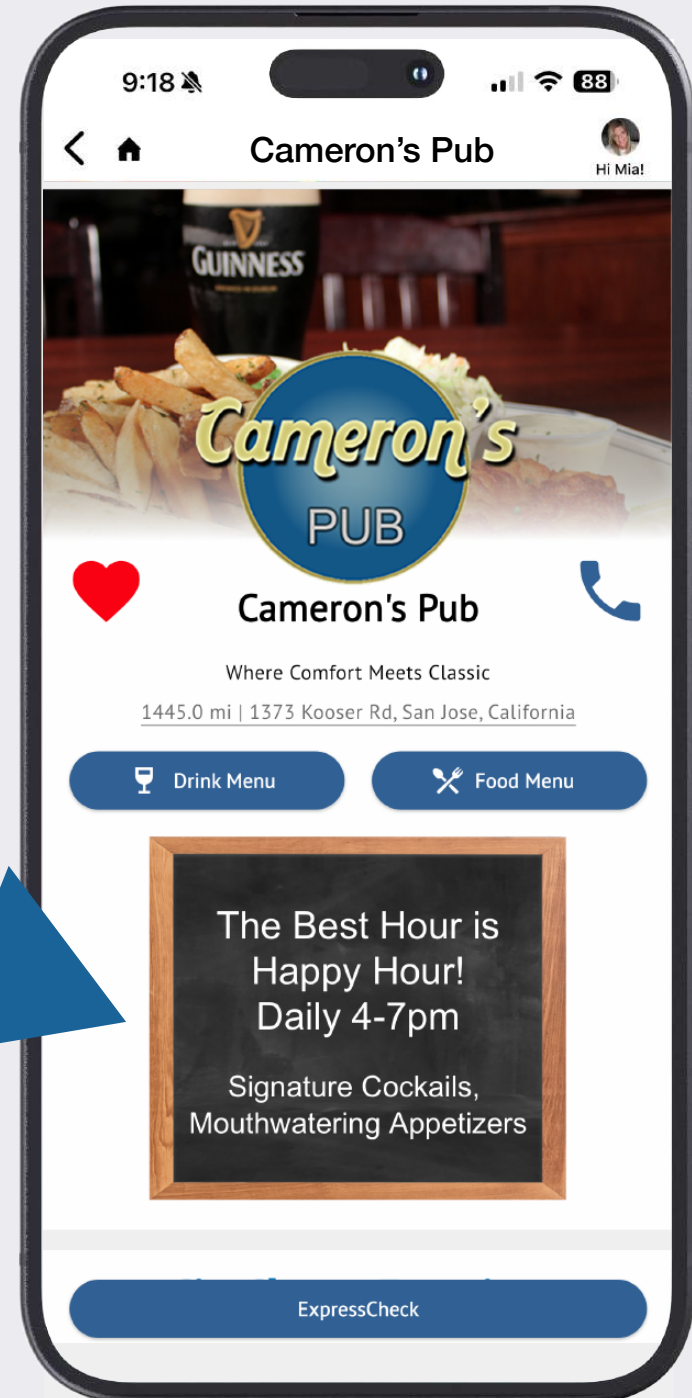
Add your Daily Specials and Events.

Choose from a variety of styles and backgrounds.

Hit Save and Chalkboard is live.

Chalkboards can be scheduled.

Preview	Name	Date
	Coffee Martini	04/25/2026
	Mimosa	04/26/2026



Favorites

Showcase your signature dishes and drinks

CityCheers Favorites

Title*

Description*

Tagline

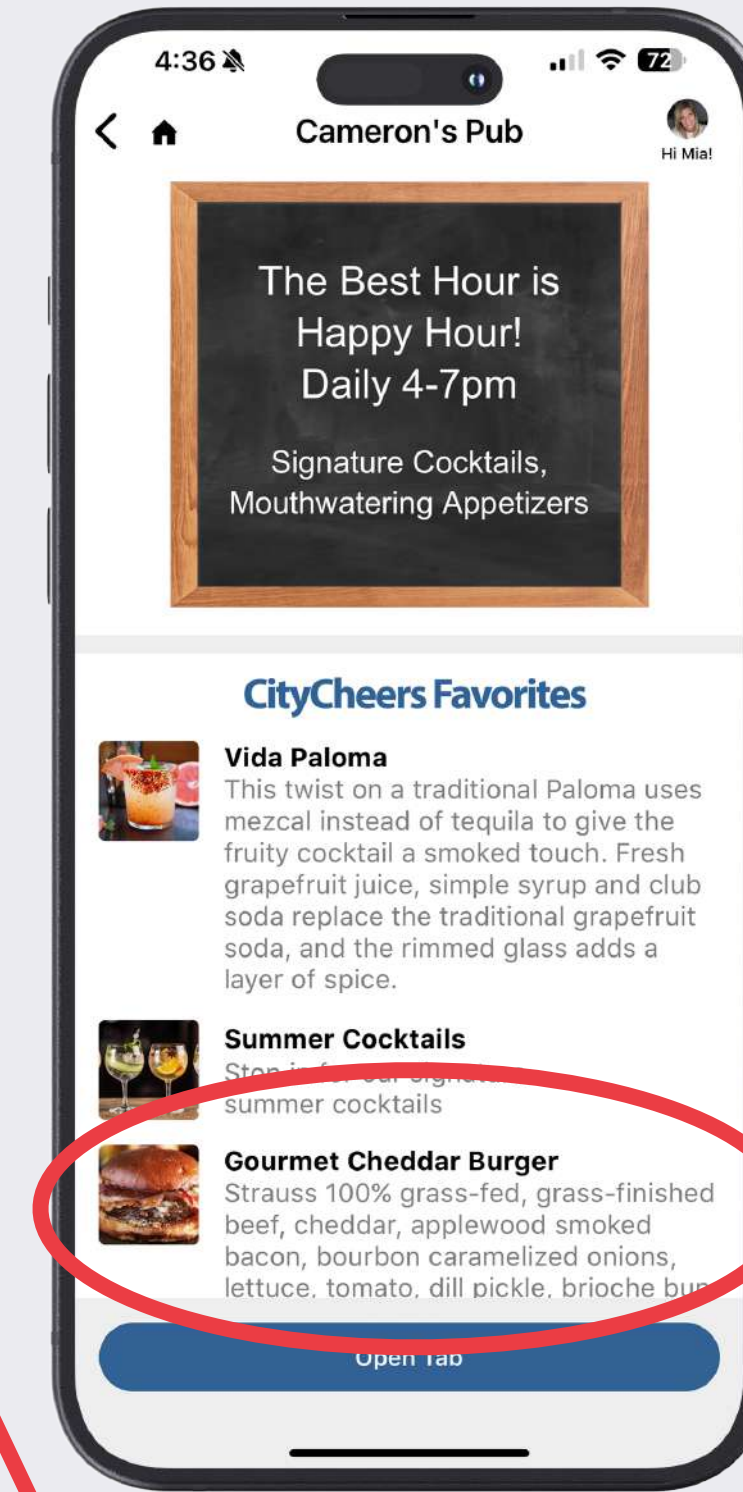
Upload Image

Active

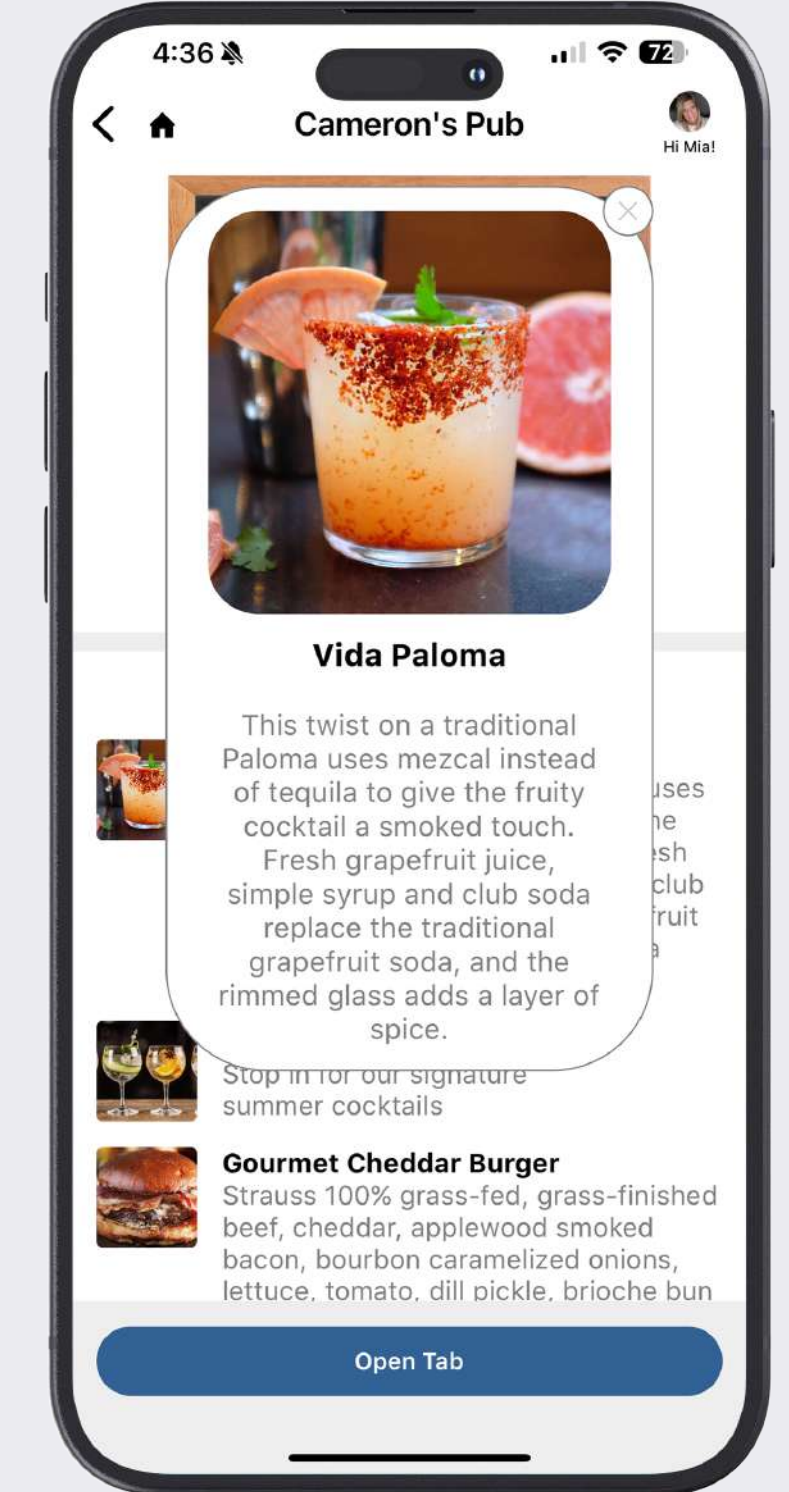
Clear Add New

- Vida Paloma**
This twist on a traditional Paloma uses mezcal instead of tequila to give the fruity cocktail a smoked touch. Fresh grapefruit juice, simple syrup and club soda replace the traditional grapefruit soda, and the rimmed glass adds a layer of spice.
- Summer Cocktails**
Stop in for our signature summer cocktails
Stay cool on a hot summer day
- Gourmet Cheddar Burger**
Strauss 100% grass-fed, grass-finished beef, cheddar, applewood smoked bacon, bourbon caramelized onions, lettuce, tomato, dill pickle, brioche bun
- Waffle Burger**
A juicy half pound burger nestled between 2 Belgian waffles. Sharp cheddar, peppered bacon and a tangy, sweet maple bourbon bbq sauce to top it off.
Waffles aren't just for breakfast!
- Nachos**
nachos

Add a photo, title, description, and optional "Tagline" for your item.
- Tagline appears *italicized* when the favorite is tapped.



Toggle items off and on.
Go to the edit symbol & uncheck the active box.



Tap any Favorite to expand and view full details.

Menus

Update your menus or add website menu links

Menu Tab Name
Dining Menu

Save

Food Menu Drink Menu Food and Drinks Menu

Please enter URL
https://pinewoodpub.wixsite.com/pinewoodpub/new-menu

Save

Url Link Menu

Image Menu

Upload Image

Current Photos

Photo	Menu Name	Type
	Specialties	Food Menu

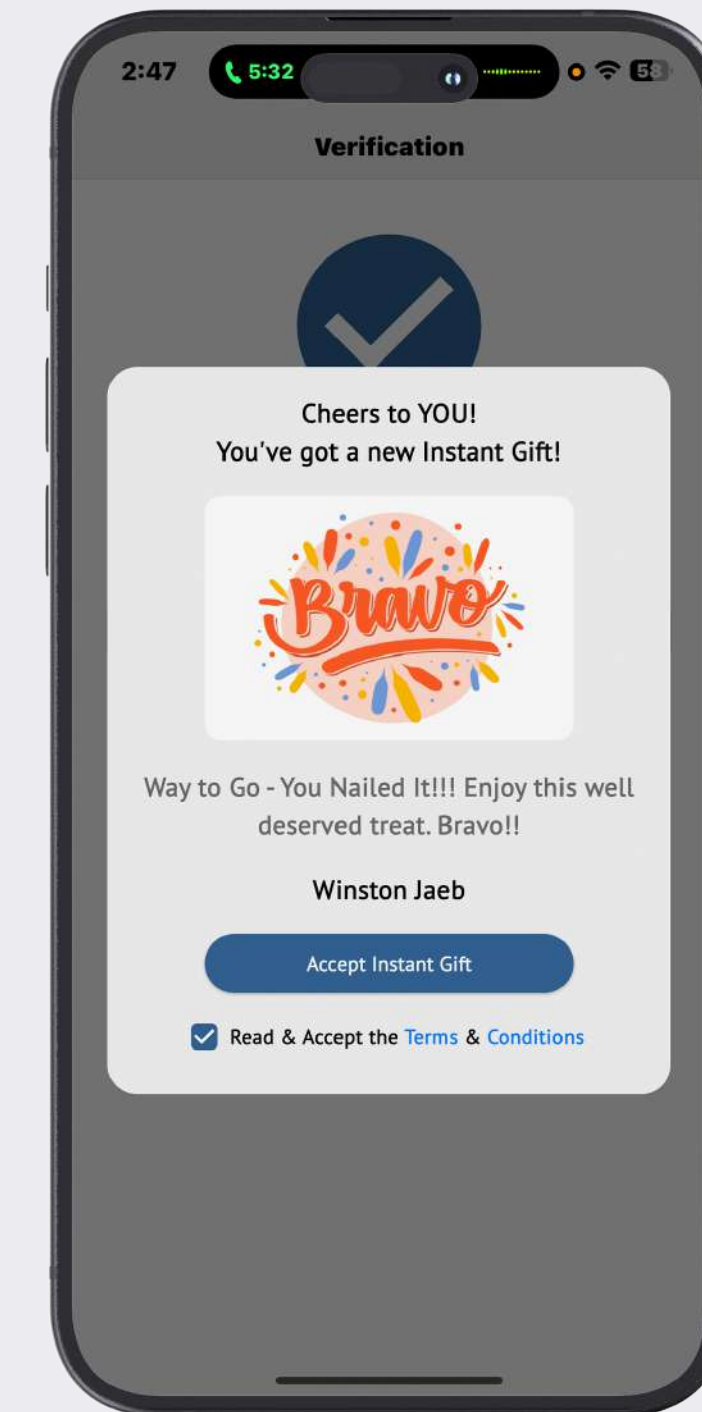
Add online menu links.

Add pdf's of your menus.

Instant Gifting

Guests can purchase Instant Gift Credits at any CityCheers Venue

The image displays three overlapping screenshots of the CityCheers Connect web interface for Cameron's PUB. The top screenshot, titled 'Instant Gifting / Purchased Instant Gifts', shows a report filter section with fields for Start Date (5/17/2025), Start Time (12:00 AM), End Date (6/17/2025), End Time (11:59 PM), and Report Type (All). Below this is a table with columns: Patron Name, Patron Email, Issued, Purchased Amount, Remaining Balance, Expires, Purchased By, and Fee. The middle screenshot, titled 'Instant Gifting / Templates', shows a list of occasions: All Occasion, Congratulations, Birthday, Thank You, and Sports. The bottom screenshot, titled 'Instant Gifting / Template Images', shows a list of templates with toggle switches and 'Add Image' buttons. The templates include: 'FOR YOUR CRAVINGS' (Coffee) with ID 1750701707-All-OccasionsCoffee, 'For You' (Cookies) with ID 1750701707-All-OccasionsCookie, and a CityCheers Gift Card with ID 1691952268-GiftCard-Basic. Red arrows point from the text below to the 'Purchased Instant Gifts' and 'Add Image' buttons.



Purchased Instant Gift: Report type will show: all, balance pending, or closed.
Templates can be toggled on or off.
Custom templates may be added by uploading a photo.

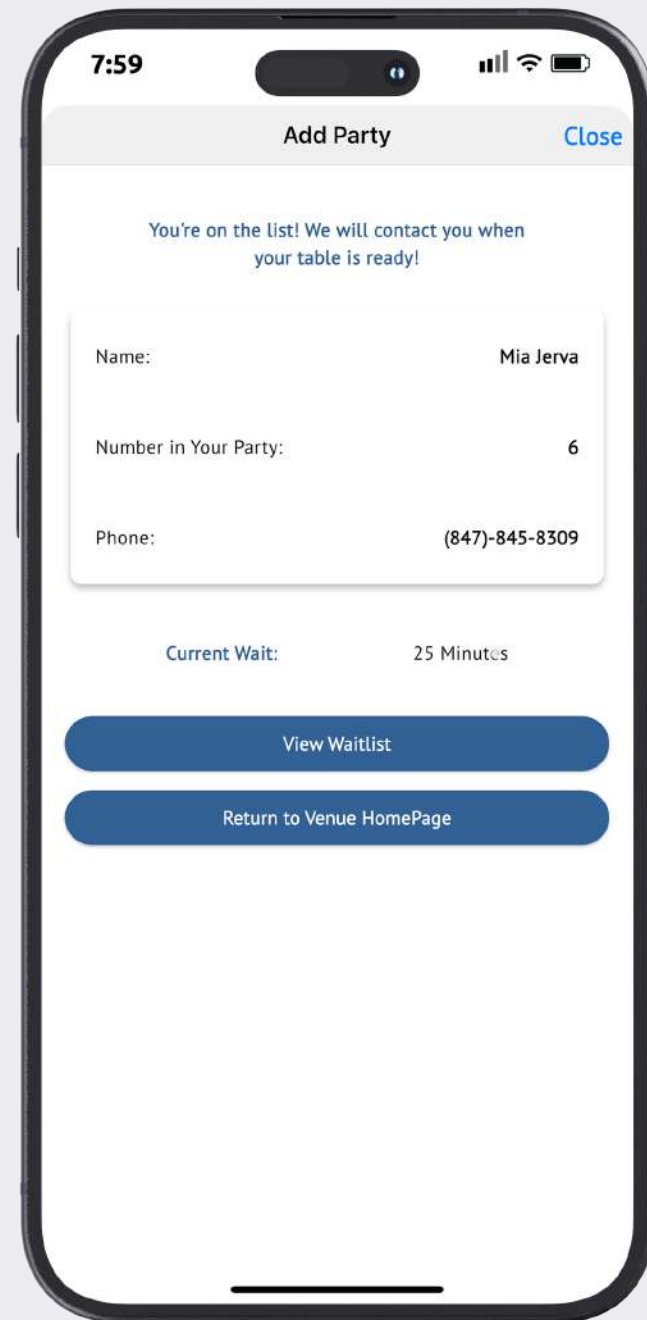
Once purchased, the guest is notified and the Instant Gift is held in the app.

They are not redeemable for cash.

Waitlist

Toggle Feature: iPad/Tablet Based Waitlist

Adjust your wait-time and cap your party size.



Main iPad/Tablet screenshot of the waitlist interface. The interface includes a navigation menu on the left, a 'Waitlist' header, and a table of guests. Annotations include a red circle around a phone icon, a red arrow pointing to a 'Max Party Size' input field set to 8, and a red arrow pointing to a 'History' tab.

Annotations:

- Red circle around the phone icon in the table.
- Red arrow pointing to the 'Max Party Size' input field set to 8.
- Red arrow pointing to the 'History' tab.

Call	Source	Name	Check In	Est Wait	Notified	Party
	Waitlist	Andy	9:59 AM	9:59 AM		5
	Mobile	Mia Jerva	1:18 PM	1:28 PM		5
	Mobile	DJ LaForge	4:43 PM	4:53 PM		2

Waitlist History Table:

Source	Name	Check In	Est Wait	Notified	Seated	Party	Date
Mobile	Tyler	2:23 AM	2:53 AM		9:31 AM	11	10-20-20
Mobile	Diana Prince	4:38 PM	5:08 PM		9:23 AM	2	01-07-21
Mobile	Diana Prince	5:23 PM	5:53 PM		9:26 AM	3	01-07-21
Waitlist	Kevin	5:09 AM	6:19 AM		5:28 AM	3	01-28-21
Waitlist	bob	5:41 AM	6:51 AM		10:32 AM	2	01-28-21
Waitlist	DJ L	1:26 PM	2:36 PM		5:42 AM	2	01-28-21
Waitlist	DJ L	1:42 PM	2:52 PM		10:32 AM	3	01-28-21
Waitlist	Evan	1:56 PM	3:06 PM		1:57 PM	2	02-18-21
Waitlist	Evan	1:57 PM	3:07 PM		6:23 PM	2	02-18-21

See Waitlist history

When the table is ready, call your guest with an automated message.

See guests who have added themselves to the list OR add guests yourself.

Jobline

Create job postings & turn on "Now Hiring"

Adjust your Status and Now Hiring buttons at the top.

The screenshot shows the JobLine web interface for Cameron's Pub. At the top, there are two toggle switches: "Status" (set to Off) and "Now Hiring" (set to On). Below this is a "Current Jobs" section with a "New Job" button and a "JobLine History" link. The "Current Jobs" list includes:

- Manager**: Peter Quill, Applied on Jun 24, 2022. Status: Active.
- Other**: New position being created just for you. Status: Active.
- Busser**: Andrew Clark, Applied on Jun 24, 2022. Status: Active.
- Server**: Inactive.
- Line Cook**: Active.

Each job listing has an "Edit" link and an "Active" toggle switch. The "Busser" job description is expanded, showing details like "The Busser job description includes, but is not limited to: • Ability to work in a fast-paced, family friendly & professional environment • Adherence to grooming and appearance standards consistently • Ability to lift 50lbs • Ability to communicate clearly and professionally with other kitchen & hospitality team members • Greeting all guests warmly with an appropriate greeting • Assuring compliance with all sanitation & other safety guidelines • Monitoring the open dining sections of the restaurant for empty and cleaned tables • Knowledge of all table numbers and seat positions • Communicating guest's dislike, dietary needs (allergies) immediately to the Server or Manager • Pre-bussing, clearing, wiping tabletops, chairs & booths, and setting tables according to company policy • Knowledge of the dish room, including separating silverware, dishes & glassware appropriately • Monitoring the dining room, outside patio, restaurant perimeter & restrooms, and cleaning as necessary • Regularly communicating with Hosts, Bussers, Setters and Mangers to ensure efficient seating • Performing basic cleaning & side work tasks as directed by the Manager".

Click "New Job" to begin a job posting.

Toggle the active button to make it live.

Create multiple listings and choose which ones are active.

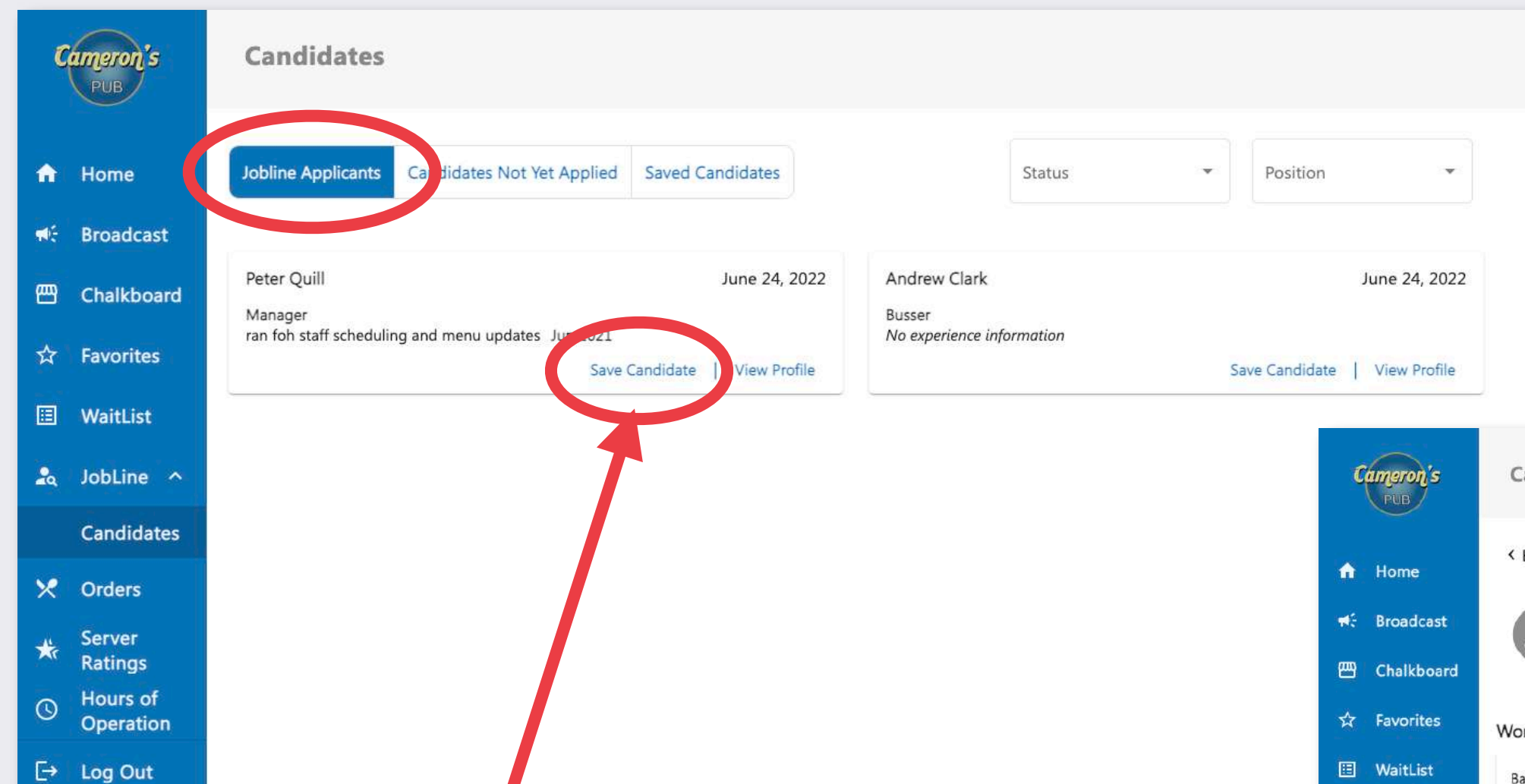
The screenshot shows the JobLine mobile app interface. It displays a list of "Current Jobs" for Cameron's Pub. Each job listing includes a title, salary (e.g., "\$40,000/year" for Manager), a description, and an "Apply for this Job" button. The jobs shown are:

- Manager**: \$40,000/year. Description: "We are looking for someone to take on many responsibilities, including effectively recruiting and managing employees, overseeing operations, handling customer complaints, and generating financial reports. Other important aspects of a Restaurant Manager's duties are to ensure health and safety regulations and manage inventory".
- Bartender**: 15 to 20 / hr. Description: "Cameron's Pub is looking for an experienced bartender. Minimum 5 years experience with craft cocktails and blended drinks. If you can pour beer that is also a plus."

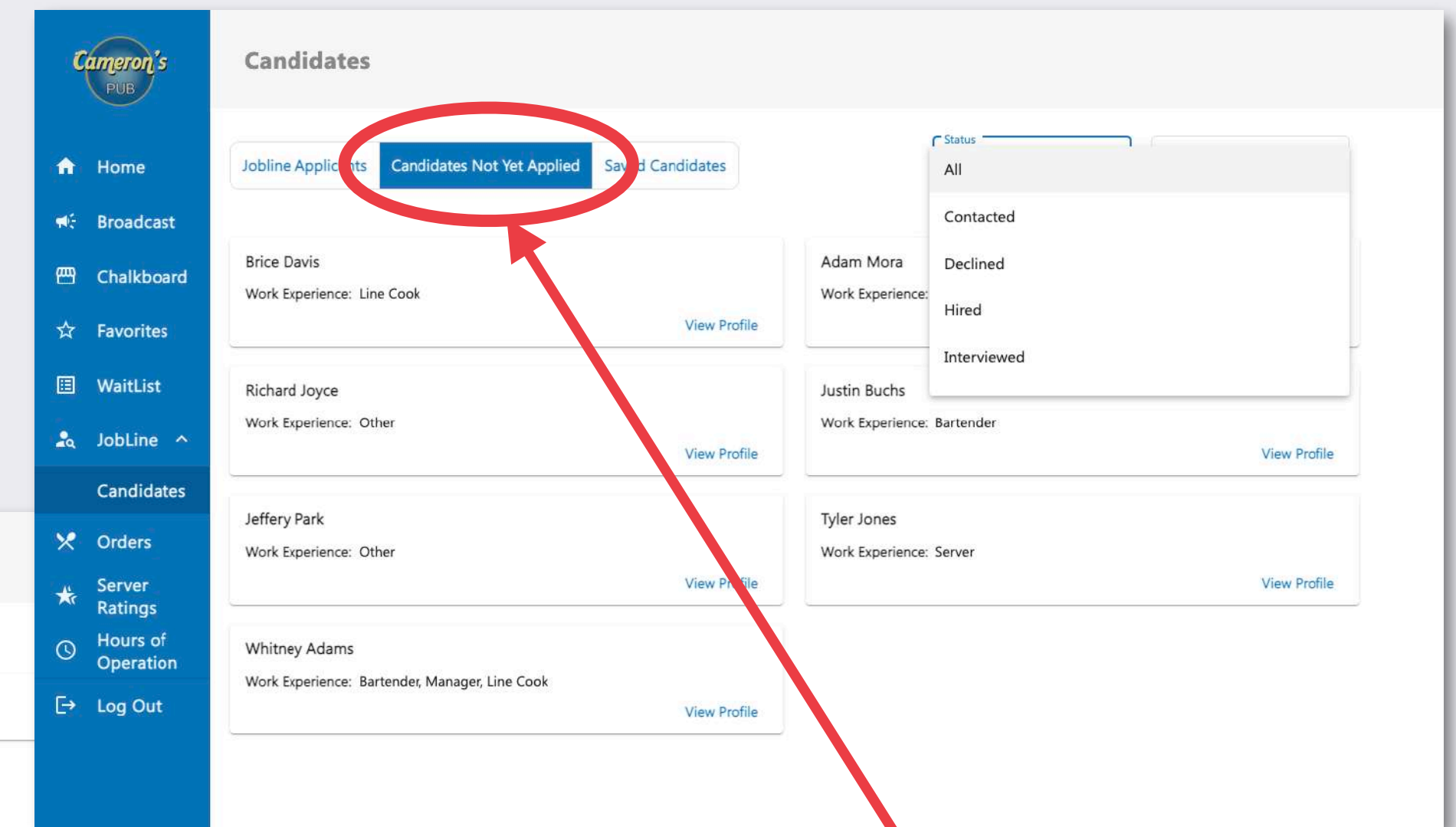
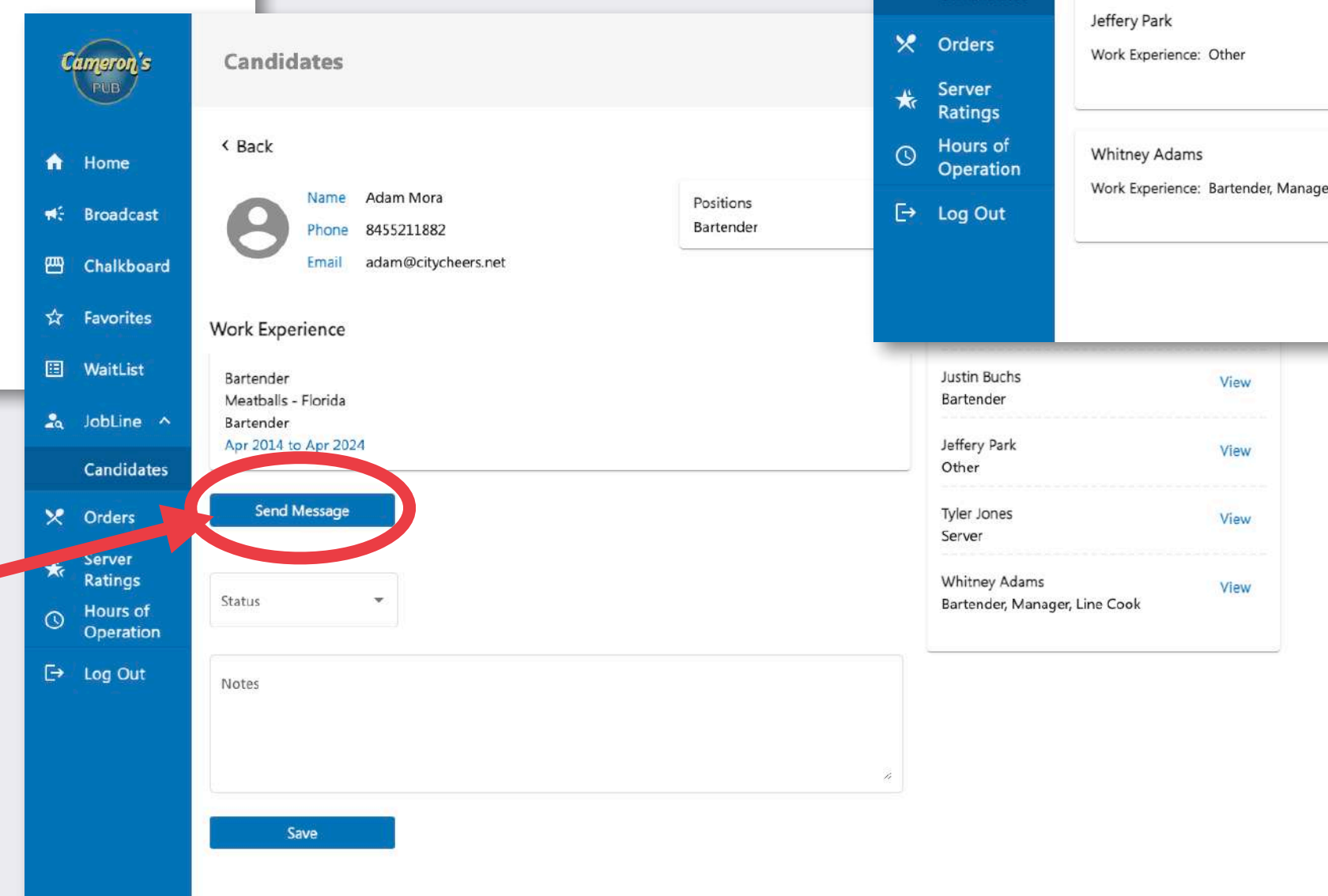
Jobline

Find qualified candidates

“Jobline Applicants” has candidates that have applied for your positions.



Save the candidate to view later or send a personalized message and update their status.



View “Candidates Not Yet Applied” but have profiles on the app.

Calendar

Update your Specials & Events

The screenshot shows the Cameron's Pub web interface. On the left is a navigation menu with options like Home, Patrons, Broadcast, Chalkboard, Favorites, WaitList, JobLine, Orders, Calendar, Server Ratings, Hours of Operation, ExpressCh..., Dispute Resolution, and Log Out. The main area displays a calendar for June 2024. A red circle highlights the date June 5th, which has an event listed: 'Bird Night!! \$15 Half Bird 3PM - Close'. An arrow points from this date to a 'New Event' form. The form has a 'Back' button, a rich text editor with formatting options (B, I, U, A, list, link), and the text 'Bird Night!! \$15 Half Bird 3PM - Close'. Below the text are options for 'All day' (checked) and a frequency dropdown set to 'Once'. At the bottom of the form is the Cameron's Pub logo and an 'Upload Image' button. A 'Save' button is at the very bottom.

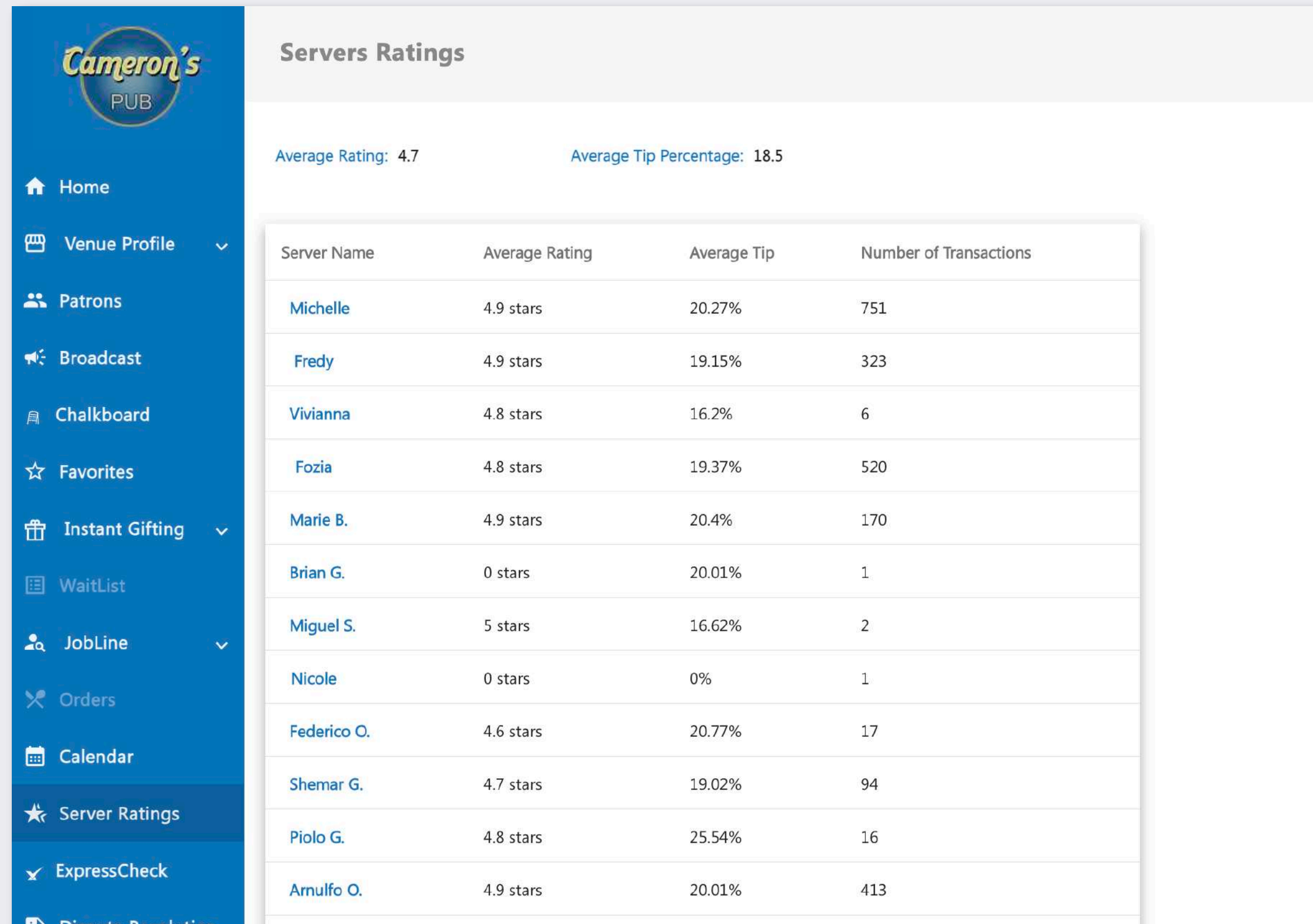
The two smartphone screenshots show the mobile app interface. The left screenshot displays a grid of event cards for Cameron's Pub, including Trivia Night, Bird Night, Margherita Monday, and PASTA NIGHT. A red arrow points from the 'Bird Night!!' card to the right screenshot. The right screenshot shows the details for the 'Bird Night!!' event, including the date 'Wednesday June 5th' and the description '\$15 Half Bird 3PM - Close'. At the bottom, there are two buttons: 'Share This Event' and 'Add to My Calendar', both of which are circled in red.

Click on date to add a new Event and a high resolution photo.
Events can be scheduled daily, weekly, monthly, or yearly.

Guests can share your events
with their contacts or add
them to their calendar.

Server Ratings

Guests can rate their service when using ExpressCheck



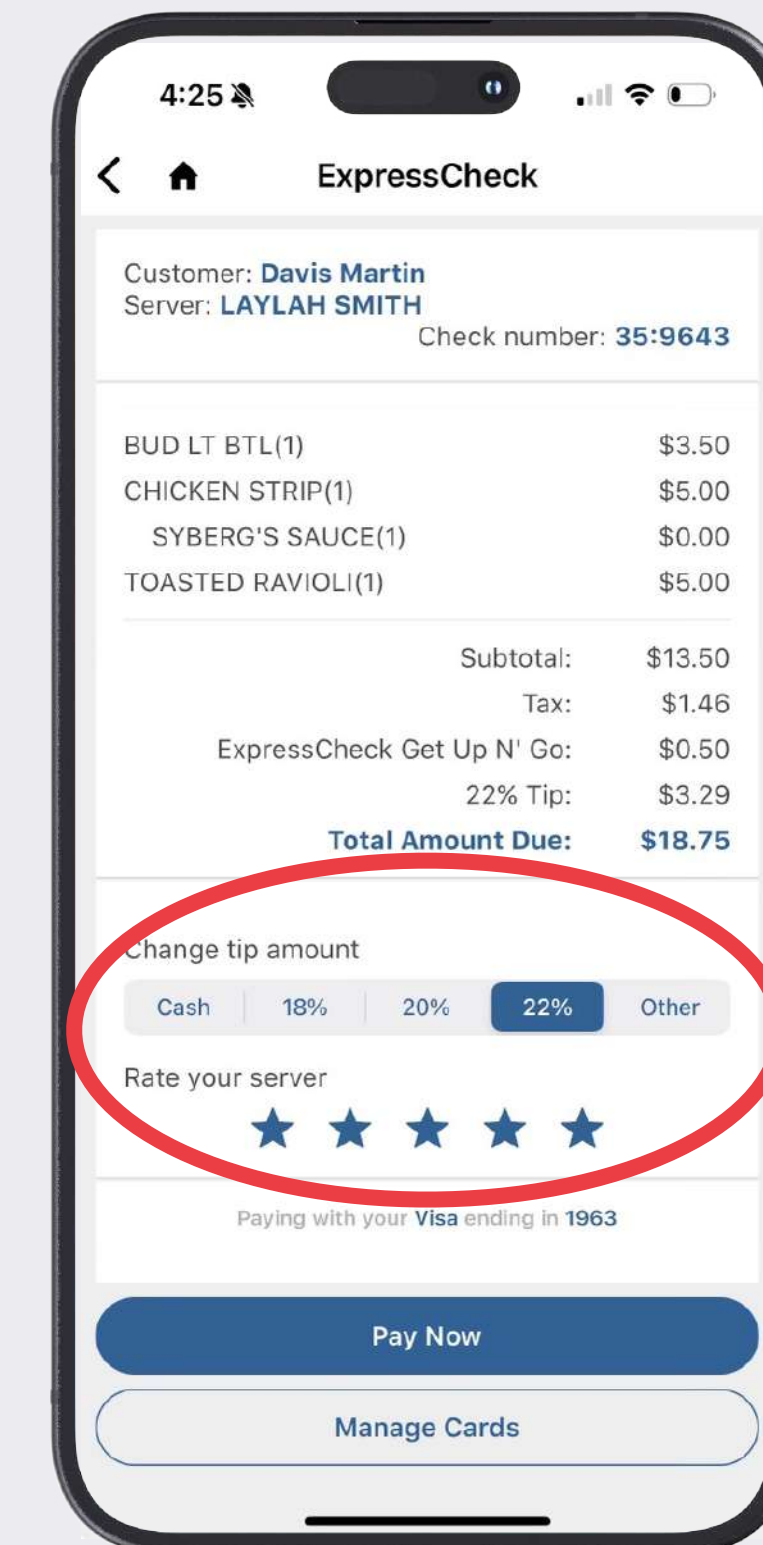
Cameron's PUB

Servers Ratings

Average Rating: 4.7 Average Tip Percentage: 18.5

Server Name	Average Rating	Average Tip	Number of Transactions
Michelle	4.9 stars	20.27%	751
Fredy	4.9 stars	19.15%	323
Vivianna	4.8 stars	16.2%	6
Fozia	4.8 stars	19.37%	520
Marie B.	4.9 stars	20.4%	170
Brian G.	0 stars	20.01%	1
Miguel S.	5 stars	16.62%	2
Nicole	0 stars	0%	1
Federico O.	4.6 stars	20.77%	17
Shemar G.	4.7 stars	19.02%	94
Piolo G.	4.8 stars	25.54%	16
Amulfo O.	4.9 stars	20.01%	413

Navigation menu: Home, Venue Profile, Patrons, Broadcast, Chalkboard, Favorites, Instant Gifting, WaitList, JobLine, Orders, Calendar, **Server Ratings**, ExpressCheck, Dispute Resolution



View individual server's & restaurant average ratings & tip percentages.
Click on individual server to see ratings from specific guests.

ExpressCheck

View your ExpressCheck activity and history

The screenshot displays the ExpressCheck interface for Cameron's PUB. On the left is a blue sidebar with navigation icons and labels: Home, Patrons, Broadcast, Chalkboard, Favorites, WaitList, JobLine, Orders, and Calendar. The main content area is titled 'ExpressCheck' and features two tabs: 'Portal' and 'History'. The 'History' tab is circled in red, with an arrow pointing to it from the text 'View ExpressCheck Transaction History.' Below the tabs is a 'Reports' button. The 'Checked In' section shows four circular profile pictures with names: Andrew Clark, Diana Prince, Jean Grey, and Peter Quill. The 'Assigned' section shows a profile for Tyler Durden at Table #14, which is circled in red. Two modal windows are open: 'Please select an action for' with options 'UnAssign', 'Charge', and 'Profile', and 'Walkout' with options 'Cancel' and 'Yes'. The 'Charge' button is circled in red, with an arrow pointing to it from the text 'If a customer leaves without paying, you can charge them from this portal.'

View ExpressCheck Transaction History.

Portal shows Checked in and Assigned. History shows transactions for a specific time frame.

If a customer leaves without paying, you can charge them from this portal.

Dispute Resolution


Protects against chargebacks & fraud

Guest opens a tab, Geo location is taken.

Guest closes a tab.
Biometric Signature is taken.

Visit Log (abdbb7d4)

Patron information




Name: Mia Jerva
Email address: miajerva@gmail.com
Phone number: 8478458309
Zip code: 60025

Phone and user validated via Multifactor Authentication
Date of validation: 12/12/2023 1:53 PM

Venue information

Name: Dylan's Bar & Grill
Phone number: 4088316500
Address: 4403 Central Expy
City: Dallas
State:
Zip code: 75205
Venue location: 32.819199, -96.788101




Patron Profile

Visit Log (abdbb7d4)

Open tab

Name: Dylan's Bar & Grill
Patron selected open a tab at the venue at: 01/15/2024 4:29 PM
Phone location: 42.061466, -87.808757



Patron validated via phone biometrics at: 01/15/2024 4:29 PM
Biometric Authentication type: Face ID
Biometric token: 94c02270ad74eb5e77b08fb5410b7072d92b41bb223ad89adfd63ad825da580

Pay tab

Name: Dylan's Bar & Grill
Patron selected Pay tab at the venue at: 01/15/2024 4:31 PM
Server Name: Joe Wheeler
Check: #55410
Tip selection: Percent
Tip amount: \$ 2.96
Check total: \$ 18.27
Transaction completed date and time: 01/15/2024 4:32 PM
Card: Mastercard, **** 3267
Auth code:
Phone location:

Patron validated via phone biometrics at: 01/15/2024 4:31 PM
Biometric Authentication type:
Biometric token:

Location Validation

Visit Log (abdbb7d4)

From: Dylan's Bar & Grill <noreply@citycheers.com>
To: Mia Jerva <miajerva@gmail.com>
Subject: ExpressCheck receipt from Dylan's Bar & Grill on 01/15/2024 16:32:04

Thank you for using ExpressCheck at Dylan's Bar & Grill.

This is your receipt for \$18.27 charged to your Visa.

Check #: 55410

Order Details:

Fried Cheese Sticks	\$9.99
Bud Light Bottle	\$4.00
Expck Reward Club Fee	\$0.50
Subtotal:	\$14.49
Tax:	\$0.82
20% Tip:	\$2.96
Total Amount:	\$18.27

 ID: abdbb7d4

We hope you enjoyed your visit!

Guest Check

Search for report based on Patron name, date, POS check number.

Reports

Track your Tickets and Rewards

Reports / Auto Close - Order

Start Date: 4/23/2026 | Start Time: 12:00 AM | End Date: 4/23/2026 | End Time: 11:59 PM | Report Type: All

Date | First Name | Last Name | Items p

Save as CSV | Save as PDF

Report Type: All, Inactivity, Specific Time

CityCheers Connect Reports / Rewards

Awarded: 543 | Redeemed: 9 | Outstanding: 23 | Save as CSV | Save as PDF

Type: All | Status: Awarded | Search (Title, Server Name, Patron Name) | Search | Clear

Start Date | Start Time | End Time

Title	Description	Outstanding	Patron Name	Server Name	Created	Expires	Redeemed
Birthday Reward	Happy Birthday from ...	Birthday	adam Bomb		03/31/2026 07:00 PM	04/30/2026 07:00 PM	
Birthday Reward	Happy Birthday from ...	Birthday	Bob Lopez		02/28/2026 06:00 PM	03/29/2026 07:00 PM	
Birthday Reward	Happy Birthday from ...	Birthday	Jay Sellers		01/31/2026 06:00 PM	03/02/2026 06:00 PM	
Birthday Reward	Happy Birthday from ...	Birthday	Diana Prince		12/31/2025 06:00 PM	01/30/2026 06:00 PM	
\$5 off your first Expre...	Thanks for loading th...	Welcome	Charles Taylor		12/09/2025 11:41 AM	12/09/2026 11:41 AM	
Birthday Reward	Happy Birthday from ...	Birthday	Peter Quill		11/30/2025 06:00 PM	12/30/2025 06:00 PM	
Birthday Reward	Happy Birthday from ...	Birthday	Andrew Clark		10/31/2025 07:00 PM	11/30/2025 06:00 PM	
Birthday Reward	Happy Birthday from ...	Birthday	Winston Jaeb		08/31/2025 07:00 PM	09/30/2025 07:00 PM	
\$5 Off	\$5 Off	Broadcast	diane haggard		08/05/2025 04:00 PM	08/19/2025 04:00 PM	
\$5 Off	\$5 Off	Broadcast	Jodi Marciano		08/05/2025 04:00 PM	08/19/2025 04:00 PM	

Auto Close: Track your Tickets that are auto closed by time or inactivity.

Rewards: Look at all awarded Rewards, filter by redeemed and outstanding.