



QUANTIC[®]

ExpressCheck + Quantic POS Tutorial

This guide explains how to create, assign, manage, and close ExpressCheck tickets quickly and confidently.

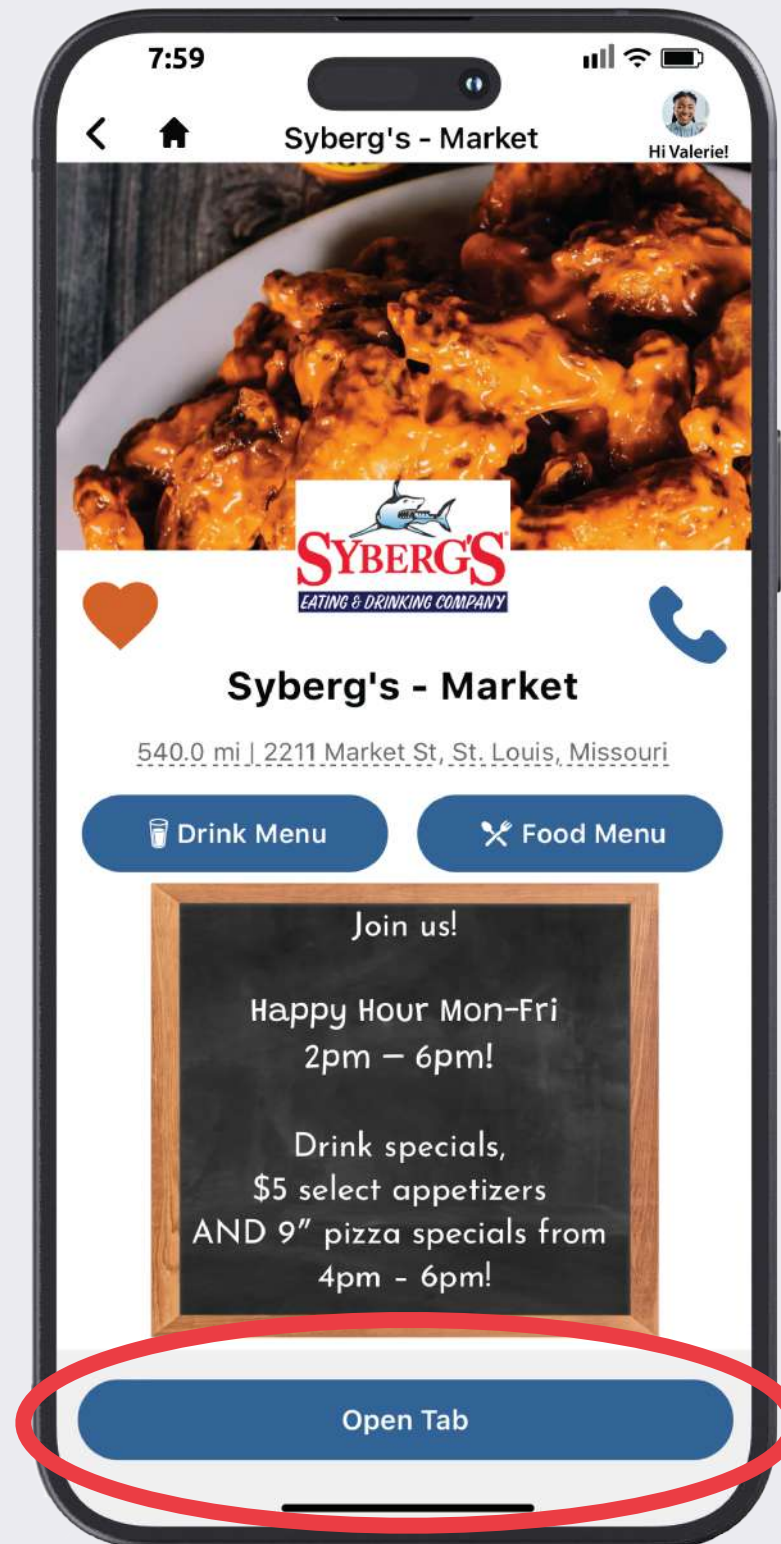
Follow these simple steps to increase tips, prevent walkouts,
and turn guests into loyal repeat customers.



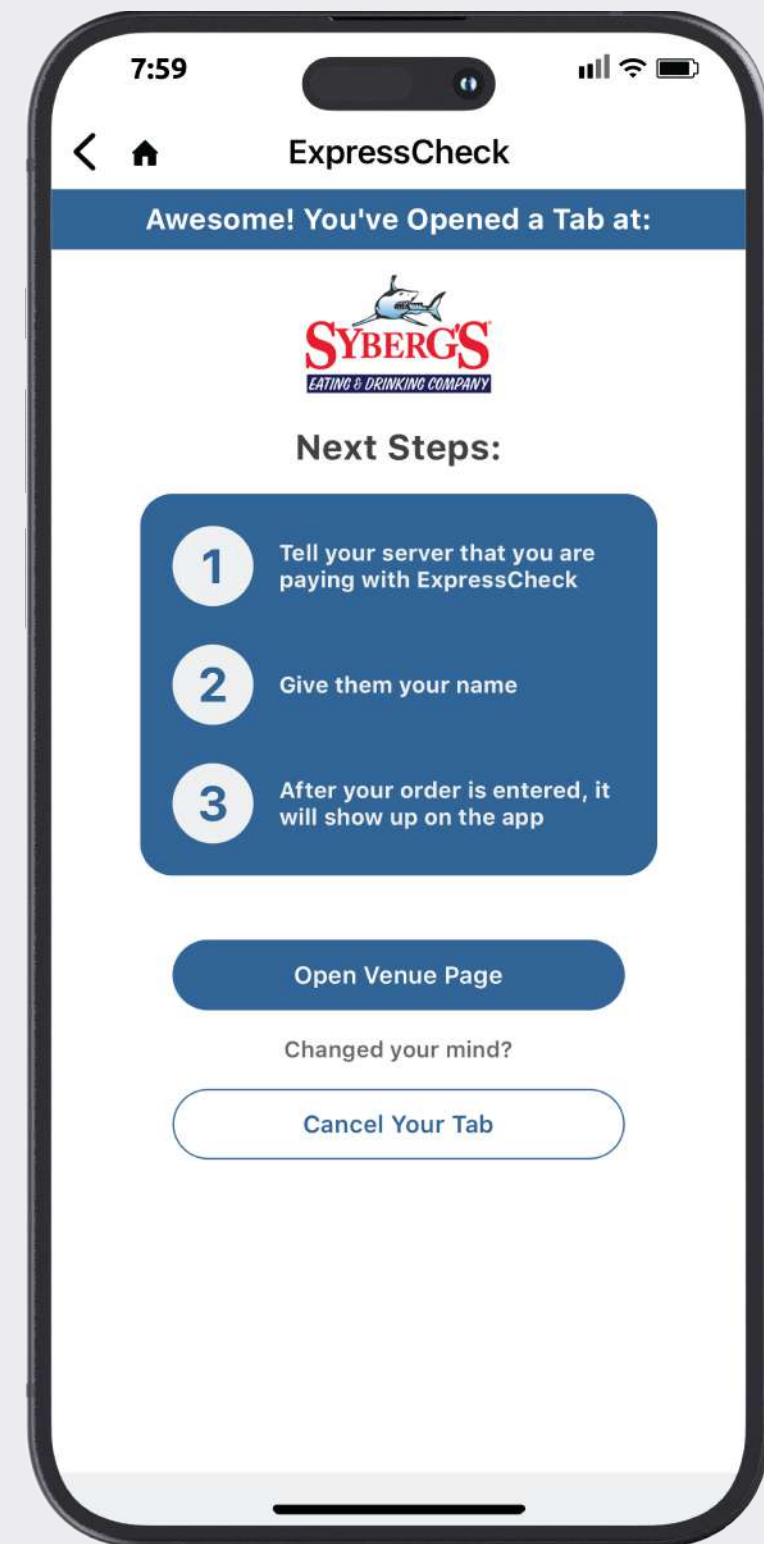
ExpressCheck Transaction

Ticket can be assigned at any time during the meal

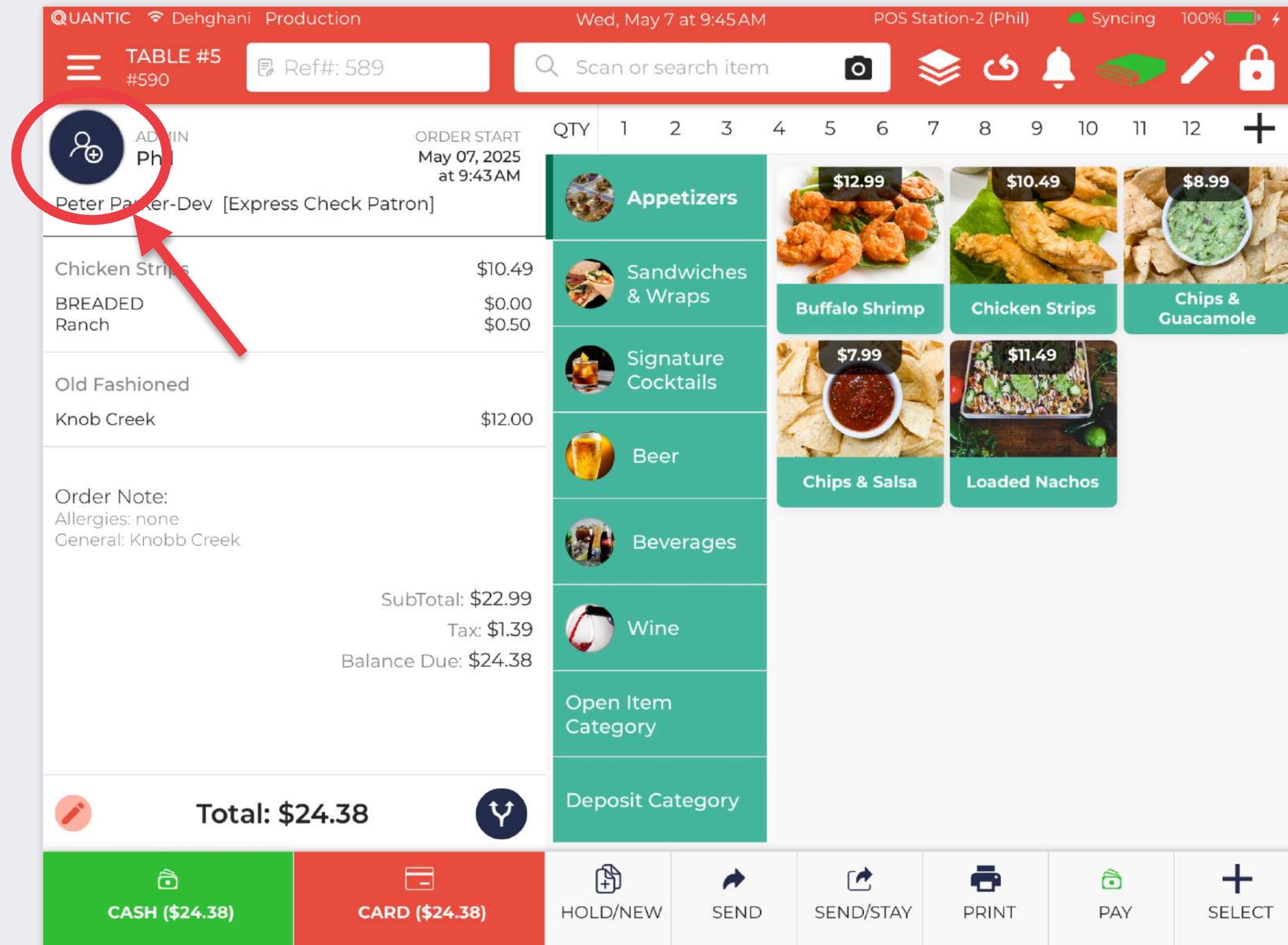
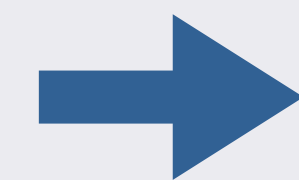
Create the Ticket



Guest taps
Open Tab.



They are informed to
give the server their
name.

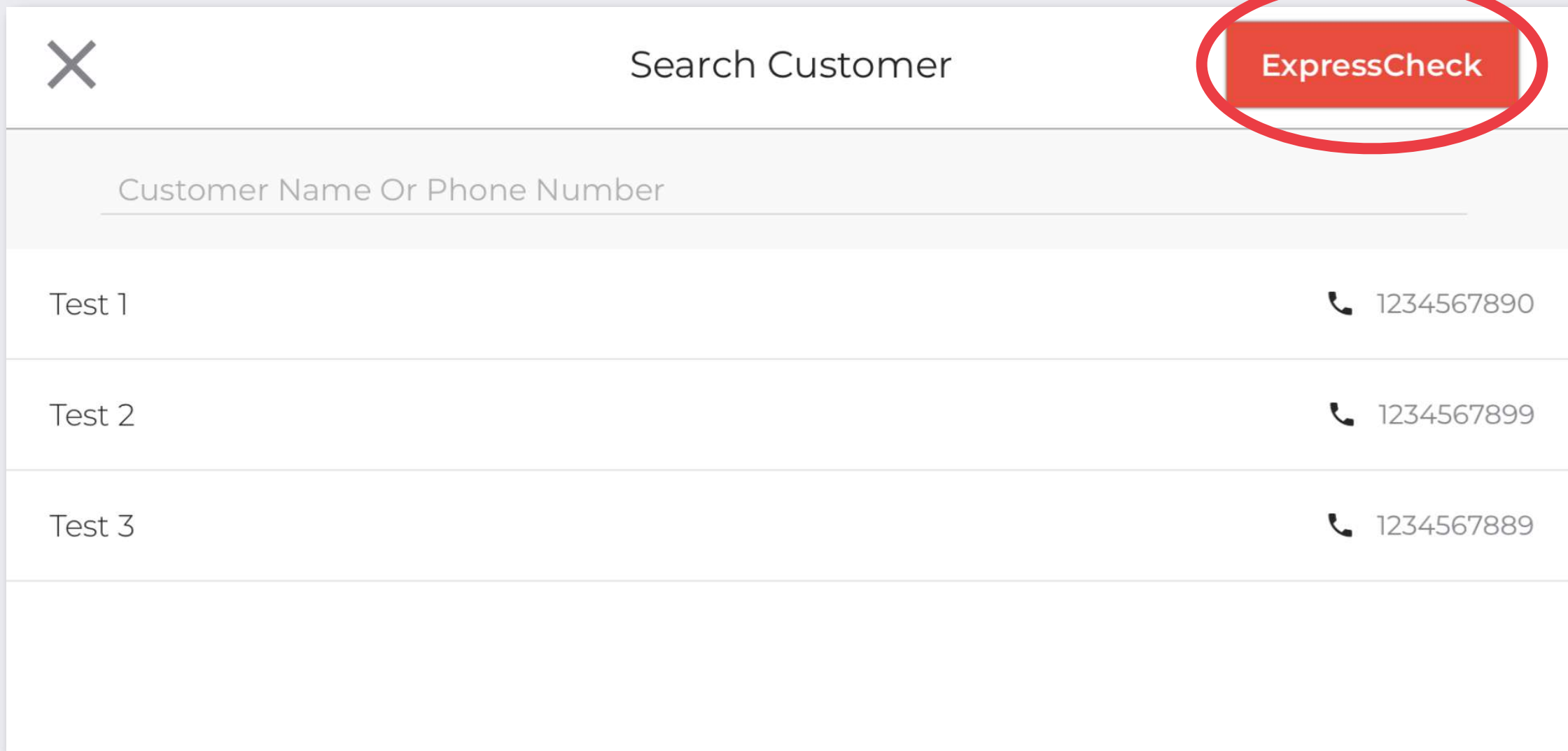


- 1 Take the order & write down guest's name.
- 2 Create the ticket and Tap the "add customer" icon.

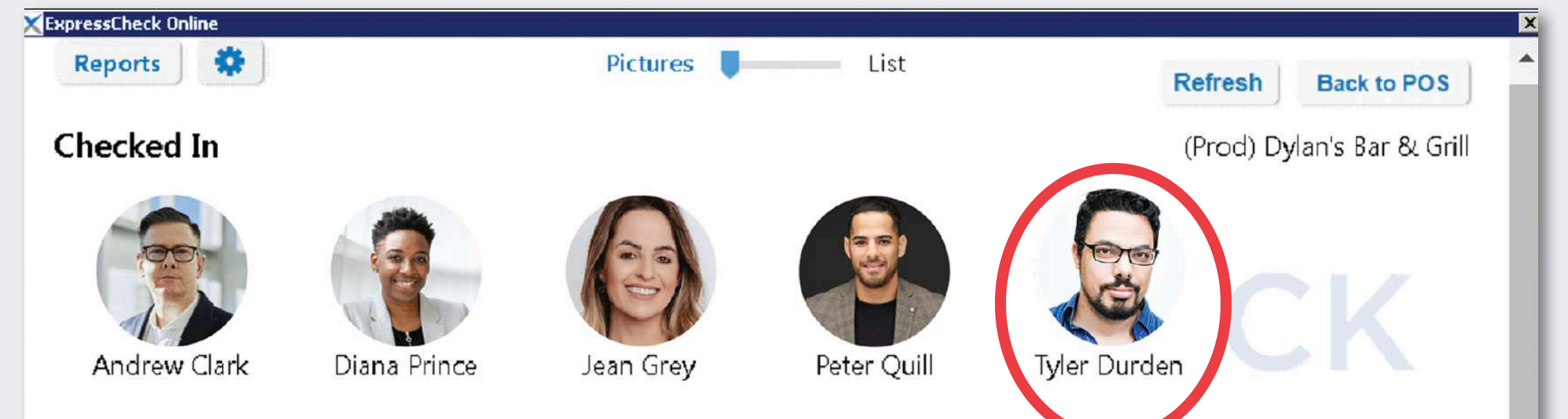
Assign the ticket - Send the ticket

Any additional items added to the order will automatically update on the app.

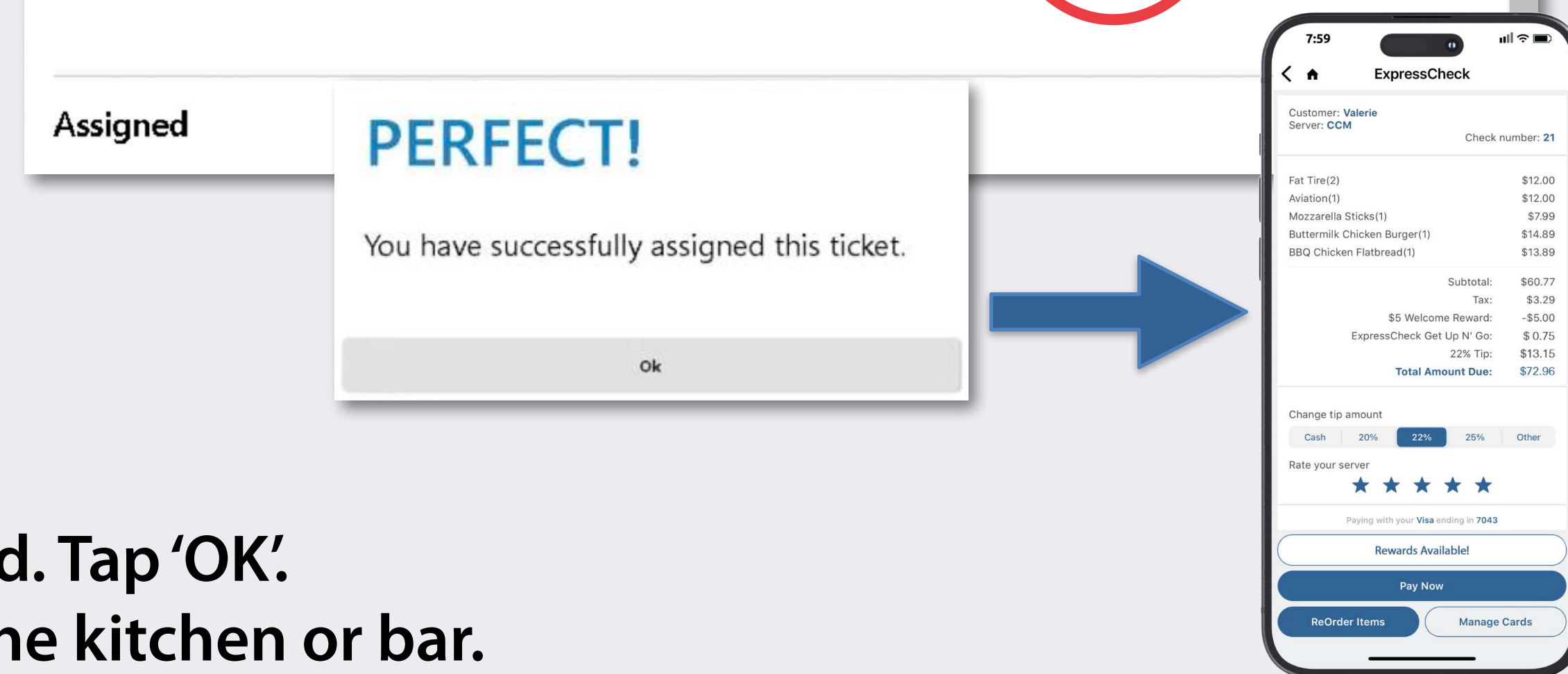
1 Tap the ExpressCheck button to open the Portal.



2 A list of patrons will show up. Tap on your guest.



3 A window will let you know the ticket was assigned. Tap 'OK'. You will be directed back to the check. Send it to the kitchen or bar.



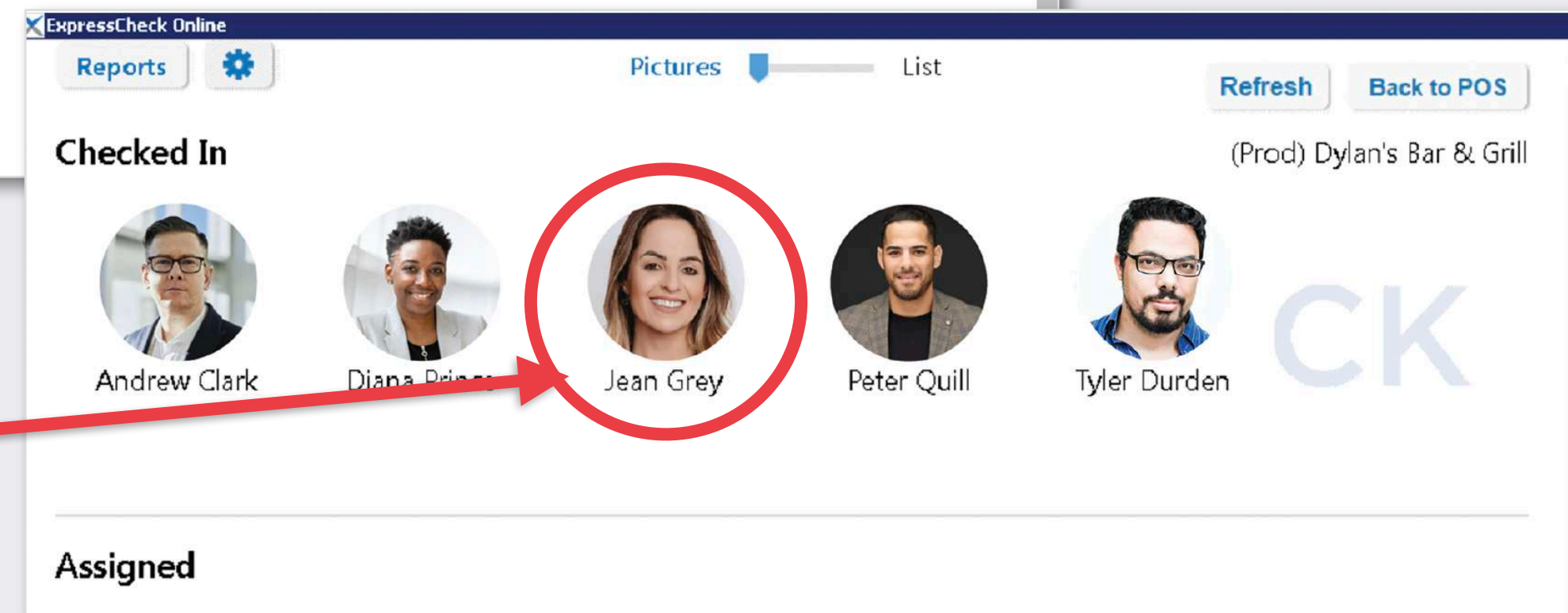
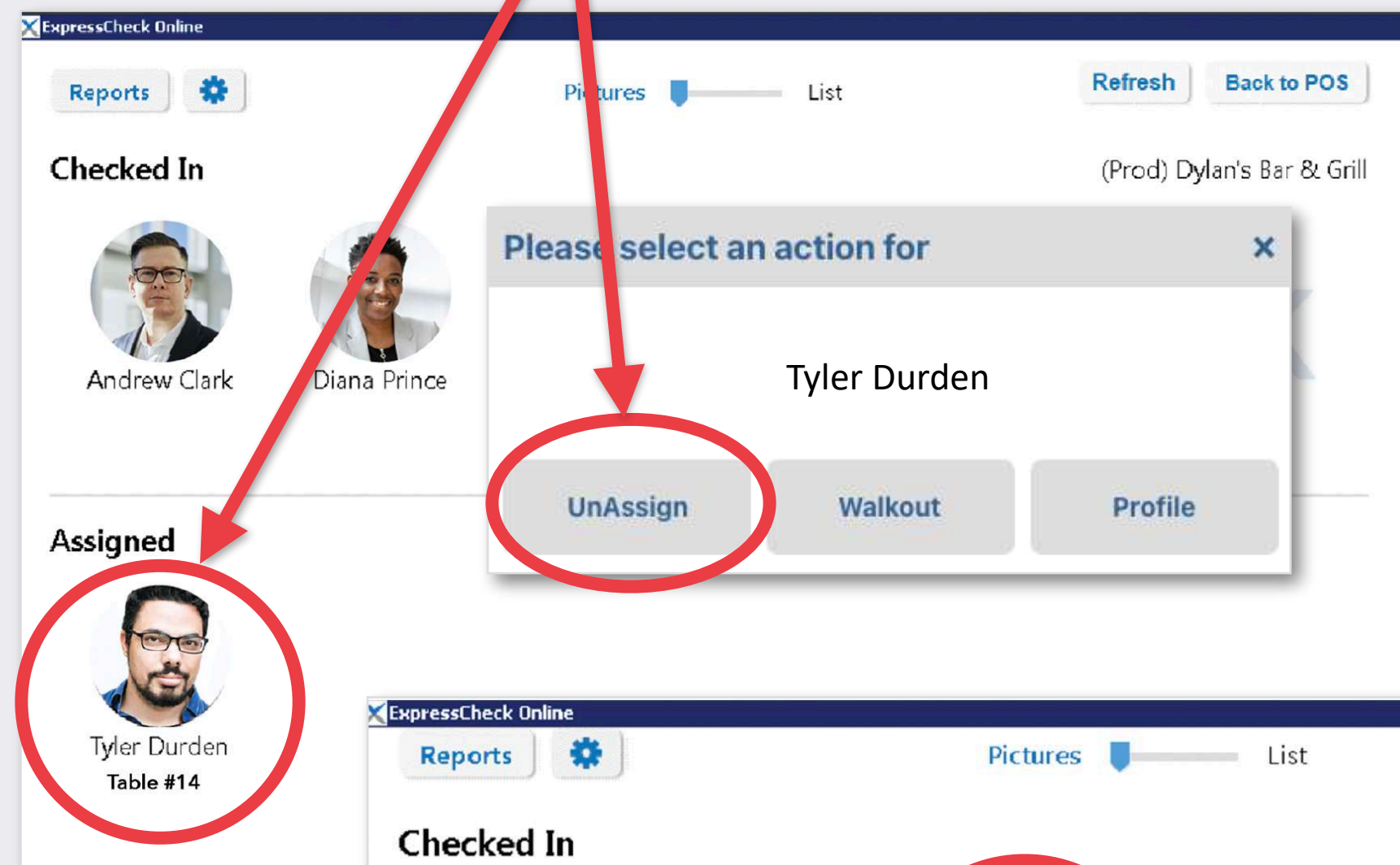
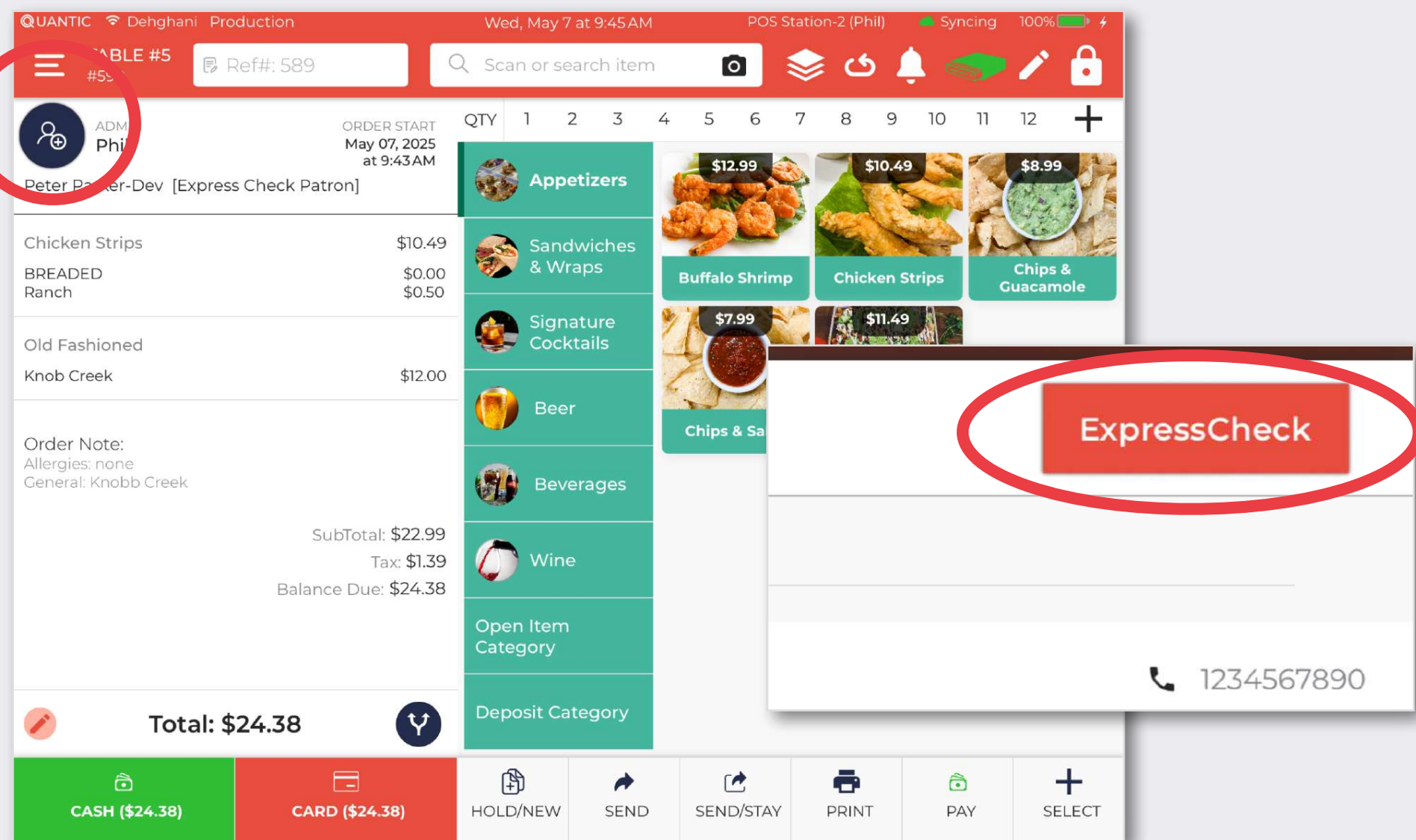
Wrong Check Assigned

Un-assign & Re-assign

1 Go to the ticket with the incorrect guest assigned & access the ExpressCheck Portal.

2 Tap the Guest to Un-assign.

3 You will be directed back to the check. Go back to the portal and choose the correct guest.





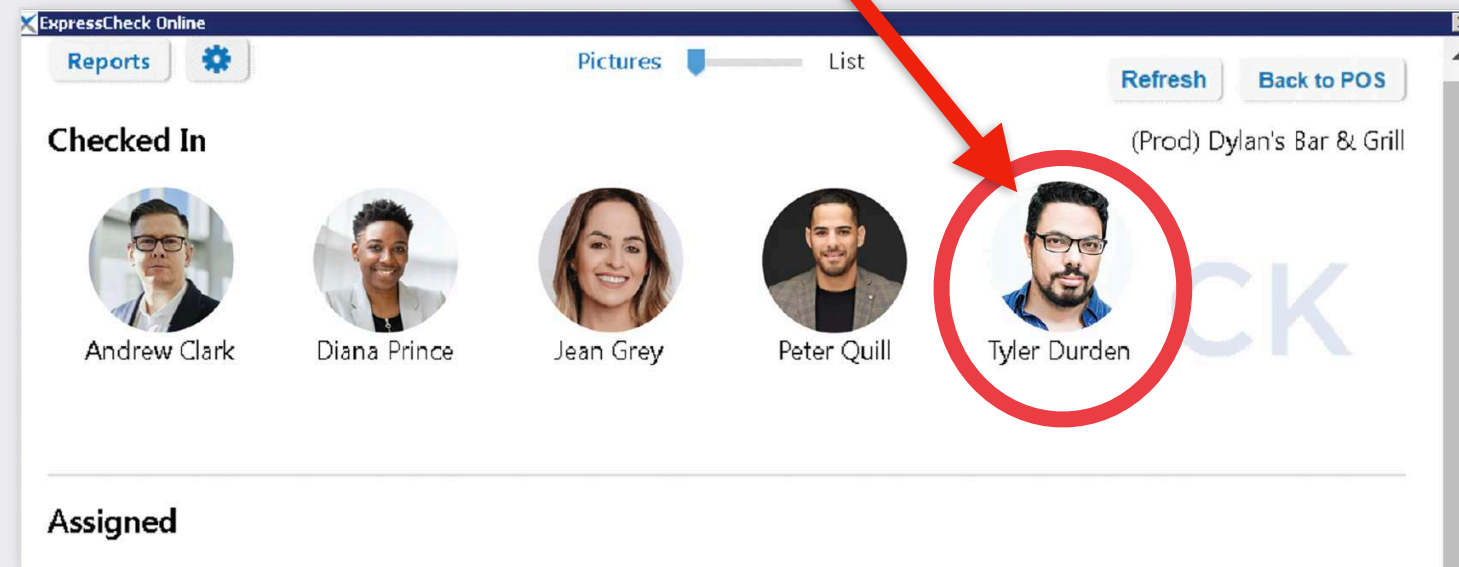
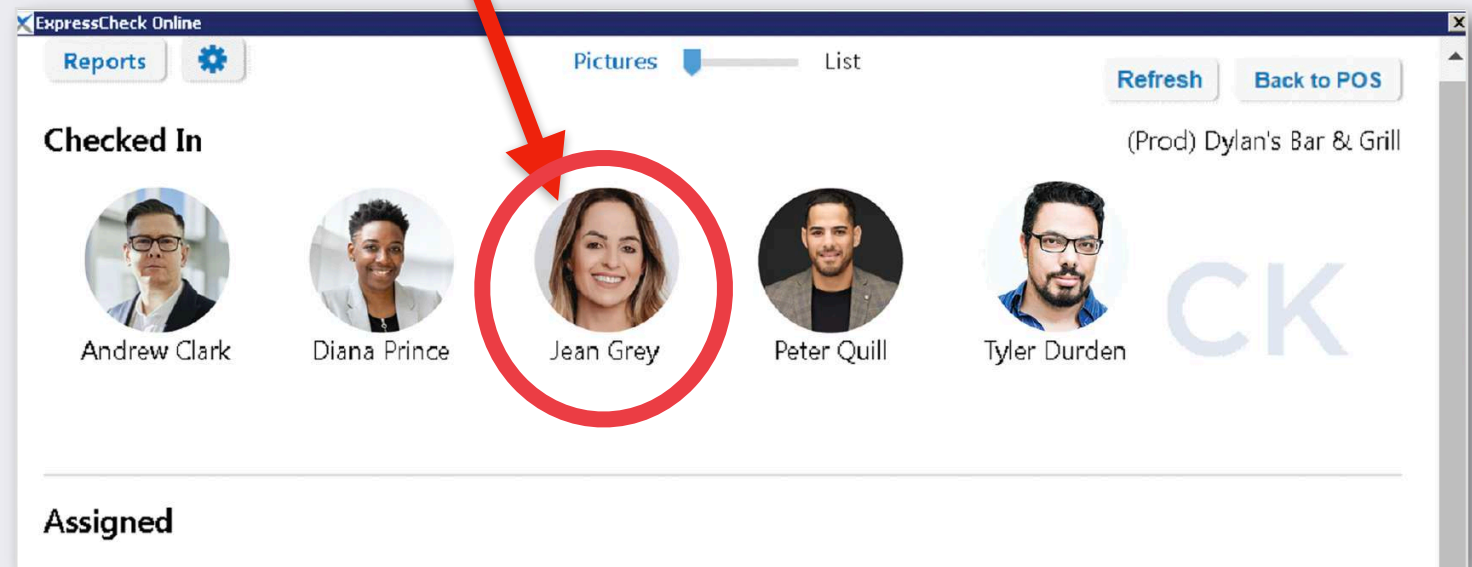
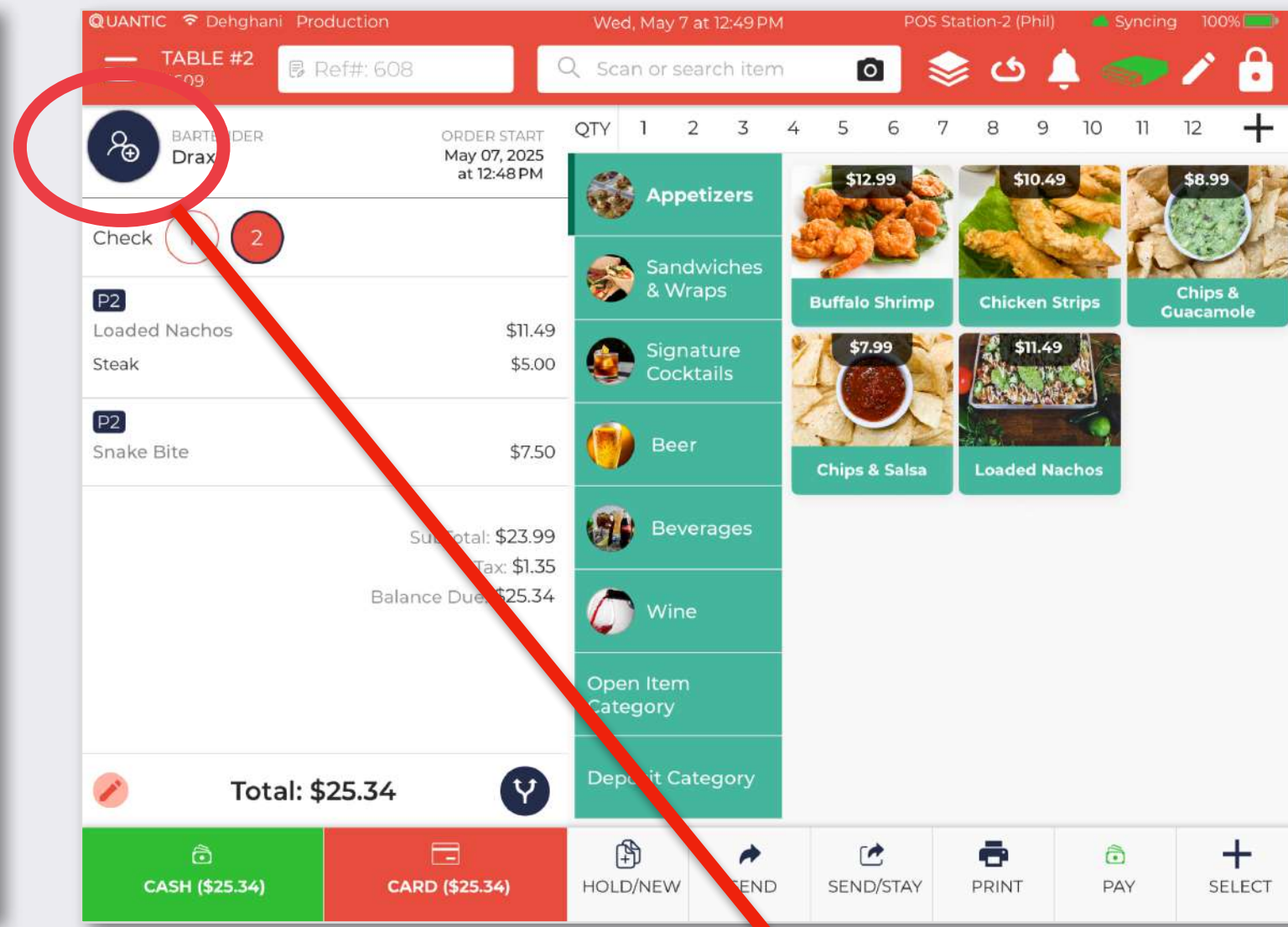
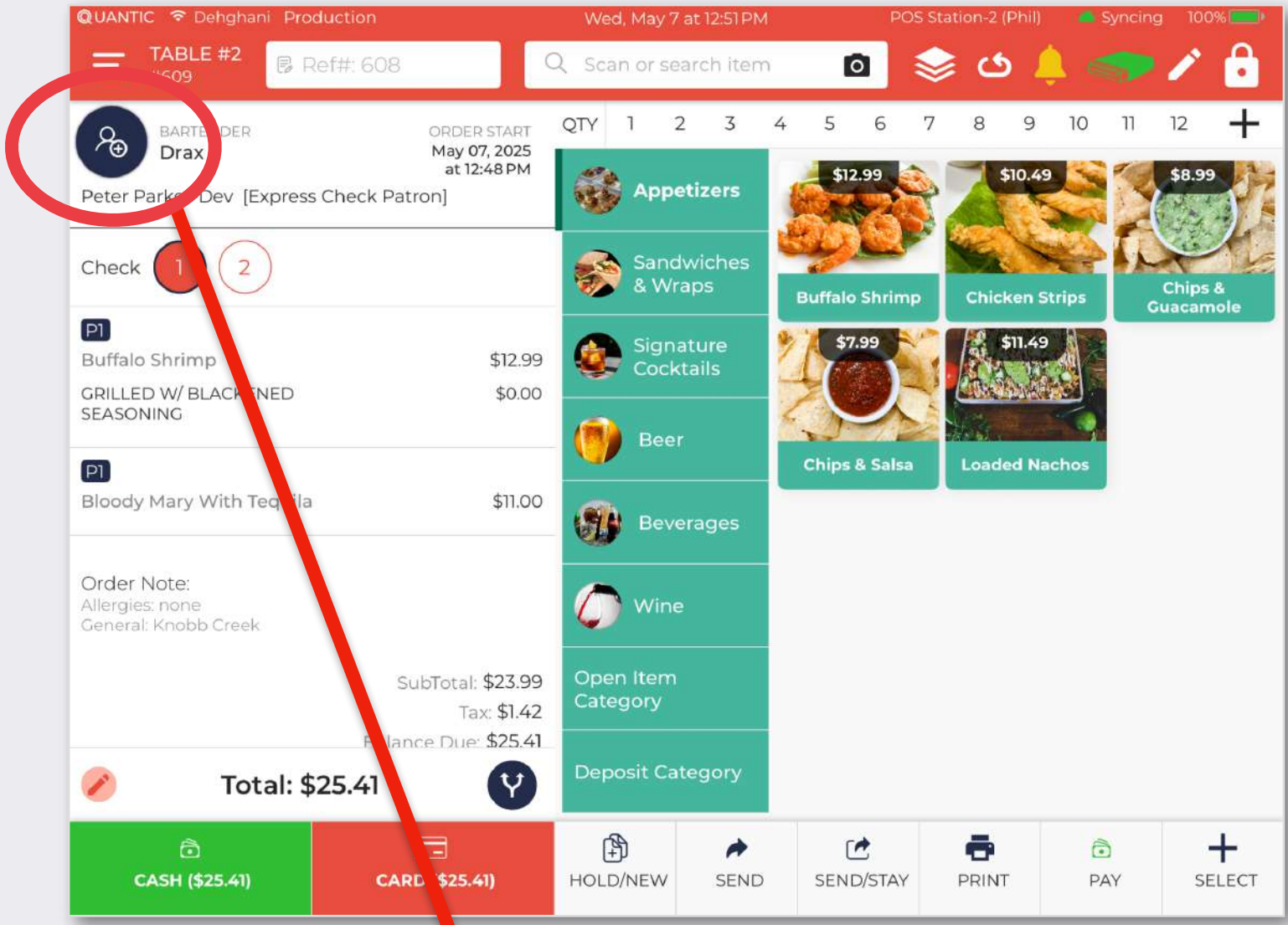
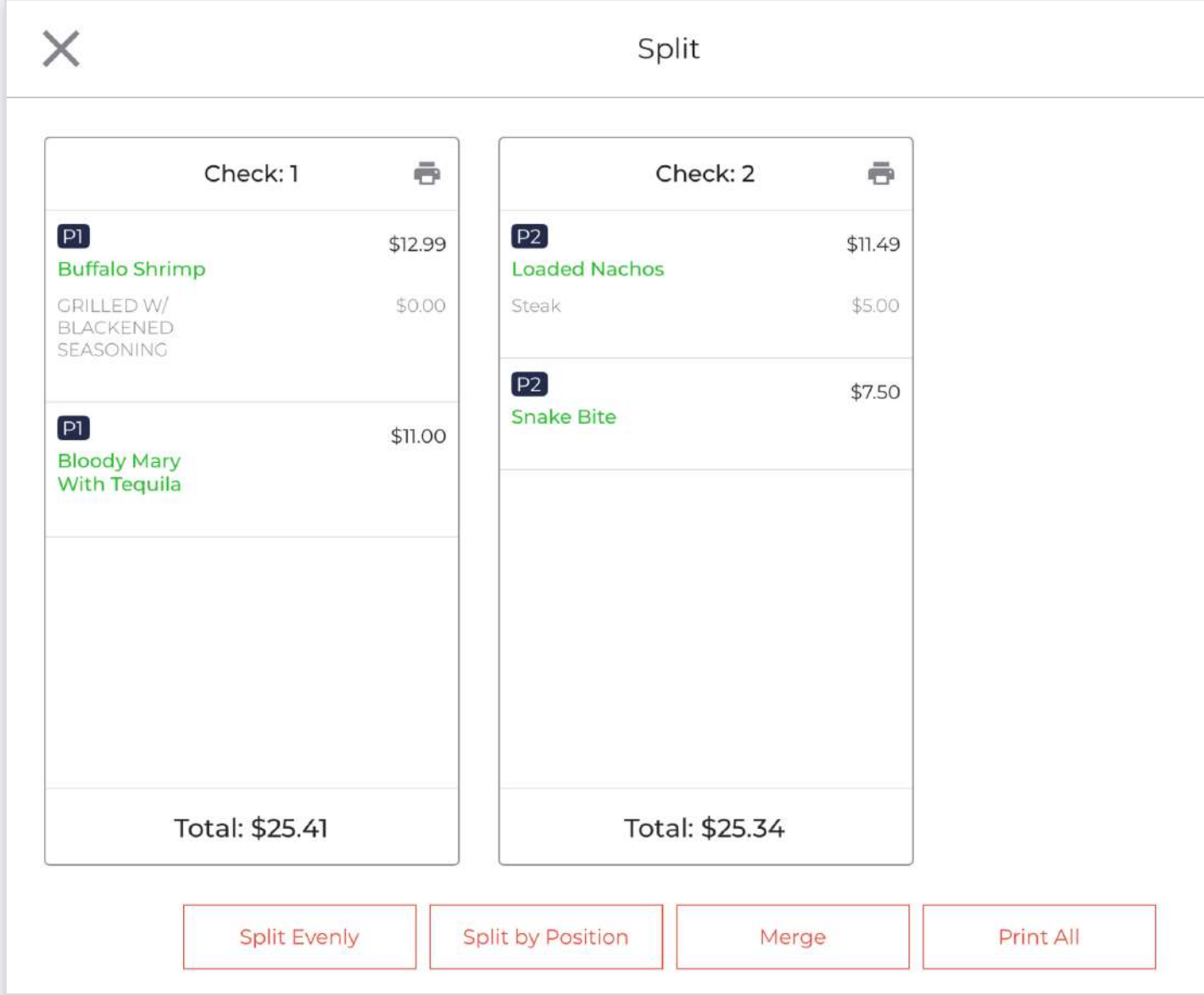
Splitting the Check

Each guest gets their own check

Split Tickets

1 Create the ticket & Split it like you normally do.

2 Access the first seat - Follow the ExpressCheck assignment flow. Repeat with each seat.



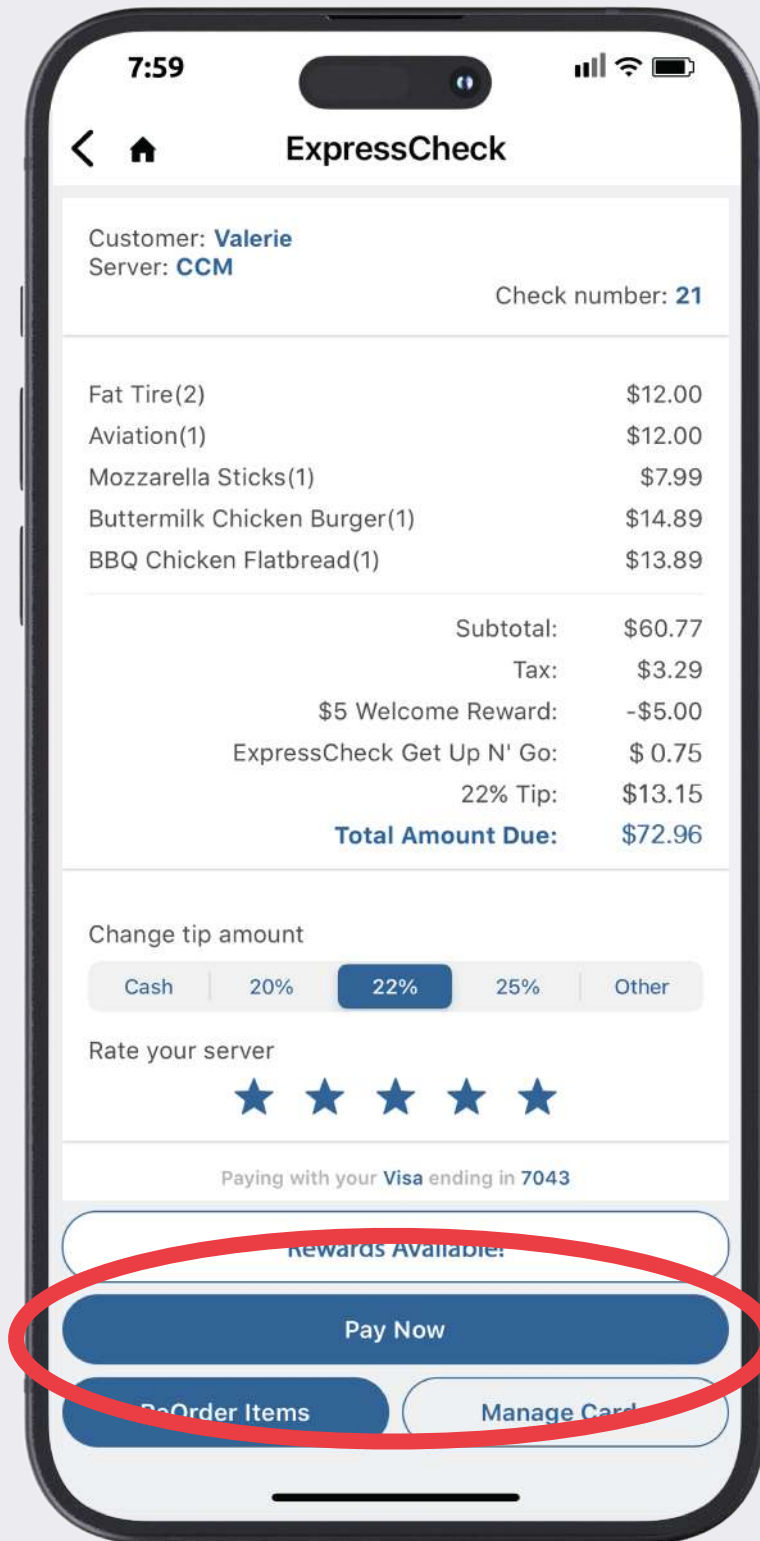
If someone does not want to pay on the app, they can wait for their check and pay with a card.



ExpressCheck

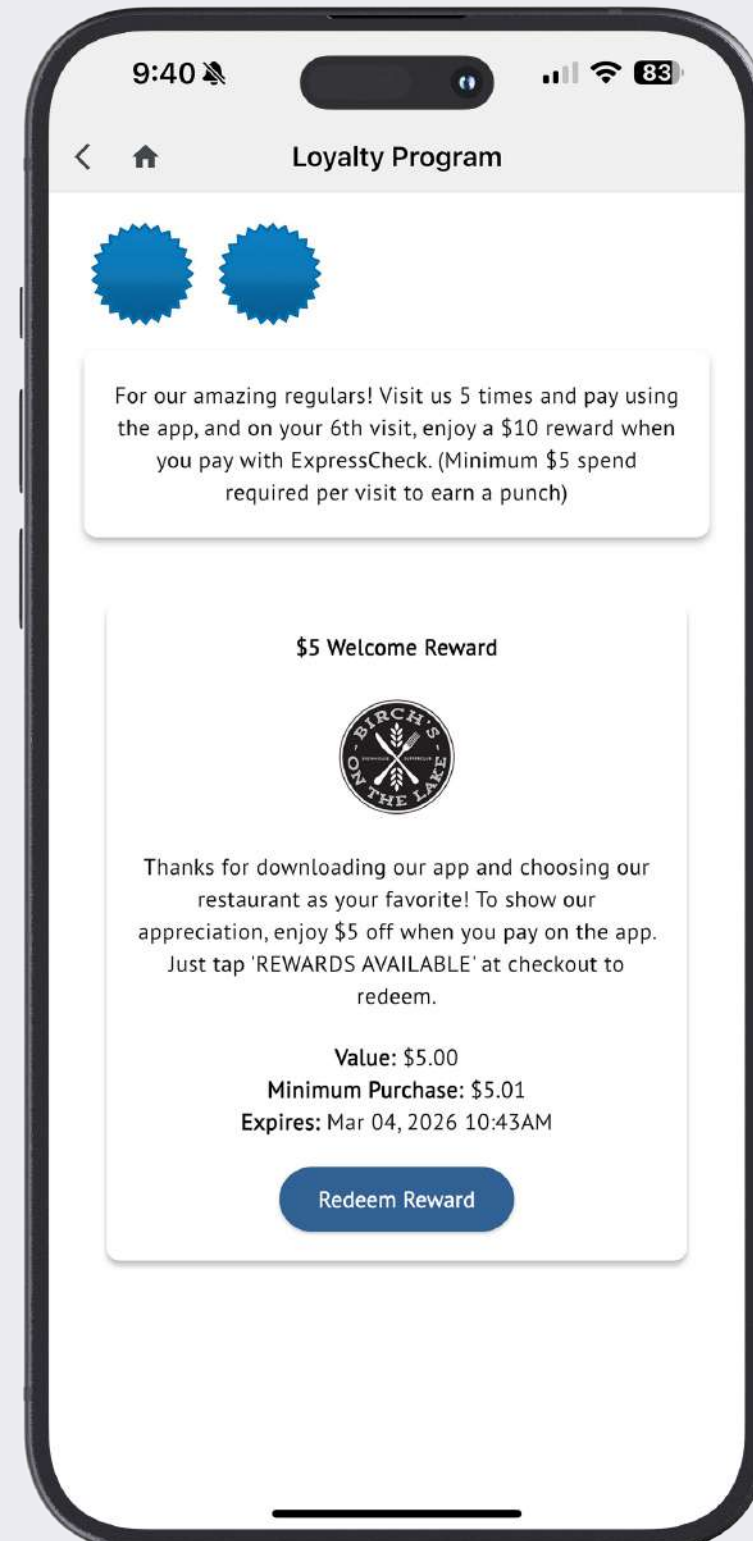
Guest experience

What the Guest Sees



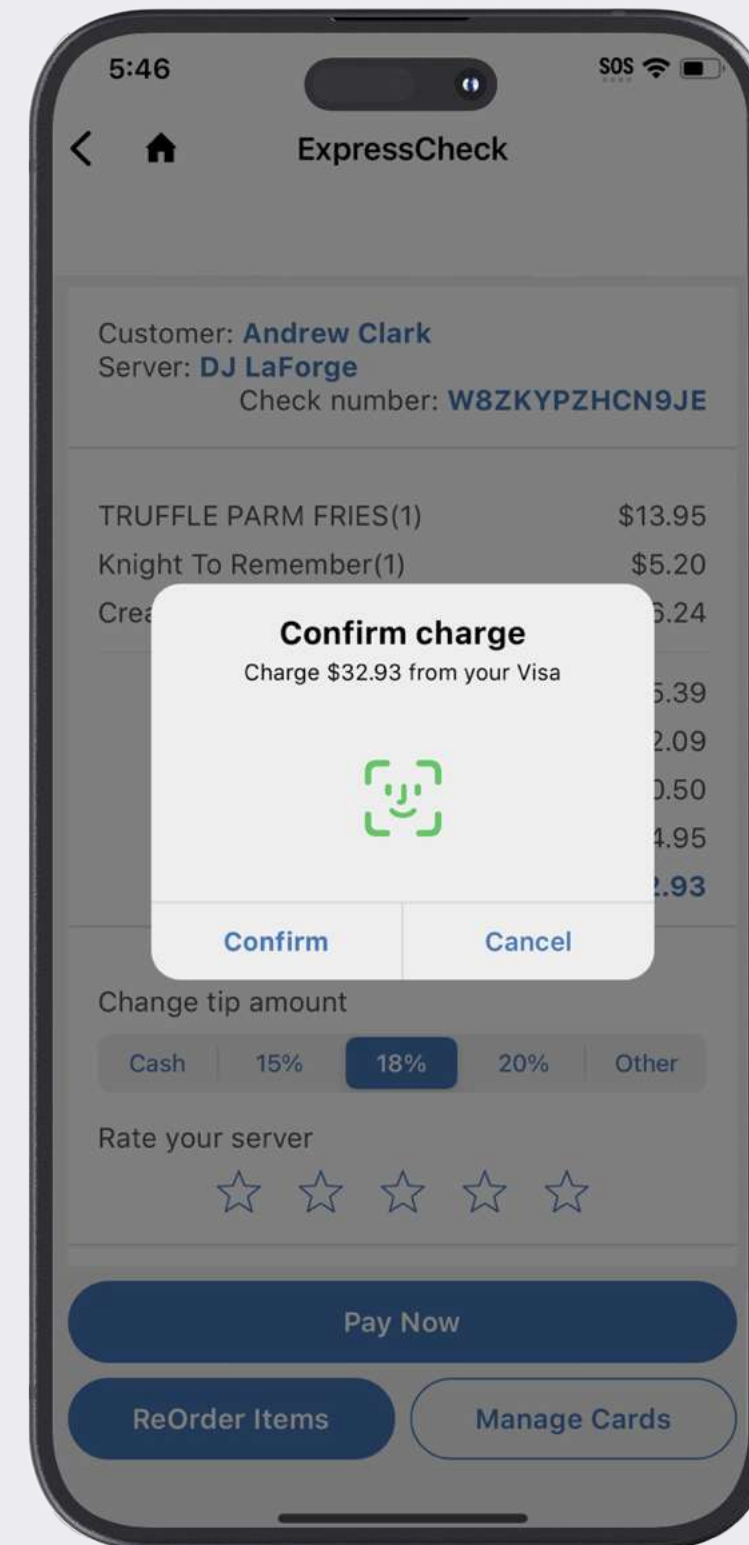
1

Check is sent to the guests phone. Rewards are available in the app and do not effect tips.



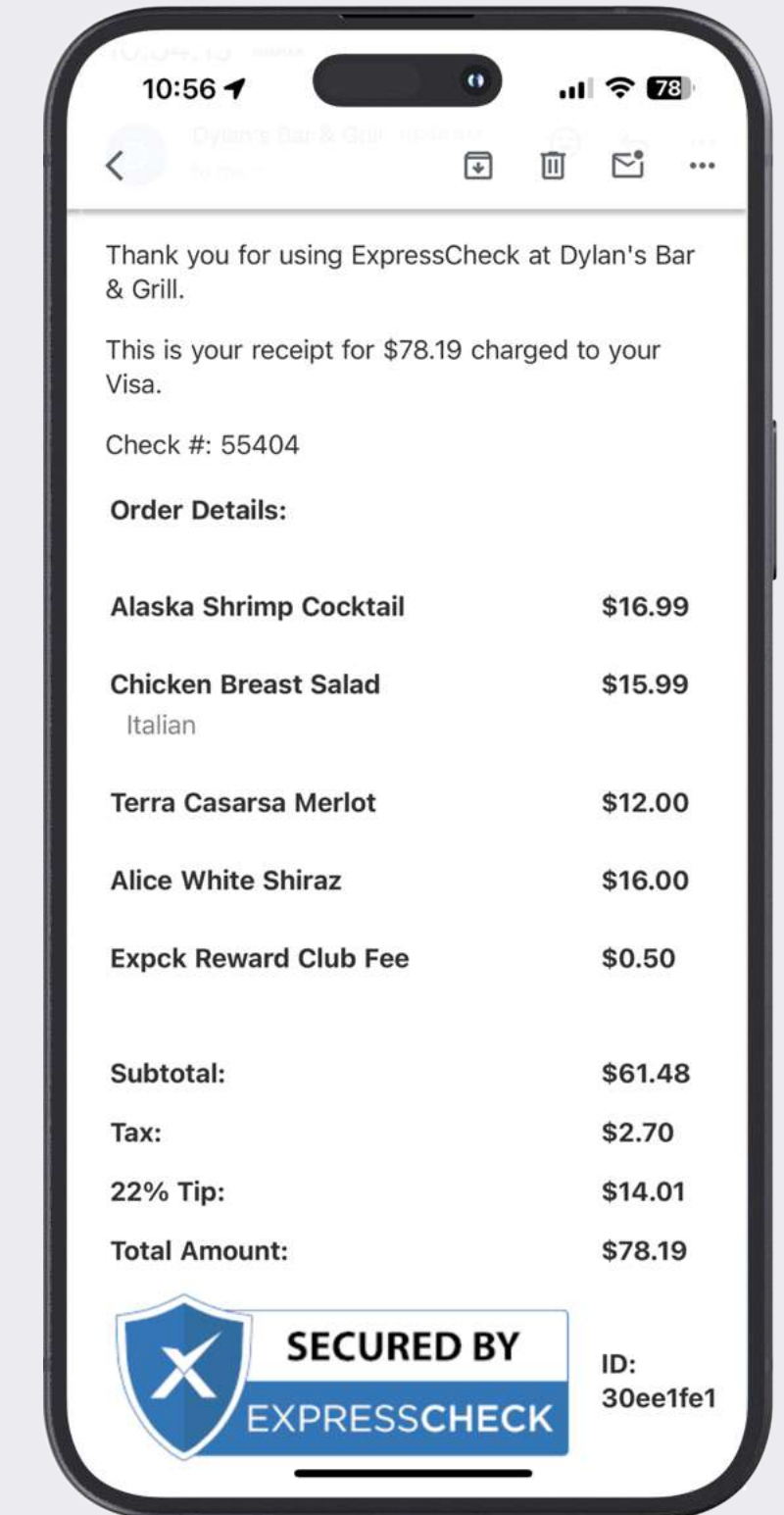
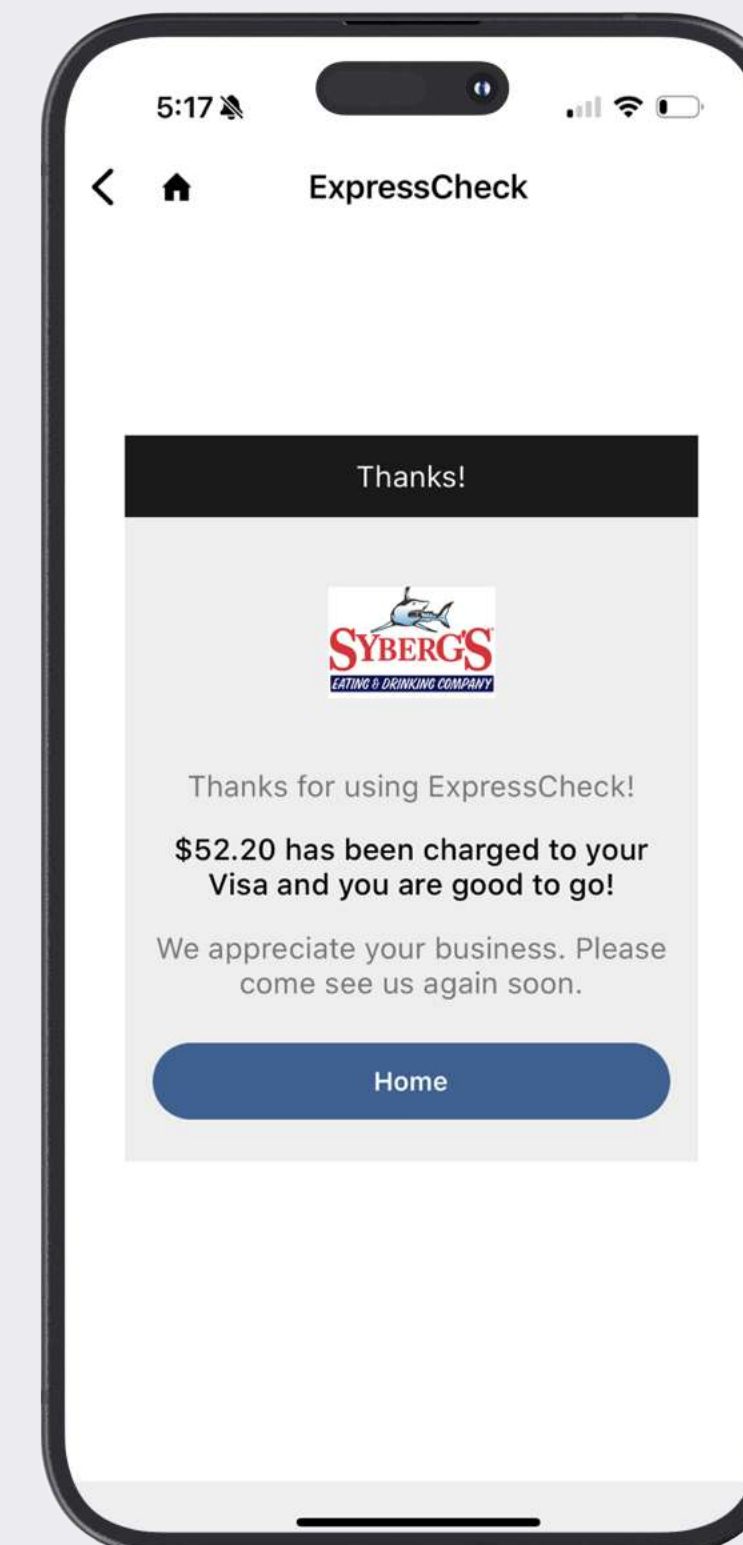
2

Double verification protects you and the guest.



3

Receipts are saved in the app and emailed to the guest.





Walkouts

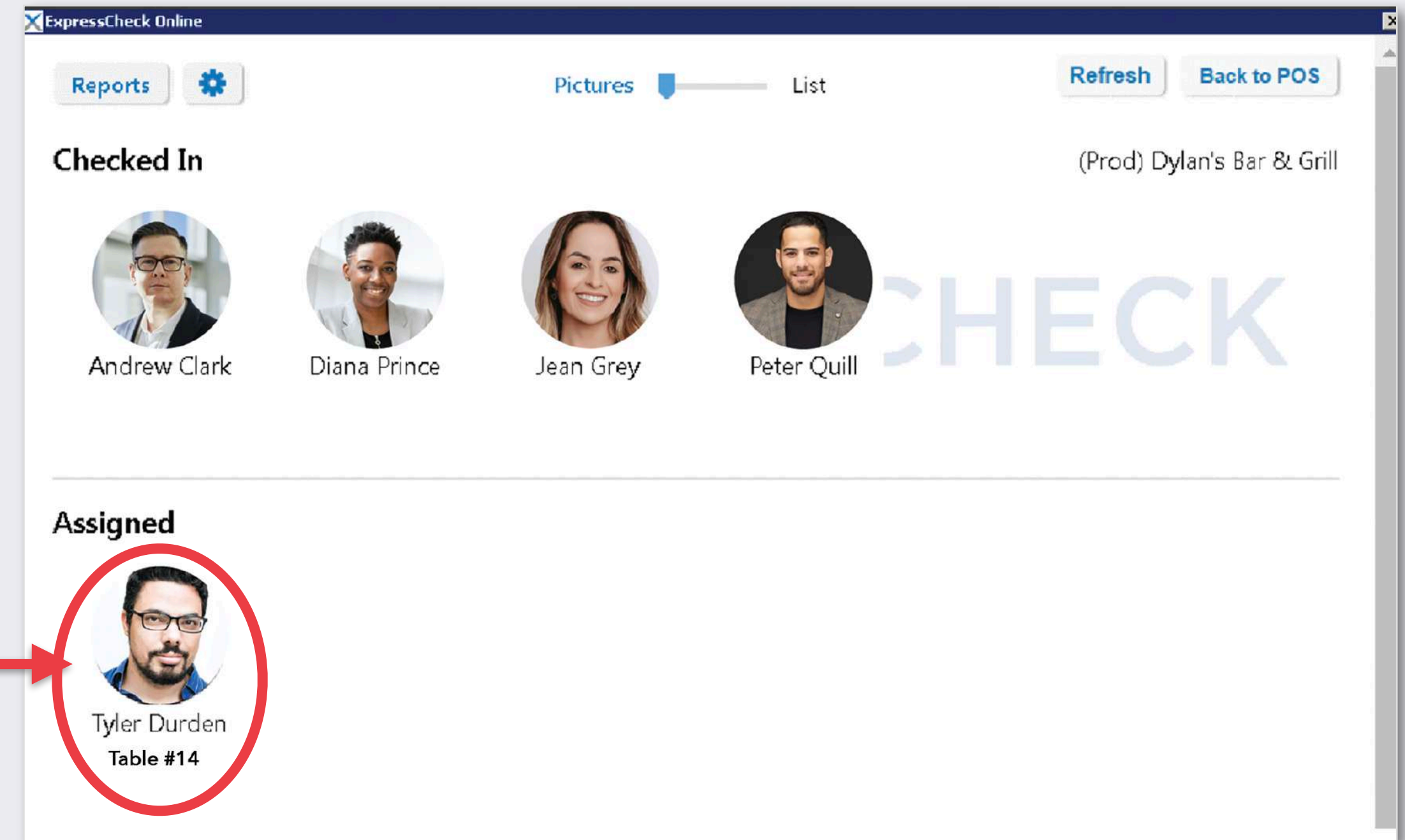
Manually & Auto Close

Walkout Protection

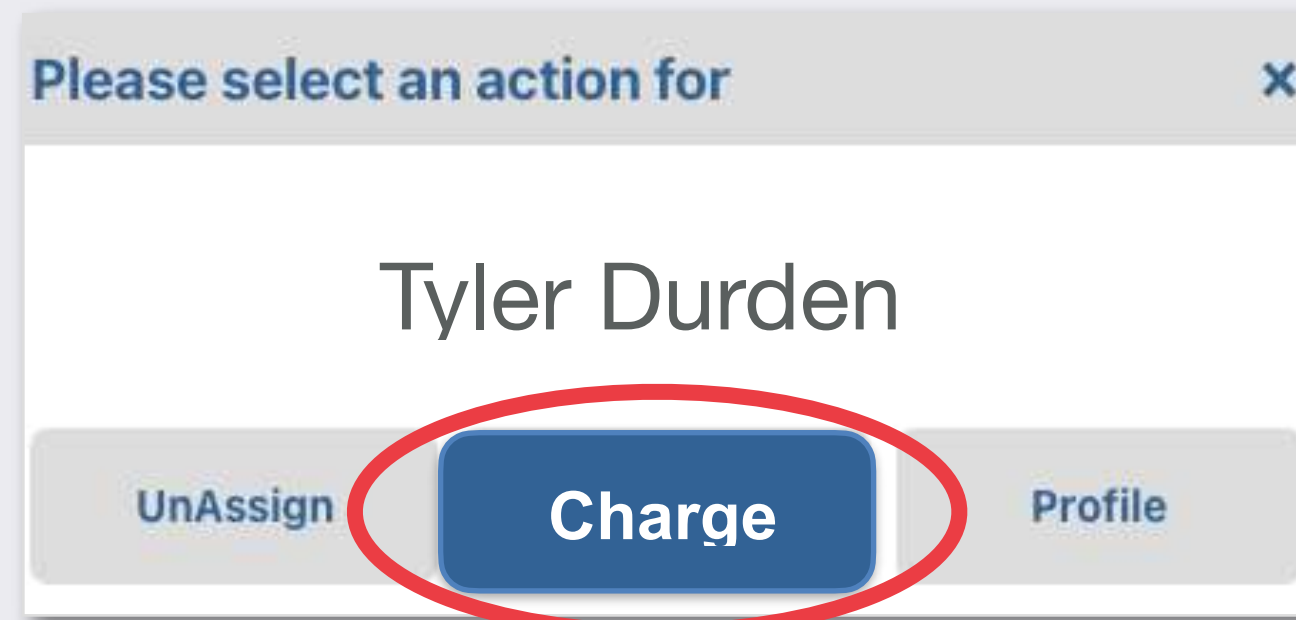
- 1 Tap the ExpressCheck icon on you POS - found under the "add customer icon".

ExpressCheck

- 2 Tap the Guest who left without paying.

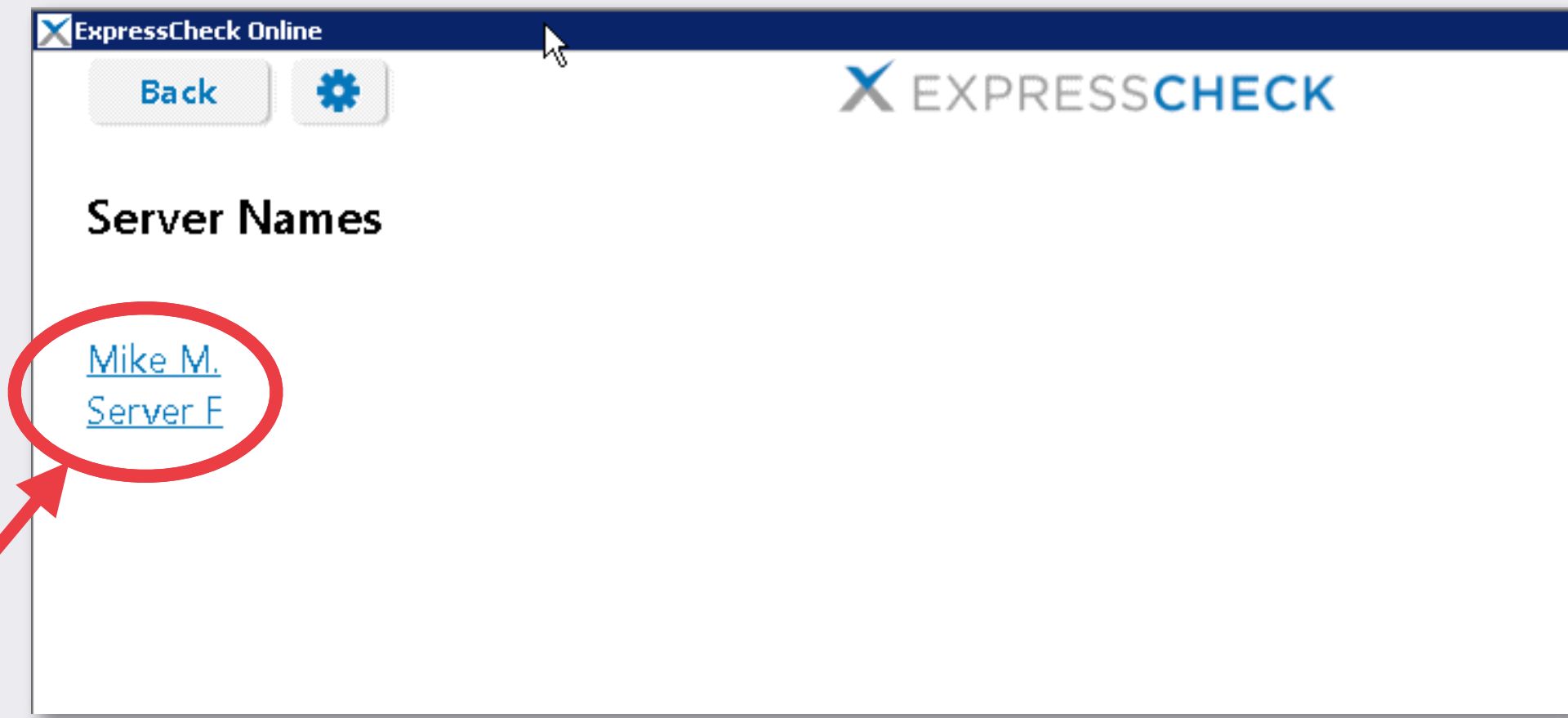
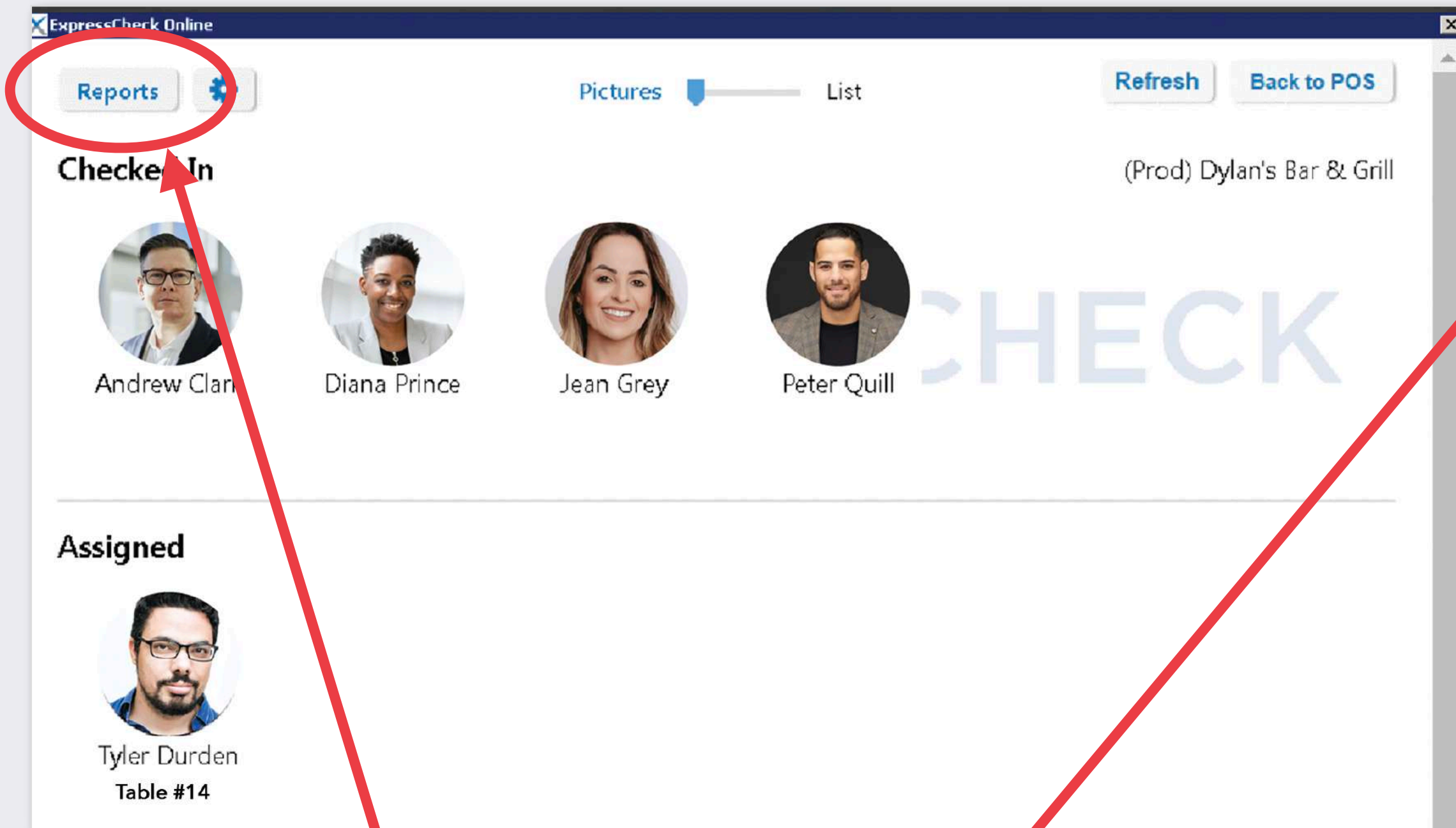


- 3 Tap Charge, then Yes to add a 20% tip.



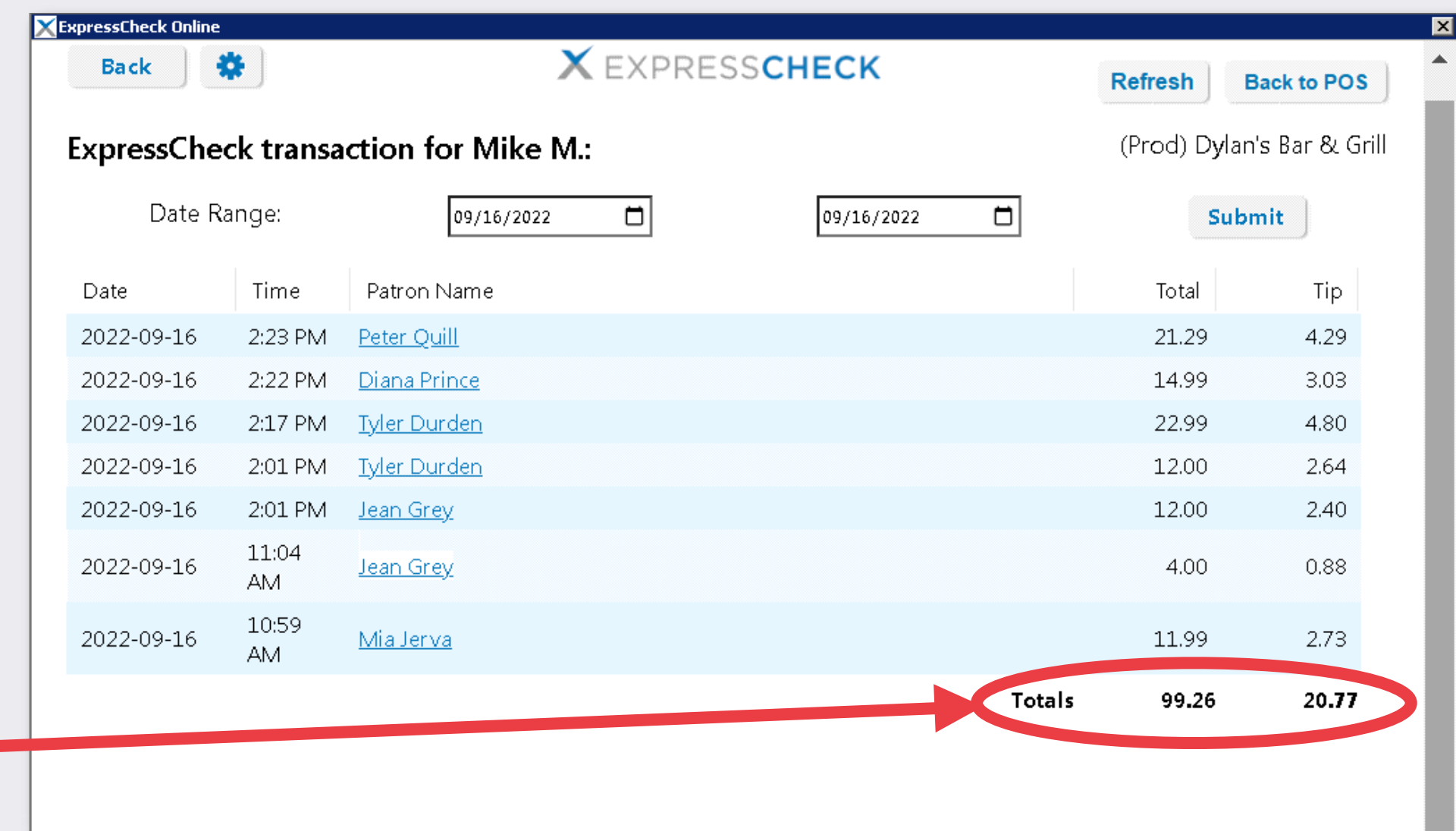
View Tips - Reporting Screen

1 Tap the **ExpressCheck** icon to open the portal.

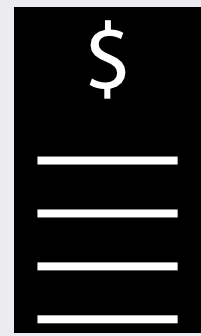


2 Tap Reports then your name.

3 View Tips & Totals.



ExpressCheck Server Benefits



Eliminate printing checks and processing credit cards



No more walkouts - Guests can be charged plus a 20% tip



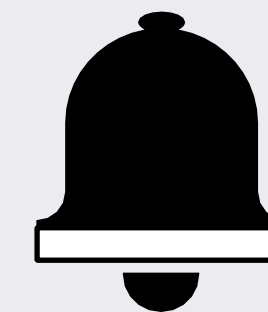
Turn tables faster, cover 2-3 more tables every shift



Tips are automatically adjusted in the POS



More time to upsell food and drinks = Larger checks



CityCheers “Alerts” message your guests, encouraging repeat visits

 **EXPRESSCHECK**

Increase Guest Adoption



- 1 Tell every guest about CityCheers & ExpressCheck. Promote the \$5 Welcome Reward and Loyalty program.
- 2 When guests pay through the app, they automatically favorite you - helping you build repeat business and earn more.
- 3 Hand out server cards and ask guests to pay through the app.

If you are paying by credit card, use this app, it's a great new way to pay at bars and restaurants.

CityCheers
America's Hospitality Super App

No check. No wait.
Pay on the app. Leave when you want.

The ExpressCheck feature automates the payment process:

- Your tab is always on the app
- Just Tip and Pay whenever you're ready to go
- Your server no longer needs to manually charge your card - it's saved on the app

Best of all - no more splitting checks - everyone gets their own tab

It's the safest, fastest, and most private way to pay at bars and restaurants

\$5 Welcome Reward
when you Pay with ExpressCheck you earn \$5 Loyalty Rewards on every 6th visit

- ExpressCheck fee: \$0.75
- Your Rewards cover the ExpressCheck fees

It feels like Dining & Dashing but you're not

Create an account and enter your credit card into the app

Tell the Server your paying on the app when you arrive - checks are split at the beginning of the visit

Your check is on your phone - just tap Pay & get up and Go

No more waiting for checks or handing over credit cards - its automated now!

CityCheers
America's Hospitality Super App

*By simply handing out cards and encouraging guests to pay with the app, you'll turn regulars into loyal return customers & you will **MAKE MORE MONEY***

X EXPRESSCHECK Certified



Congratulations!

**You are on your way to
making more money**



**Make sure you have downloaded the app
and favorite  your restaurant**

See your manager to run an ExpressCheck transaction

Support & Information

Technical Questions: Call the Help Line
(669) 221-1971

CityCheers Customer Success
connect@citycheers.net
(408) 831-6500

For more tutorials and videos, visit
<https://citycheersmedia.com/resources>